Vodafone Infinite Plans, Vodafone Caps, and Vodafone Bundled Mobile Broadband Plans

What Terms and Conditions Apply to my Vodafone Infinite Plan, Vodafone Capor Vodafone Bundled Mobile Broadband Product?

- (a) This document sets out terms and conditions that apply to specific Vodafone contracts and products (collectively, the "**Products**").
- (b) The terms and conditions that will apply to your Product or Products are:
 - (i) all the terms and conditions provided to you when you agree to purchase a Product, including the terms and conditions contained in this document and any terms and conditions contained in any application form you complete when purchasing a Product; and
 - (ii) all the terms and conditions contained in the Vodafone Standard Form of Agreement (SFOA), which is available at vodafone.com.au,
 - (collectively, the "Terms").
- (c) When you agree to purchase a Product, you accept the Terms. Your contract with Vodafone commences on your acceptance of the Terms.
- (d) Some Products have a minimum contract term. If your contract is terminated before the end of this term, you may be required to pay fees, such as an Early Exit Fee or a Handset Recovery Fee. Depending on the Product this may be in addition to any applicable handset payments and additional or excluded call, data or service costs. Early Exit Fees are set out in the pricing table for your Product.
- (e) Activation of your Product may occur after your contract has commenced. Any minimum contract term that applies commences when your Product is activated
- (f) You may suspend your contract for between 1 and 3 consecutive calendar months once during the minimum contract term. You will be charged a fee for each month if your contract is suspended. Your minimum contract term will be extended by the period of any suspension.
- (g) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.

For more information, call Vodafone on 1300 650 410 or visit vodafone.com.au.

Important Things You Need to Know

Availability

(a) The Products are for personal use only, and are not available to medium to large business/corporate and commercial customers. Medium to large

- business/corporate and commercial customers should contact Vodafone for information about Vodafone's business products.
- (b) The Products are available to credit approved customers only.
- (c) Unless otherwise stated, only one Vodafone Infinite Product or Vodafone Cap Product, together with a maximum of one Vodafone Bundled Mobile Broadband Product can be used per connection to the Vodafone network.
- (d) Devices may be locked to the Vodafone network. A fee may apply to unlock.
- (e) Vodafone's Fair Use policy applies to all Vodafone Products.

Factors affecting availability and performance

- (a) Network coverage and many other factors may affect the availability and performance of certain Products.
- (b) Certain Products, services and functions are only available if used in conjunction with a compatible mobile or other device and if in a compatible coverage area. Not all devices are compatible with Vodafone networks.
- (c) All Vodafone services are subject to device capabilities and network limitations and availability. A compatible 3G device is required to access 3G services. If you have a handset which is U2100MHz or U2100/850MHz compatible but not U900MHz compatible you will experience 3G coverage in metro areas (3G Mobile Broadband Standard Coverage area and, if available for your handset, the 850 Mobile Broadband Coverage area) and 2G (2.5G GPRS or 2.75G Edge) in all other coverage areas. If you have a *modem* which is U2100MHz or U2100/850MHz compatible but not U900MHz compatible you will experience 3G coverage in metro areas (Vodafone 3G Mobile Broadband Standard Coverage area and, if available for your modem, the Vodafone 850 Mobile Broadband Coverage area) but no coverage at all in other areas of Australia (i.e. no coverage in Vodafone's 3G Mobile Broadband Regional Coverage area). Broadband speeds and high bandwidth applications, such as video streaming, video calling, Mobile TV and full track downloads, are only available in Vodafone's 3G Mobile Broadband Standard Coverage area; and, if you have a U850MHz compatible device, in Vodafone's 850 Mobile Broadband Coverage area; and, if you have a U900Mhz compatible device, Vodafone's 3G Mobile Broadband Regional Coverage area (however speeds in Vodafone's 3G Mobile Broadband Regional Coverage area will be slower than when in Vodafone's 3G Mobile Broadband Standard Coverage area or, if available for your device, Vodafone's 850 Mobile Broadband Coverage area). You agree to refer to www.vodafone.com.au/coverage for coverage details and vodafone.com.au/devicefrequency for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.
- (d) Notwithstanding anything else in Vodafone's contract with you, Vodafone may provide services to you using any telecommunications network Vodafone

considers appropriate, including (but not limited to) the "Vodafone" networks operated by, for or on behalf of Vodafone Network Pty Limited and Vodafone Australia Pty Limited and the "3" network operated by, for or on behalf of Vodafone Hutchison Australia Pty Limited. For more information about these networks, see the coverage maps available at www.vodafone.com.au/coverage and www.three.com.au/coverage.

