## Vodafone Infinite Plans, Vodafone Caps, and Vodafone Bundled Mobile Broadband Plans

What Terms and Conditions Apply to my Vodafone Infinite Plan, Vodafone Capor Vodafone Bundled Mobile Broadband Product?
(a) This document sets out terms and conditions that apply to specific Vodafone contracts and products (collectively, the "Products").
(b) The terms and conditions that will apply to your Product or Products are:
(i) all the terms and conditions provided to you when you agree to purchase a Product, including the terms and conditions contained in this document and any terms and conditions contained in any application form you complete when purchasing a Product; and
(ii) all the terms and conditions contained in the Vodafone Standard Form of Agreement (SFOA), which is available at vodafone.com.au,
(collectively, the "Terms").
(c) When you agree to purchase a Product, you accept the Terms. Your contract with Vodafone commences on your acceptance of the Terms.
(d) Some Products have a minimum contract term. If your contract is terminated before the end of this term, you may be required to pay fees, such as an Early Exit Fee or a Handset Recovery Fee. Depending on the Product this may be in addition to any applicable handset payments and additional or excluded call, data or service costs. Early Exit Fees are set out in the pricing table for your Product.
(e) Activation of your Product may occur after your contract has commenced. Any minimum contract term that applies commences when your Product is activated.
(f) You may suspend your contract for between 1 and 3 consecutive calendar months once during the minimum contract term. You will be charged a fee for each month if your contract is suspended. Your minimum contract term will be extended by the period of any suspension.
(g) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.

For more information, call Vodafone on 1300650410 or visit vodafone.com.au.

Important Things You Need to Know

## Availability

(a) The Products are for personal use only, and are not available to medium to large business/corporate and commercial customers. Medium to large
business/corporate and commercial customers should contact Vodafone for information about Vodafone's business products.
(b) The Products are available to credit approved customers only.
(c) Unless otherwise stated, only one Vodafone Infinite Product or Vodafone Cap Product, together with a maximum of one Vodafone Bundled Mobile Broadband Product can be used per connection to the Vodafone network.
(d) Devices may be locked to the Vodafone network. A fee may apply to unlock.
(e) Vodafone's Fair Use policy applies to all Vodafone Products.

## Factors affecting availability and performance

(a) Network coverage and many other factors may affect the availability and performance of certain Products.
(b) Certain Products, services and functions are only available if used in conjunction with a compatible mobile or other device and if in a compatible coverage area. Not all devices are compatible with Vodafone networks.
(c) All Vodafone services are subject to device capabilities and network limitations and availability. A compatible 3G device is required to access 3G services. If you have a handset which is U 2100 MHz or $\mathrm{U} 2100 / 850 \mathrm{MHz}$ compatible but not U 900 MHz compatible you will experience 3G coverage in metro areas (3G Mobile Broadband Standard Coverage area and, if available for your handset, the 850 Mobile Broadband Coverage area) and 2G (2.5G GPRS or 2.75G Edge) in all other coverage areas. If you have a modem which is U2100MHz or U2100/850MHz compatible but not U900MHz compatible you will experience 3G coverage in metro areas (Vodafone 3G Mobile Broadband Standard Coverage area and, if available for your modem, the Vodafone 850 Mobile Broadband Coverage area) but no coverage at all in other areas of Australia (i.e. no coverage in Vodafone's 3G Mobile Broadband Regional Coverage area). Broadband speeds and high bandwidth applications, such as video streaming, video calling, Mobile TV and full track downloads, are only available in Vodafone's 3G Mobile Broadband Standard Coverage area; and, if you have a U850MHz compatible device, in Vodafone's 850 Mobile Broadband Coverage area; and, if you have a U900Mhz compatible device, Vodafone's 3G Mobile Broadband Regional Coverage area (however speeds in Vodafone's 3G Mobile Broadband Regional Coverage area will be slower than when in Vodafone's 3G Mobile Broadband Standard Coverage area or, if available for your device, Vodafone's 850 Mobile Broadband Coverage area). You agree to refer to www.vodafone.com.au/coverage for coverage details and vodafone.com.au/devicefrequency for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.
(d) Notwithstanding anything else in Vodafone's contract with you, Vodafone may provide services to you using any telecommunications network Vodafone
considers appropriate, including (but not limited to) the "Vodafone" networks operated by, for or on behalf of Vodafone Network Pty Limited and Vodafone Australia Pty Limited and the " 3 " network operated by, for or on behalf of Vodafone Hutchison Australia Pty Limited. For more information about these networks, see the coverage maps available at www.vodafone.com.au/coverage and www.three.com.au/coverage.