Data services

- (a) For Products that provide data access capabilities, a data session starts when you first connect to data services and ends when you disconnect from data services.
- (b) When using data services, some internet services, including web sites and email, may not be accessible.
- (c) Subject to your rights under the Competition and Consumer Act 2010 or other relevant legislation (including the Australian Consumer Law), Vodafone does not make any warranty regarding any software or data provided or available to you in connection with data services, including with respect to how that software or data operates on your device or interacts with applications.
- (d) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download).

Data service access devices (Vodafone Bundled Mobile Broadband Products only)

- (a) It is your responsibility to confirm that data service access hardware (including any Modem or Pocket WiFi™ device) is compatible with each PC, laptop or other computing device that you will use your Vodafone Bundled Mobile Broadband Product with
 - (b) Non-Vodafone supplied USB Modems or Tablet devices can only work on our network if they are compatible, unlocked, and have not been reported as lost or stolen devices.
 - (c) Vodafone is not required to provide you with technical support if you use non-Vodafone supplied data service access hardware (such as your own USB Modem or Tablet device), although Vodafone may do so at its discretion.
 - (d) The Pocket WiFi™ device can operate with a maximum of 5 WiFi enabled devices at any one time.

Rates and charges

- (a) Details of the rates and charges, including any minimum spends which apply to the Products are contained in the Terms. The minimum total cost over contract term is calculated by multiplying the minimum monthly spend by the contract term.
- (b) Vodafone Infinite Plan and Vodafone Cap Products feature "included value". Included value can be used to pay for many (but not all) services available from Vodafone. Included value is credited to you for payment of your minimum monthly spend.
- (c) The Vodafone Bundled Mobile Broadband Products offer "included data". Included data can be used to upload and download data to or from the

- internet via a compatible Mobile Broadband device. Included Value is credited to you for payment of your minimum monthly spend.
- (d) If your usage of a Product exceeds your included value or included data (as appropriate), or you use a service that is not payable from your included value or included data (as appropriate), you will be charged an amount additional to your minimum monthly spend.
- (e) Unless otherwise stated, if you do not use all your included value and/or your included data (as appropriate) in the relevant month, that included value and/or included data (as appropriate) is forfeited, is not refundable, and will not carry over into any other month.
- (f) Unless otherwise stated, the section of the Terms titled "Vodafone Rates: What is payable from my Vodafone Infinite Plan or my Vodafone Cap Product's included value?" specifies which services are or are not available to be paid from your included value and the rate at which additional services will be charged.
- (g) For Vodafone Bundled Mobile Broadband Products, all non-data use (eg voice calls, SMS/MMS and content) is charged in addition to your Minimum Monthly Spend. Refer to the Section titled "Rates and Charges for Non-Data Use on Bundled Mobile Broadband Products" for the rate at which these services will be charged.
- (h) Each call charge is rounded up to the nearest cent before GST is included.
- (i) Unless otherwise stated, call usage is billed in blocks of 30 seconds for Vodafone Infinite Plan Products and 60 seconds for Vodafone Cap Products. Usage is rounded up to the end of the current block.
- (j) All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.

Billing

- (a) In your first bill, you will be charged your minimum monthly spend for the following month. Your first bill may also include a prorated amount from the date you connected to your first bill.
- (b) You may choose to purchase additional Products from time to time. Charges for these Products will be applied to your bill.
- (c) Paperless billing is the default bill delivery method for Vodafone customers. Vodafone will provide paper bills without charge to disabled or disadvantaged customers. Otherwise, Vodafone will not provide paper bills except in special circumstances, in which case, at its discretion, Vodafone may charge \$2.20 per paper bill.