## Data services

(a) For Products that provide data access capabilities, a data session starts when you first connect to data services and ends when you disconnect from data services.
(b) When using data services, some internet services, including web sites and email, may not be accessible.
(c) Subject to your rights under the Competition and Consumer Act 2010 or other relevant legislation (including the Australian Consumer Law), Vodafone does not make any warranty regarding any software or data provided or available to you in connection with data services, including with respect to how that software or data operates on your device or interacts with applications.
(d) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download).

## Data service access devices (Vodafone Bundled Mobile Broadband Products only)

(a) It is your responsibility to confirm that data service access hardware (including any Modem or Pocket WiFi ${ }^{\text {TM }}$ device) is compatible with each PC, laptop or other computing device that you will use your Vodafone Bundled Mobile Broadband Product with.
(b) Non-Vodafone supplied USB Modems or Tablet devices can only work on our network if they are compatible, unlocked, and have not been reported as lost or stolen devices.
(c) Vodafone is not required to provide you with technical support if you use non-Vodafone supplied data service access hardware (such as your own USB Modem or Tablet device), although Vodafone may do so at its discretion.
(d) The Pocket WiFi ${ }^{\text {TM }}$ device can operate with a maximum of 5 WiFi enabled devices at any one time.

## Rates and charges

(a) Details of the rates and charges, including any minimum spends which apply to the Products are contained in the Terms. The minimum total cost over contract term is calculated by multiplying the minimum monthly spend by the contract term.
(b) Vodafone Infinite Plan and Vodafone Cap Products feature "included value". Included value can be used to pay for many (but not all) services available from Vodafone. Included value is credited to you for payment of your minimum monthly spend.
(c) The Vodafone Bundled Mobile Broadband Products offer "included data". Included data can be used to upload and download data to or from the
internet via a compatible Mobile Broadband device. Included Value is credited to you for payment of your minimum monthly spend.
(d) If your usage of a Product exceeds your included value or included data (as appropriate), or you use a service that is not payable from your included value or included data (as appropriate), you will be charged an amount additional to your minimum monthly spend.
(e) Unless otherwise stated, if you do not use all your included value and/or your included data (as appropriate) in the relevant month, that included value and/or included data (as appropriate) is forfeited, is not refundable, and will not carry over into any other month.
(f) Unless otherwise stated, the section of the Terms titled "Vodafone Rates: What is payable from my Vodafone Infinite Plan or my Vodafone Cap Product's included value?" specifies which services are or are not available to be paid from your included value and the rate at which additional services will be charged.
(g) For Vodafone Bundled Mobile Broadband Products, all non-data use (eg voice calls, SMS/MMS and content) is charged in addition to your Minimum Monthly Spend. Refer to the Section titled - "Rates and Charges for NonData Use on Bundled Mobile Broadband Products" for the rate at which these services will be charged.
(h) Each call charge is rounded up to the nearest cent before GST is included.
(i) Unless otherwise stated, call usage is billed in blocks of 30 seconds for Vodafone Infinite Plan Products and 60 seconds for Vodafone Cap Products. Usage is rounded up to the end of the current block.
(j) All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.

## Billing

(a) In your first bill, you will be charged your minimum monthly spend for the following month. Your first bill may also include a prorated amount from the date you connected to your first bill.
(b) You may choose to purchase additional Products from time to time. Charges for these Products will be applied to your bill.
(c) Paperless billing is the default bill delivery method for Vodafone customers. Vodafone will provide paper bills without charge to disabled or disadvantaged customers. Otherwise, Vodafone will not provide paper bills except in special circumstances, in which case, at its discretion, Vodafone may charge \$2.20 per paper bill.