Vodafone Cap and Vodafone Infinite Products

Vodafone Cap Products

This table specifies minimum monthly spend pricing and minimum contract terms for Vodafone Cap Products, which include Vodafone Cap Contract Products and Vodafone SIM Only Cap Products:

	Minimu	m Spend over co	ntract term	
Minimum	SIM Only	12 month	24 month	Early Exit Fee

Monthly Spend	(Month to Month)	contract term	contract term	(N/A for SIM Only)
\$19	Not available	Not available	\$456	\$19 x remaining months on contract
\$20	\$20	Not available	Not available	N/A
\$29	N/A	\$348	\$696	\$29 x remaining months on contract
\$35	\$35	Not available	Not available	N/A
\$49	N/A	\$588	\$1176	\$49 x remaining months on contract
\$55	\$55	Not available	Not available	N/A
\$69	N/A	\$828	\$1656	\$69 x remaining months on contract
\$79	Not available	\$948	\$1896	\$79 x remaining months on contract

Vodafone Infinite Products

This table specifies minimum monthly spend pricing and minimum contract terms for Vodafone Infinite Products, which include Vodafone Infinite Plan Products and Vodafone Month to Month Infinite Plan Products:

	Minim	um Spend over co	ontract term	
Minimum Monthly Spend	Month to Month	12 month contract term	24 month contract term	Early Exit Fee (N/A for Month to Month)
\$45	\$45	\$540	\$1080	\$45 x remaining months on contract
\$65	\$65	\$780	\$1560	\$65 x remaining months on contract
\$85	\$85	\$1020	\$2040	\$85 x remaining months on contract
\$100	\$100	\$1200	\$2400	\$100 x remaining months on contract

Terms for Vodafone Infinite and Vodafone Cap Products

The following terms and conditions apply to you if you purchase a Vodafone Infinite Product or Vodafone Cap Product:

(a) You will receive a data allowance or Unlimited BlackBerry® Email (BlackBerry® Internet Service (BIS version) allowance (not available with \$19 or \$29 Cap Contract Products, \$20 SIM Only Cap Products or \$45 Vodafone Infinite Products)).

- (b) If you have chosen to include Unlimited BlackBerry® email with your Vodafone Infinite Product or Vodafone Cap Product, paragraphs (d) (i) in the section titled "Unlimited BlackBerry® Email and Internet Browsing Packs Products" below also apply to you.
- (c) If you have chosen to include a Vodafone Bundled Mobile Broadband Product with your Vodafone Infinite Product or Vodafone Cap Product, the entire section titled "Vodafone Bundled Mobile Broadband Products" below also applies to you.
- (d) Any data allowance which is part of your included value is only available for use via your compatible handset. It is not available for use on a mobile broadband device.
- (e) You may change from one Vodafone Infinite Product or Vodafone Cap Product to another Vodafone Infinite Product or Vodafone Cap Product once per monthly billing period by calling Vodafone Customer Care, and agreeing to the terms and conditions of the new Vodafone Infinite Product or Vodafone Cap Product. Any credit or other benefits from your existing Product will be forfeited, unless otherwise advised. If you are changing to a less expensive Vodafone Infinite Product or Vodafone Cap Product or to a month to month Product or to a prepay Product, fees, including a Plan Change Fee may apply. Any Product change will take effect from the start of your next monthly billing period. Contact Vodafone Customer Care for more information.
- (a) Standard rates apply once your monthly data allowance has been exhausted. Additional data charges cannot be paid from your Vodafone Infinite Product's or Vodafone Cap Product's included value.
- (f) Your data allowance can only be used in Australia, on Vodafone networks.

The following term (g) only applies to you if you purchase a 12 or 24 month Vodafone Infinite Plan Product or 12 or 24 month Vodafone Cap Contract Product (this term does <u>not</u> apply to any Vodafone Month to Month Infinite Plan Product or any SIM Only Cap Product):

(g) Any \$0 upfront or discounted mobile device offers are only available from Vodafone's selected mobile device range at the time that you agree to a contract and cannot be redeemed for cash or as a credit against your service costs with Vodafone. These mobile device offers are not available if you switch between contracts during the minimum contract term.