Vodafone Cap and Vodafone Infinite Products

## Vodafone Cap Products

This table specifies minimum monthly spend pricing and minimum contract terms for Vodafone Cap Products, which include Vodafone Cap Contract Products and Vodafone SIM Only Cap Products:


| Monthly <br> Spend | (Month to <br> Month) | contract term | contract term | (N/A for SIM <br> Only) |
| :--- | :--- | :--- | :--- | :--- |
| $\$ 19$ | Not available | Not available | $\$ 456$ | \$19 x remaining <br> months on <br> contract |
| $\$ 20$ | $\$ 20$ | Not available | Not available | N/A |
| $\$ 29$ | $\$ 35$ | $\$ 348$ | $\$ 696$ | $\$ 29 \times$ remaining <br> months on <br> contract |
| $\$ 35$ | N/A | Not available | Not available | N/A |
| $\$ 49$ | $\$ 588$ | $\$ 1176$ | \$49 x remaining <br> months on <br> contract |  |
| $\$ 55$ | N/A | $\$ 828$ | Not available | N/A |
| $\$ 69$ | Not available | $\$ 948$ | $\$ 1656$ | \$69 x remaining <br> months on <br> contract |
| $\$ 79$ |  |  | $\$ 79 \times$ remaining <br> months on <br> contract |  |

## Vodafone Infinite Products

This table specifies minimum monthly spend pricing and minimum contract terms for Vodafone Infinite Products, which include Vodafone Infinite Plan Products and Vodafone Month to Month Infinite Plan Products:

|  | Minimum Spend over contract term |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Minimum Monthly Spend | Month to Month | 12 month contract term | 24 month contract term | Early Exit Fee (N/A for Month to Month) |
| \$45 | \$45 | \$540 | \$1080 | $\$ 45 \times$ remaining months on contract |
| \$65 | \$65 | \$780 | \$1560 | \$65 x remaining months on contract |
| \$85 | \$85 | \$1020 | \$2040 | \$85 x remaining months on contract |
| \$100 | \$100 | \$1200 | \$2400 | \$100 x remaining months on contract |

## Terms for Vodafone Infinite and Vodafone Cap Products

The following terms and conditions apply to you if you purchase a Vodafone Infinite Product or Vodafone Cap Product:
(a) You will receive a data allowance or Unlimited BlackBerry® Email (BlackBerry® Internet Service (BIS version) allowance (not available with \$19 or $\$ 29$ Cap Contract Products, $\$ 20$ SIM Only Cap Products or $\$ 45$ Vodafone Infinite Products)).
(b) If you have chosen to include Unlimited BlackBerry® email with your Vodafone Infinite Product or Vodafone Cap Product, paragraphs (d) - (i) in the section titled "Unlimited BlackBerry® Email and Internet Browsing Packs Products" below also apply to you.
(c) If you have chosen to include a Vodafone Bundled Mobile Broadband Product with your Vodafone Infinite Product or Vodafone Cap Product, the entire section titled "Vodafone Bundled Mobile Broadband Products" below also applies to you.
(d) Any data allowance which is part of your included value is only available for use via your compatible handset. It is not available for use on a mobile broadband device.
(e) You may change from one Vodafone Infinite Product or Vodafone Cap Product to another Vodafone Infinite Product or Vodafone Cap Product once per monthly billing period by calling Vodafone Customer Care, and agreeing to the terms and conditions of the new Vodafone Infinite Product or Vodafone Cap Product. Any credit or other benefits from your existing Product will be forfeited, unless otherwise advised. If you are changing to a less expensive Vodafone Infinite Product or Vodafone Cap Product or to a month to month Product or to a prepay Product, fees, including a Plan Change Fee may apply. Any Product change will take effect from the start of your next monthly billing period. Contact Vodafone Customer Care for more information.
(a) Standard rates apply once your monthly data allowance has been exhausted. Additional data charges cannot be paid from your Vodafone Infinite Product's or Vodafone Cap Product's included value.
(f) Your data allowance can only be used in Australia, on Vodafone networks.

The following term (g) only applies to you if you purchase a 12 or 24 month Vodafone Infinite Plan Product or 12 or 24 month Vodafone Cap Contract Product (this term does not apply to any Vodafone Month to Month Infinite Plan Product or any SIM Only Cap Product):
(g) Any $\$ 0$ upfront or discounted mobile device offers are only available from Vodafone's selected mobile device range at the time that you agree to a contract and cannot be redeemed for cash or as a credit against your service costs with Vodafone. These mobile device offers are not available if you switch between contracts during the minimum contract term.