The following terms and conditions (h) - (j) only apply to you if you purchase a Vodafone Month to Month Infinite Plan Product or a SIM Only Cap Product (these terms and conditions do <u>not</u> apply to any 12 or 24 month Vodafone Infinite Plan Products or 12 or 24 month Vodafone Cap Contract Products):

- (h) Charges for your Month to Month Infinite Plan Product or SIM Only Cap Product are in addition to any handset repayments (if applicable).
- (i) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance.
- (j) If you add or remove the Month to Month Infinite Plan Product or SIM Only Cap Product mid billing cycle, the Minimum Monthly spend will be pro-rated.

Unlimited BlackBerry® Email and Internet Browsing Packs Products

This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Unlimited BlackBerry® Email and Internet Browsing Packs Products for the BlackBerry® Internet Service (BIS):

Contract Term	Minimum Monthly Spend	Monthly data allowance	Contract Minimum Spend	Early Exit Fee
Monthly	\$20	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$20	None
12 Months	\$10	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$120	\$5 x remaining months left on contract
24 Months	\$10	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$240	\$5 x remaining months left on contract

The following terms and conditions apply to you if you purchase an Unlimited BlackBerry® Email and Internet Browsing Pack Product:

- (a) Vodafone Unlimited BlackBerry® Email and Internet Browsing Pack Products are available to you if you are connected and remain connected to a valid Vodafone Infinite Product or Vodafone Cap Product. If your Vodafone Infinite Product or Vodafone Cap Product is cancelled, your Unlimited BlackBerry® Email and Internet Browsing Pack will also automatically be cancelled.
- (b) Minimum monthly spend for Unlimited BlackBerry® Email and Internet Browsing Pack Products excludes any additional mobile device payments (if applicable).
- (c) Cancellation will take effect from the end of the month on which you tell us that you want to stop receiving the Vodafone Unlimited BlackBerry® Email and Internet Browsing Pack Product. You will be billed until the end of that month
- (d) Unlimited BlackBerry® Email and Internet browsing pack gives you unlimited BlackBerry data (BlackBerry® Internet Service (BIS) version only excludes Blackberry® Enterprise Solution (BES) version) which includes BlackBerry® Email and Internet browsing, Facebook® and other applications, when accessed via the BlackBerry Access Point (APN) within Australia. Vodafone's Fair Use Policy applies. Additional charges apply for some services such as video streaming (e.g. YouTube) and single file downloads over 3 MB.

Included voice value cannot be used for data. Slower speeds (2.5G GPRS or 2.75G Edge coverage) will be experienced in 3G 900Mhz areas for devices that do not have the 3G 900Mhz band support as well as 2G devices that have no 3G band support (3G 2100/850Mhz or 3G 2100/900Mhz). See vodafone.com.au/devicefrequency for details of devices and their frequencies. See vodafone.com.au/coverage for coverage details. Service subject to device capabilities, network limitations & customer location.

- (e) In addition to these terms and conditions, Research In Motion's standard terms and conditions associated with the use of BlackBerry® from Vodafone, the BlackBerry® Internet Service, the BlackBerry ® Built-In handheld and other associated products will also apply to your use of these products and services. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress™ and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. Used under license from Research In Motion I imited.
- (f) Unlimited BlackBerry® Email and Internet Browsing (BlackBerry® Internet Service (BIS)) can only be activated on BlackBerry® Built-In handhelds as authorised by Vodafone and Research in Motion. The BlackBerry® browser icon or any specific application loaded on your BlackBerry® at the time of purchase (excluding Compass) must be used to access the internet to ensure data usage is taken out of your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance.
- (g) Download of applications from BlackBerry® App World™ is included in your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance, but the price for any application purchased is not included, and will be charged to you as an additional amount.
- (h) Data usage by some services available on Vodafone networks, including some internet services, cannot be paid from your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance. Use of these services may incur an additional charge, at the rates specified in the "Not payable from included value" table below.
- (i) Data allowances can only be used in Australia, on Vodafone networks.

Vodafone Rates: What is payable from my Vodafone Infinite Plan or Vodafone Cap Product's included value?