The following terms and conditions (h) - (j) only apply to you if you purchase a Vodafone Month to Month Infinite Plan Product or a SIM Only Cap Product (these terms and conditions do not apply to any 12 or 24 month Vodafone Infinite Plan Products or 12 or 24 month Vodafone Cap Contract Products):
(h) Charges for your Month to Month Infinite Plan Product or SIM Only Cap Product are in addition to any handset repayments (if applicable).
(i) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance.
(j) If you add or remove the Month to Month Infinite Plan Product or SIM Only Cap Product mid billing cycle, the Minimum Monthly spend will be pro-rated.

This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Unlimited BlackBerry® Email and Internet Browsing Packs Products for the BlackBerry® Internet Service (BIS):

| Contract <br> Term | Minimum <br> Monthly <br> Spend | Monthly <br> data <br> allowance | Contract <br> Minimum <br> Spend | Early Exit Fee |
| :--- | :--- | :--- | :--- | :--- |
| Monthly | $\$ 20$ | Unlimited <br> BlackBerry® <br> Email and <br> Internet <br> Browsing <br> (BIS) | $\$ 20$ | None |
| 12 Months | $\$ 10$ | Unlimited <br> BlackBerry® <br> Email and <br> Internet <br> Browsing <br> (BIS) | $\$ 120$ | \$5 x remaining months <br> left on contract |
| 24 Months | $\$ 10$ | Unlimited <br> BlackBerry® <br> Email and <br> Internet <br> Browsing <br> (BIS) | $\$ 240$ | \$5 x remaining months <br> left on contract |

The following terms and conditions apply to you if you purchase an Unlimited BlackBerry® Email and Internet Browsing Pack Product:
(a) Vodafone Unlimited BlackBerry® Email and Internet Browsing Pack Products are available to you if you are connected and remain connected to a valid Vodafone Infinite Product or Vodafone Cap Product. If your Vodafone Infinite Product or Vodafone Cap Product is cancelled, your Unlimited BlackBerry® Email and Internet Browsing Pack will also automatically be cancelled.
(b) Minimum monthly spend for Unlimited BlackBerry ${ }^{\circledR}$ Email and Internet Browsing Pack Products excludes any additional mobile device payments (if applicable).
(c) Cancellation will take effect from the end of the month on which you tell us that you want to stop receiving the Vodafone Unlimited BlackBerry® Email and Internet Browsing Pack Product. You will be billed until the end of that month.
(d) Unlimited BlackBerry® Email and Internet browsing pack gives you unlimited BlackBerry data (BlackBerry® Internet Service (BIS) version only - excludes Blackberry® Enterprise Solution (BES) version) which includes BlackBerry® Email and Internet browsing, Facebook® and other applications, when accessed via the BlackBerry Access Point (APN) within Australia. Vodafone's Fair Use Policy applies. Additional charges apply for some services such as video streaming (e.g. YouTube) and single file downloads over 3 MB.

Included voice value cannot be used for data. Slower speeds (2.5G GPRS or 2.75G Edge coverage) will be experienced in 3G 900Mhz areas for devices that do not have the 3G 900Mhz band support as well as 2G devices that have no 3G band support (3G 2100/850Mhz or 3G 2100/900Mhz).
See vodafone.com.au/devicefrequency for details of devices and their frequencies. See vodafone.com.au/coverage for coverage details. Service subject to device capabilities, network limitations \& customer location.
(e) In addition to these terms and conditions, Research In Motion's standard terms and conditions associated with the use of BlackBerry® from Vodafone, the BlackBerry® Internet Service, the BlackBerry ® Built-In handheld and other associated products will also apply to your use of these products and services. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress ${ }^{\text {TM }}$ and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. Used under license from Research In Motion Limited.
(f) Unlimited BlackBerry® Email and Internet Browsing (BlackBerry® Internet Service (BIS)) can only be activated on BlackBerry® Built-In handhelds as authorised by Vodafone and Research in Motion. The BlackBerry® browser icon or any specific application loaded on your BlackBerry® at the time of purchase (excluding Compass) must be used to access the internet to ensure data usage is taken out of your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance.
(g) Download of applications from BlackBerry® App World ${ }^{\text {TM }}$ is included in your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance, but the price for any application purchased is not included, and will be charged to you as an additional amount.
(h) Data usage by some services available on Vodafone networks, including some internet services, cannot be paid from your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance. Use of these services may incur an additional charge, at the rates specified in the "Not payable from included value" table below.
(i) Data allowances can only be used in Australia, on Vodafone networks.