Payable from included value

This table details all services that can be paid from your Vodafone Infinite Plan or Vodafone Cap Product's included value (unless stated otherwise), and the charge rate for those services. If a service's rate is stated to be "unlimited", you will not be charged any additional amount for use of that service.

If you ever exhaust your included value, you will be charged an additional amount for all additional services you use at the rates specified in this table.

	Vod	afone Infin	nite Plan Pr	oduct				Vodaf	one Ca	ap Produ	ct		
	\$45	\$65	\$85	\$100	\$19	\$20	\$29	\$35	\$49	\$55	\$69	\$79	
Service		Rate fo	r Service		Rate for Service								
Standard National Voice calls (on Vodafone network, including calls to Vodafone and 3 mobiles)	Unlimited					35c Unlimited connection fee + 90c per 60 seconds							
Standard National Voice calls (other networks)		Unl	imited			35	5c con	nectior	fee +	90c per 6	0 seconds	3	
National Video calls		Unl	imited		35c connection fee + 1.5x Standard National Voice calls (other network) rate								
National and International TXT (for standard SMS of up to 160 characters)	from Excludes	Unlimited for standard personal TXT sent from within Australia to individuals. Excludes premium and re-routed TXT. Offer cannot be used for commercial purposes or				28c p	er me	ssage		perso wit	nited for st nal TXT se hin Austra individuals	ent from lia to	
	for resale purposes. TXT/PXT® to Pivotel network not available.								routed be us	es premiur TXT. Offe ed for com oses or for	er cannot imercial		

	Voda	afone Infinite Plan Pi	roduct				Voda	fone C	ap Produ	ct	
	\$45	\$65 \$85	\$100	\$19	\$20	\$29	\$35	\$49	\$55	\$69	\$79
Service		Rate for Service					Ra	ate for	Service		
											/PXT® to ot available.
National and International PXT® (text, pic, and audio)	from v Excludes p cannot be	I for standard persona within Australia to indiversity of the indivers	viduals. I PXT. Offer purposes or		50c p	er mes	ssage		person wit Exclude routed F be use purpo purpo Pivotel r	hin Austrindividual es premii es premii exT®. Ced for co eses or for ses. TXT network no	sent from alia to als. um and re- offer cannot mmercial or resale //PXT® to ot available.
National and International Video PXT®	Excludes Offer c	for standard personal within Australia to indiverse premium and re-rout annot be used for coror for resale purposes Pivotel network not avail	viduals. red PXT®. nmercial s. TXT/PXT®		75c p	er me:	ssage		exclude routed F be use purpo purpo	hin Austr individua es premii PXT®. C ed for co oses or fo ses. TXT	sent from alia to als. um and re- offer cannot mmercial
Calls to Customer Care		Unlimited						Unlin	nited		
Mobile Internet access to Facebook, MySpace, Twitter, FourSquare and LinkedIN		Unlimited		Unlimited							
Voicemail – Deposits		Unlimited		Unlimited							
Voicemail – Retrievals	35c conne	ection fee + 25c per	Unlimited	35c connection fee + 90c per 60 seconds					ds		

	Vod	afone Infinite Plan Pr	oduct			,	Voda	fone C	ap Produ	ıct	
	\$45	\$65 \$85	\$100	\$19	\$20	\$29	\$35	\$49	\$55	\$69	\$79
Service		Rate for Service					Ra	ate for	Service		
		30seconds									
Calls to 13 and 1300 numbers	35c conne	35c connection fee + 25c per 30 Unlimited seconds			35c connection fee + 90c per 60 seconds						
Calls to 18 and 1800 numbers	35c conne	ction fee + 25c per 30 seconds	Unlimited		35	c conr	nectio	n fee +	90c per 6	60 seconds	
Re-routed voice calls	40c conr	nection fee + 60c per 3	0 seconds		35c	conne	ection	fee + S	\$1.20 per	60 seconds	3
Re-routed TXT or PXT		28c per message					28	c per n	nessage		
Calls to National Directory Assist (1223)		nnection fee + Standar rate if you are through		\$2.60	0 conn				ard Natio gh-conne	nal Voice ca cted	all rate if
Calls to International Directory Assist (1225)	internation	0 connection fee + app al voice call rate if you connected	are through-			rate	if you	are thr	ough-con		
International Roaming: Applicable call rate + flagfall for standard voice calls made while roaming overseas for customers specifically opted-in to the Vodafone Traveller proposition (note - this call rate is in addition to the Zone Charge per minute applicable to the country you are in at the time of making the call which is not included in any Cap or Plan). Vodafone World (default proposition) rates are also not included in any Cap or Plan. For full International Roaming rates and charges for all services (including Zone Charges and Vodafone World), go to vodafone.com.au/roaming.	applicab	tion fee + 41c per 30 sec le for international roamir represented as ex GST	ng. Rate is		interna	ritional r	oamin	g. Rate	is represe	T is not appli nted as ex G	ST)
International voice calls	See: Not payable from included value	28c connection fee - country rate (vodafo for rates)	ne.com.au		35c				pplicable nau for ra	country rat ates)	е
International video calls	See: Not payable	28c connection fe applicable country vo		35c c	onnect				olicable co n.au for ra	ountry voice ates)	call rate