Vodafone Rates: What is payable from my Vodafone Infinite Plan or Vodafone Cap Product's included value?

## Payable from included value

This table details all services that can be paid from your Vodafone Infinite Plan or Vodafone Cap Product's included value (unless stated otherwise), and the charge rate for those services. If a service's rate is stated to be "unlimited", you will not be charged any additional amount for use of that service.

If you ever exhaust your included value, you will be charged an additional amount for all additional services you use at the rates specified in this table.

|  | Vodafone Infinite Plan Product |  |  |  | Vodafone Cap Product |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \$45 | \$65 | \$85 | \$100 | \$19 | \$20 | \$29 | \$35 | \$49 | \$55 | \$69 | \$79 |
| Service | Rate for Service |  |  |  | Rate for Service |  |  |  |  |  |  |  |
| Standard National Voice calls (on Vodafone network, including calls to Vodafone and 3 mobiles) | Unlimited |  |  |  | 3 conn fee per sec | c ction 90 c 60 nds | Unlimited |  |  |  |  |  |
| Standard National Voice calls (other networks) | Unlimited |  |  |  | 35c connection fee + 90c per 60 seconds |  |  |  |  |  |  |  |
| National Video calls | Unlimited |  |  |  | 35c connection fee $+1.5 x$ Standard National Voice calls (other network) rate |  |  |  |  |  |  |  |
| National and International TXT (for standard SMS of up to 160 characters) | Unlimited for standard personal TXT sent from within Australia to individuals. <br> Excludes premium and re-routed TXT. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT® to Pivotel network not available. |  |  |  | 28c per message |  |  |  |  | Unlimited for standard personal TXT sent from within Australia to individuals. <br> Excludes premium and rerouted TXT. Offer cannot be used for commercial purposes or for resale |  |  |


|  | Vodafone Infinite Plan Product |  |  |  | Vodafone Cap Product |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \$45 | \$65 | \$85 | \$100 | \$19 | \$20 | \$29 | \$35 | \$49 | \$55 | \$69 | \$79 |  |
| Service | Rate for Service |  |  |  | Rate for Service |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  | $\begin{gathered} \text { purp } \\ \text { Pivote } \end{gathered}$ | s. TX work | vailab |  |
| National and International PXT® (text, pic, and audio) | Unlimited for standard personal PXT sent from within Australia to individuals. <br> Excludes premium and re-routed PXT. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT® to Pivotel network not available. |  |  |  | 50c per message |  |  |  |  |  | ed for PXT in Aus dividu <br> prem <br> T®. for c es or s. TX work | dard nt fro to <br> and <br> can ercia sale T® vailab |  |
| National and International Video PXT® | Unlimited for standard personal PXT® sent from within Australia to individuals. <br> Excludes premium and re-routed PXT ®. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT® to Pivotel network not available. |  |  |  | 75 c per message |  |  |  |  |  | ed for PXT@ Aust dividu prem T®. for es or s. TX work | dard nt fro to <br> and can ercia esale <br> $T ®$ vailab |  |
| Calls to Customer Care | Unlimited |  |  |  | Unlimited |  |  |  |  |  |  |  |  |
| Mobile Internet access to Facebook, MySpace, Twitter, FourSquare and LinkedIN | Unlimited |  |  |  | Unlimited |  |  |  |  |  |  |  |  |
| Voicemail - Deposits | Unlimited |  |  |  | Unlimited |  |  |  |  |  |  |  |  |
| Voicemail - Retrievals | 35 c co | tion fe | c per | Unlimited | 35 c connection fee +90 c per 60 seconds |  |  |  |  |  |  |  |  |


|  | Vodafone Infinite Plan Product |  |  |  | Vodafone Cap Product |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \$45 | \$65 | \$85 | \$100 | \$19 | \$20 | \$29 | \$35 | \$49 | \$55 | \$69 | \$79 |
| Service | Rate for Service |  |  |  | Rate for Service |  |  |  |  |  |  |  |
|  | 30seconds |  |  |  |  |  |  |  |  |  |  |  |
| Calls to 13 and 1300 numbers | 35 c connection fee +25 c per 30 seconds |  |  | Unlimited | 35c connection fee + 90c per 60 seconds |  |  |  |  |  |  |  |
| Calls to 18 and 1800 numbers | 35 c connection fee +25 c per 30 seconds |  |  | Unlimited | 35c connection fee + 90c per 60 seconds |  |  |  |  |  |  |  |
| Re-routed voice calls | 40c connection fee +60 c per 30 seconds |  |  |  | 35 c connection fee $+\$ 1.20$ per 60 seconds |  |  |  |  |  |  |  |
| Re-routed TXT or PXT | 28c per message |  |  |  | 28c per message |  |  |  |  |  |  |  |
| Calls to National Directory Assist (1223) | \$1.10 connection fee + Standard National Voice call rate if you are through-connected |  |  |  | $\$ 2.60$ connection fee + Standard National Voice call rate if you are through-connected |  |  |  |  |  |  |  |
| Calls to International Directory Assist (1225) | $\$ 1.10$ connection fee + applicable international voice call rate if you are throughconnected |  |  |  | $\$ 2.60$ connection fee + applicable international voice call rate if you are through-connected |  |  |  |  |  |  |  |
| International Roaming: Applicable call rate + flagfall for standard voice calls made while roaming overseas for customers specifically opted-in to the Vodafone Traveller proposition (note - this call rate is in addition to the Zone Charge per minute applicable to the country you are in at the time of making the call which is not included in any Cap or Plan). Vodafone World (default proposition) rates are also not included in any Cap or Plan. For full International Roaming rates and charges for all services (including Zone Charges and Vodafone World), go to vodafone.com.au/roaming. | 37 c connection fee +41 c per 30 secs (GST is not applicable for international roaming. Rate is represented as ex GST) |  |  |  | 32c connection fee +82 c per 60 secs (GST is not applicable for international roaming. Rate is represented as ex GST) |  |  |  |  |  |  |  |
| International voice calls | See: Not payable from included value | 28c connection fee + applicable country rate (vodafone.com.au for rates) |  |  | 35c connection fee + applicable country rate (vodafone.com.au for rates) |  |  |  |  |  |  |  |
| International video calls | See: Not payable | 28c connection fee $+1.5 x$ applicable country voice call rate |  |  | $35 c$ connection fee $+1.5 \times$ applicable country voice call rate (vodafone.com.au for rates) |  |  |  |  |  |  |  |


|  | Vodafone Infinite Plan Product |  |  |  | Vodafone Cap Product |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \$45 | \$65 | \$85 | \$100 | \$19 | \$20 | \$29 | \$35 | \$49 | \$55 | \$69 | \$79 |
| Service | Rate for Service |  |  |  | Rate for Service |  |  |  |  |  |  |  |
|  | $\begin{gathered} \text { from } \\ \text { included } \\ \text { value } \end{gathered}$ | (vodafone.com.au for rates) |  |  |  |  |  |  |  |  |  |  |

## Not payable from included value

This table details other services that you can purchase from or via Vodafone, but which cannot be paid for from your Vodafone Infinite Plan or Vodafone Cap Product's included value (unless stated otherwise).

You will be charged an additional amount for these services at the rates specified in this table.


Lisa Jackson 20/5/13 10:22 AM
Lisa Jackson 20/5/13 10:22 AM

Lisa Jackson 20/5/13 10:22 AM

| standard voice calls for customers specifically opted-in to the Vodafone Traveller proposition (see 'Payable from Included Value" table) |  |  |  |
| :---: | :---: | :---: | :---: |
| Vodafone Central and STK Content purchases and downloads | Price sp | ified at time of purchase | Price specified at time of purchase |
| International voice calls | 28c connection fee + applicable country rate (vodafone.co m.au for rates) | See: Payable from Included Value | See: Payable from Included Value |
| International video calls | 28c connection fee + applicable country rate (vodafone.co m.au for rates) | See: Payable from Included Value | See: Payable from Included Value |
| Call Screen | 5.5c for the first 10 seconds or 99c per message |  | 5.5c for the first 10 seconds or 99c per message |

Excluded* internet and data services when using Vodafone Unlimited BlackBerry® Email and Internet Browsing

Excluded services include: Pocket Life, Vodafone Central purchases and downloads, You Tube and other video streaming, content purchases or downloads from any application not loaded by Vodafone or Research In Motion, Premium TXT and Chat, single downloads of 3MB or larger or any data usage by any application that does not use the BlackBerry® Access Point (APN).