	Vodafone Infinite Plan Product				Vodafone Cap Product							
	\$45 \$65 \$85 \$100				\$19	\$20	\$29	\$35	\$49	\$55	\$69	\$79
Service		Rate for Service			Rate for Service							
	from included value	included										

Not payable from included value

This table details other services that you can purchase from or via Vodafone, but which **cannot be paid for** from your Vodafone Infinite Plan or Vodafone Cap Product's included value (unless stated otherwise).

You will be charged an additional amount for these services at the rates specified in this table.

		Vodafor	ne Infinite	Plan Produ	ıct			V	odafone C	ap Produ	ıct		
		\$45	\$65	\$85	\$100	\$19	\$20	\$29	\$35	\$49	\$55	\$69	\$79
Service		İ	Rate for Se	ervice	Rate for Service								
Mobile Data / Internet on Your Mobile* on Vodafone network *Additional rate applies if	with data allowan ce only	500MB included, then 25c per MB _▼	2GGB included, then 25c per MB	3GB included, then 25c per MB	4GB included, then 25c per MB	100MB included , then 50c per MB	200MB included , then 50c per MB)	200MB included, then 50c per MB	1.5GB included, then 50c per MB	1.5GB included , then 50c per MB	3GB included, then 50c per MB _v	2GB included, then 50c per MB	3GB included , then 50c per MB
included data allowance is exhausted	with Unlimit ed Blackb erry BIS	N/A – can be purchased separately	Unlimited Blackberry BIS + 500MB included, then 25c per MB	Unlimited Blackberry BIS + 1.5GB included, then 25c per MB	Unlimited Blackberry BIS + 2GB included, then 25c per MB	N/A	A – can be p		Unlimited Blackberry BIS + 1.5GB included, then 25c per MB	Unlimite d Blackber ry BIS + 1.5GB included , then 25c per MB	Unlimite d Blackber ry BIS + 3GB included, then 25c per MB	Unlimited Blackberr y BIS + 2GB included, then 25c per MB	Unlimite d Blackbe rry BIS + 3GB included , then 25c per MB
Tethering		Included in Da	Included in Data inclusion, then 25c per MB				Ir	cluded in	Data inclu	sion, then	50c per N	MB	
Calls to Ask Anything (12)	alls to Ask Anything (123) \$1.5			\$1.30 connection fee + 65c per 30 seconds			\$1	.30 conne	ction fee +	- \$1.30 pe	r 60 seco	nds	
Premium SMS and MMS		Varies	, depending	g on service	Э			Vari	es, depend	ding on se	rvice		
Premium voice and video	calls	Varies	, depending	g on service	e			Vari	es, depend	ding on se	rvice		
International Roaming:		Varies, see v	odafone.co		ning for	for Varies, see vodafone.com.au/roaming for details.				etails.			
All charges while roaming overseas are excluded ex applicable call rate + flagf	cept the												