All excluded services are deducted from your data allowance, and then charged at your additional data rate

All excluded services are deducted from your data allowance, and then charged at your additional data rate

Vodafone Bundled Mobile Broadband Products
This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Bundled Mobile Broadband Products:
\(\left.$$
\begin{array}{|l|l|l|l|l|}\hline \begin{array}{l}\text { Contract } \\
\text { Term }\end{array} & \begin{array}{l}\text { Minimum Monthly Spend - } \\
\text { Bundled Rate (does not } \\
\text { include monthly cost of voice } \\
\text { Cap or Plan) }\end{array} & \begin{array}{l}\text { Monthly } \\
\text { data } \\
\text { allowance }\end{array} & \begin{array}{l}\text { Contract Minimum } \\
\text { Spend - Bundled Rate }\end{array} & \begin{array}{l}\text { Early Exit Fee (does not } \\
\text { include any applicable } \\
\text { Early Exit Fee for your } \\
\text { bundled voice Cap or } \\
\text { Plan) }\end{array} \\
\hline \begin{array}{l}12 \\
\text { Months }\end{array} & \begin{array}{l}\text { \$10 (with Standard USB } \\
\text { Modem) or \$16 (with Pocket } \\
\text { WiFi }\end{array} \\
\text { Mor or Vodafone Mega } \\
\text { Modem) }\end{array}
$$ \quad \begin{array}{l}Unbundled Rate <br>
(see paragraph <br>
(g) below for <br>

details)\end{array}\right]\)| \$15 |
| :--- |


|  |  |  | Vodafone Mega Modem) <br> Including cost of voice Cap or Plan: <br> Varies depending on which voice Cap or Plan is selected. Range Between \$348 (with Standard USB Modem) /\$420 (with Pocket WiFitM or Vodafone Mega Modem) and $\$ 1320$ (with Standard USB <br> Modem)/\$1392 (with <br> Pocket WiFitM or <br> Vodafone Mega Modem) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 12 <br> Months | \$20* | 4.5GB | Not including cost of voice Cap or Plan: <br> \$240 <br> Including cost of voice Cap or Plan: <br> Varies depending on which voice Cap or Plan is selected. Range Between \$468 and \$1440 | 100\% of minimum monthly spend x months remaining on contract. See paragraph (f-g) below for further information | \$29 |
| 24 <br> Months | \$10* | 1.5GB | Not including cost of voice Cap or Plan: $\$ 240$ | $100 \%$ of minimum monthly spend x months remaining on contract. See paragraph (f-g) below for further | \$15 |


|  |  |  | Including cost of voice <br> Cap or Plan: <br> Varies depending on <br> which voice Cap or Plan is <br> selected. Range Between <br> $\$ 696$ and $\$ 2640$ | information |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 24 |  |  |  |  |  |
| Months | $\$ 20^{*}$ | 4.5 GB | Not including cost of <br> voice Cap or Plan: | $100 \%$ of minimum monthly <br> spend $x$ months remaining <br> on contract. See paragraph <br> (f-g) below for further <br> information | $\$ 29$ |
| $\$ 480$ | Including cost of voice <br> Cap or Plan: <br> Varies depending on <br> which voice Cap or Plan is <br> selected. Range Between <br> $\$ 936$ and $\$ 2880$ |  |  |  |  |

* Includes choice of Standard USB Modem, Vodafone Mega Modem or Pocket WiFi™ device.

Additional Data Price - Australia: 2c per MB, all data charged per 1 KB .
Additional Data Price - International: 1c per KB

The following terms and conditions apply to you if you purchase a Vodafone Bundled Mobile Broadband Product:
(a) Vodafone Bundled Mobile Broadband Products are only available to you at the same time as time you first sign up or resign to an eligible 12 or 24 Month Vodafone mobile contract (excludes corporate plans). You will not be eligible to add a Vodafone Bundled Mobile Broadband Product after a new connection or resign has been provisioned, until you are eligible to resign again. If you are an existing customer part way through your voice Contract Term who would like to add a Mobile Broadband service to your account, or if you wish to purchase a Mobile Broadband service from Vodafone in isolation (with no voice component) contact Vodafone for details on our range of standard Mobile Broadband Plans.
(b) You must have a compatible USB Modem, Pocket WiFi ${ }^{\text {TM }}$ or Tablet device to use a Vodafone Bundled Mobile Broadband Product.
(c) Your Included Data allowance can only be used in Australia, on Vodafone networks. Data usage outside Australia is charged at the Additional Data Price - International rate.
(d) If you exhaust your Included Data allowance, additional data usage will be charged at the Additional Data Price - Australia rate.
(e) Included Mobile Broadband Data allowance is only available for use via your compatible mobile broadband device. It is not available for use on your handset.
(f) In the event that your Vodafone Bundled Mobile Broadband Product is cancelled before the applicable Contract Term has expired, you will be liable to pay the Early Exit Fee listed in the table above. Your eligible 12 or 24 month voice contract will continue unaffected, unless you also elect to cancel that (Early Exit Fees may apply - refer to your individual Cap or Plan for details).
(g) In the event that your eligible 12 or 24 month voice contract is cancelled, you will no longer be eligible for the Bundled Rate listed in the table above (you may also be liable for an Early Exit Fee for your voice contract - see your individual Cap or Plan for details). You can either elect to also terminate your Vodafone Bundled Mobile Broadband Product (refer to paragraph (f) above for consequences), or you can continue your Vodafone Bundled Mobile Broadband Product for the remainder of the Contract Term at the Unbundled Rate listed in the table above. If you elect to continue your mobile broadband service at the Unbundled Rate, but then cancel that Product before your Contract Term is complete, you will be liable for an Early Exit Fee of $100 \%$ of minimum monthly spend (Bundled Rate) x months remaining on contract.
(h) All non-data use (eg voice calls, SMS/MMS and content) via your Mobile Broadband SIM Card is charged in addition to your data plan. Refer to the Section titled "Rates and Charges for Non-Data Use Vodafone Bundled Mobile Broadband Products" for further details.
(i) Unless otherwise stated, the Minimum Monthly Spend for your Vodafone Bundled Mobile Broadband Product is in addition to any handset/device repayments (if applicable) and any costs for excluded data usage.
(j) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance and is non-refundable. All other charges are billed at the end of the monthly billing cycle in arrears.

Rates and Charges for Non-Data Use on Vodafone Bundled Mobile Broadband Products

## Not payable from Included Data

Vodafone Bundled Mobile Broadband Products include a fixed amount of data only. This table details other Products that you can purchase from Vodafone via your Mobile Broadband SIM Card, but which cannot be paid for from your included data (unless stated otherwise). You will be charged an additional amount for these Products at the rates specified in this table.

| Services you can purchase for an <br> additional charge | Rate |
| :--- | :--- |
| Standard National Voice Calls | 20c Call Connection fee + 1c per second. |
| Standard International Voice Calls | Varies - check vodafone.com.au. |
| Standard National Video Calls | 1.5 c per second |
| Standard International Video Calls | $1.5 \times$ applicable country rate (rates at <br> Vodafone.com.au) |
| Standard National \& International TXT up <br> to 160 characters | 25c per message |
| Standard National \& International PXT® | 25c per message |


| Standard National \& International Video <br> PXT® | 75c per message |
| :--- | :--- |
| Voicemail within Australia | 20c Call Connection fee to retrieve plus 1c per <br> second. |
| 1223 Directory Assistance | \$1.10 Call Connection fee + standard voice call <br> rates if thru-connected |
| 13 and 1300 Numbers | 1c per second |
| 18 and 1800 Numbers | 11c per 30 seconds |
| Customer Care Calls (calls to 1555) within <br> Australia | 0c |
| Re-routed Standard Voice Calls | 20 Call Connection fee + 1c per second |
| Re-Routed TXT or PXT® | 25c |
| International Roaming | Varies, go to vodafone.com.au |
| Vodafone Central content purchase | Price specified at time of purchase |
| 123- Ask Us Anything | 65c per 30 seconds billed per second plus \$1.30 call <br> connection fee. |
| CallScreen | 5c for the first 10 seconds or 99c per message |

Price specified at time of purchase