Lisa Jackson 20/5/13 10:22 AM

Lisa Jackson 20/5/13 10:22 AM

Lisa Jackson 20/5/13 10:22 AM

		message	, ,
Call Screen	5.5c for the	e first 10 seconds or 99c per	5.5c for the first 10 seconds or 99c per message
	rates)		
	(vodafone.co m.au for		
	country rate		
	applicable		
	fee +		
	connection	Value	
International video calls	28c	See: Payable from Included	See: Payable from Included Value
	rates)		
	m.au for		
	(vodafone.co		
	country rate		
	applicable		
	fee +	value	
International voice calls	28c connection	See: Payable from Included Value	See: Payable from Included Value
downloads			
Content purchases and		·	·
Vodafone Central and STK	Price spe	ecified at time of purchase	Price specified at time of purchase
Included Value" table)			
proposition (see 'Payable from			
the Vodafone Traveller			
customers specifically opted-in to			
standard voice calls for			

Excluded* internet and data services when using Vodafone Unlimited BlackBerry® Email and Internet Browsing	All excluded services are deducted from your data allowance, and then charged at your additional data rate	All excluded services are deducted from your data allowance, and then charged at your additional data rate
* Excluded services include: Pocket Life, Vodafone Central purchases and downloads, You Tube and other video streaming, content purchases or downloads from any application not loaded by Vodafone or Research In Motion, Premium TXT and Chat, single downloads of 3MB or larger or any data usage by any application that does not use the BlackBerry® Access Point (APN).		

Vodafone Bundled Mobile Broadband Products

This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Bundled Mobile Broadband Products:

Contract Term	Minimum Monthly Spend - Bundled Rate (does not include monthly cost of voice Cap or Plan)	Monthly data allowance	Contract Minimum Spend - Bundled Rate	Early Exit Fee (does not include any applicable Early Exit Fee for your bundled voice Cap or Plan)	Minimum Monthly Spend - Unbundled Rate (see paragraph (g) below for details)
12 Months	\$10 (with Standard USB Modem) or \$16 (with Pocket WiFi™ or Vodafone Mega Modem)	1.5GB	Not including cost of voice Cap or Plan: \$120 (with Standard USB Modem) or \$192 (with Pocket WiFi™ or	100% of minimum monthly spend x months remaining on contract. See paragraph (f-g) below for further information	\$15

			Vodafone Mega Modem)		
			Including cost of voice Cap or Plan:		
			Varies depending on which voice Cap or Plan is selected. Range Between \$348 (with Standard USB Modem)/\$420 (with Pocket WiFi™ or Vodafone Mega Modem) and \$1320 (with Standard USB Modem)/\$1392 (with Pocket WiFi™ or Vodafone Mega Modem)		
12 Months	\$20*	4.5GB	Not including cost of voice Cap or Plan: \$240 Including cost of voice Cap or Plan: Varies depending on which voice Cap or Plan is	100% of minimum monthly spend x months remaining on contract. See paragraph (f-g) below for further information	\$29
24 Months	\$10*	1.5GB	selected. Range Between \$468 and \$1440 Not including cost of voice Cap or Plan: \$240	100% of minimum monthly spend x months remaining on contract. See paragraph (f-g) below for further	\$15

			Including cost of voice Cap or Plan:	information	
			Varies depending on which voice Cap or Plan is selected. Range Between \$696 and \$2640		
24 Months	\$20*	4.5GB	Not including cost of voice Cap or Plan: \$480	100% of minimum monthly spend x months remaining on contract. See paragraph (f-g) below for further information	\$29
			Including cost of voice Cap or Plan:		
			Varies depending on which voice Cap or Plan is selected. Range Between \$936 and \$2880		

^{*} Includes choice of Standard USB Modem, Vodafone Mega Modem or Pocket WiFi™ device.

Additional Data Price - Australia: 2c per MB, all data charged per 1 KB.

Additional Data Price - International: 1c per KB

The following terms and conditions apply to you if you purchase a Vodafone Bundled Mobile Broadband Product:

- (a) Vodafone Bundled Mobile Broadband Products are only available to you at the same time as time you first sign up or resign to an eligible 12 or 24 Month **Vodafone mobile contract (excludes corporate plans)**. You will not be eligible to add a Vodafone Bundled Mobile Broadband Product after a new connection or resign has been provisioned, until you are eligible to resign again. If you are an existing customer part way through your voice Contract Term who would like to add a Mobile Broadband service to your account, or if you wish to purchase a Mobile Broadband service from Vodafone in isolation (with no voice component) contact Vodafone for details on our range of standard Mobile Broadband Plans.
- (b) You must have a compatible USB Modem, Pocket WiFi™ or Tablet device to use a Vodafone Bundled Mobile Broadband Product.
- (c) Your Included Data allowance can only be used in Australia, on Vodafone networks. Data usage outside Australia is charged at the Additional Data Price International rate.
- (d) If you exhaust your Included Data allowance, additional data usage will be charged at the Additional Data Price Australia rate.
- (e) Included Mobile Broadband Data allowance is only available for use via your compatible mobile broadband device. It is not available for use on your handset.
- (f) In the event that your Vodafone Bundled Mobile Broadband Product is cancelled before the applicable Contract Term has expired, you will be liable to pay the Early Exit Fee listed in the table above. Your eligible 12 or 24 month voice contract will continue unaffected, unless you also elect to cancel that (Early Exit Fees may apply refer to your individual Cap or Plan for details).
- (g) In the event that your eligible 12 or 24 month **voice** contract is cancelled, you will no longer be eligible for the Bundled Rate listed in the table above (you may also be liable for an Early Exit Fee for your voice contract see your individual Cap or Plan for details). You can either elect to also terminate your Vodafone Bundled Mobile Broadband Product (refer to paragraph (f) above for consequences), or you can continue your Vodafone Bundled Mobile Broadband Product for the remainder of the Contract Term at the Unbundled Rate listed in the table above. If you elect to continue your mobile broadband service at the Unbundled Rate, but then cancel that Product before your Contract Term is complete, you will be liable for an Early Exit Fee of 100% of minimum monthly spend (Bundled Rate) x months remaining on contract.
- (h) All non-data use (eg voice calls, SMS/MMS and content) via your Mobile Broadband SIM Card is charged in addition to your data plan. Refer to the Section titled "Rates and Charges for Non-Data Use Vodafone Bundled Mobile Broadband Products" for further details.
- (i) Unless otherwise stated, the Minimum Monthly Spend for your Vodafone Bundled Mobile Broadband Product is in addition to any handset/device repayments (if applicable) and any costs for excluded data usage.

(j) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance and is non-refundable. All other charges are billed at the end of the monthly billing cycle in arrears.

Rates and Charges for Non-Data Use on Vodafone Bundled Mobile Broadband Products

Not payable from Included Data

Vodafone Bundled Mobile Broadband Products include a fixed amount of data only. This table details other Products that you can purchase from Vodafone via your Mobile Broadband SIM Card, but which **cannot be paid for** from your included data (unless stated otherwise). You will be charged an additional amount for these Products at the rates specified in this table.

Services you can purchase for an additional charge	Rate
Standard National Voice Calls	20c Call Connection fee + 1c per second.
Standard International Voice Calls	Varies - check vodafone.com.au.
Standard National Video Calls	1.5c per second
Standard International Video Calls	1.5 x applicable country rate (rates at Vodafone.com.au)
Standard National & International TXT up to 160 characters	25c per message
Standard National & International PXT®	25c per message

Standard National & International Video PXT®	75c per message	
Voicemail within Australia	20c Call Connection fee to retrieve plus 1c per second.	
1223 Directory Assistance	\$1.10 Call Connection fee + standard voice call rates if thru-connected	
13 and 1300 Numbers	1c per second	
18 and 1800 Numbers	11c per 30 seconds	
Customer Care Calls (calls to 1555) within Australia	0c	
Re-routed Standard Voice Calls	20 Call Connection fee + 1c per second	
Re-Routed TXT or PXT®	25c	
International Roaming	Varies, go to vodafone.com.au	
Vodafone Central content purchase	Price specified at time of purchase	
123- Ask Us Anything	65c per 30 seconds billed per second plus \$1.30 call connection fee.	
CallScreen	5c for the first 10 seconds or 99c per message	

STK Alerts and Content Downloads	Price specified at time of purchase.
Premium TXT/PXT®	Varies depending on service