



## Vodafone Wi-Fi Hub 2.0 Quick Start Guide

Ready?





# Thank you for choosing Vodafone.

This quick start guide will show you the basic setup of the Vodafone Wi-Fi Hub 2.0.

If you have any problems setting up the Vodafone Wi-Fi Hub 2.0, please check out the Vodafone Wi-Fi Hub 2.0 Support Pages at [vodafone.com.au/support/nbn/wi-fi-hub](http://vodafone.com.au/support/nbn/wi-fi-hub) or give us a call on 1300 801 122 and we'll be happy to assist you.



## 1 Getting to know your Vodafone Wi-Fi Hub 2.0



Please take the time to check what's in your Vodafone Wi-Fi Hub 2.0 box as well as the various lights, buttons and ports on your device.

### What's in the box?



Vodafone Wi-Fi Hub 2.0



Quick Start Guide



Warranty Card



Wi-Fi Reminder Card



2 x 4G/LTE Antennas



Power Adapter



Grey Telephone Cable



Red Tipped Ethernet Cable



Yellow Tipped Ethernet Cable

## Front

The LED lights on your Vodafone Wi-Fi Hub 2.0 will indicate the status of your service.



**Power**  
The modem is switched on.

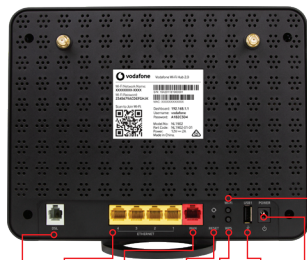
**Wi-Fi**  
The modem has a working Wi-Fi connection.

**Internet**  
The modem has a working internet connection.

**3G/4G**  
The modem's mobile backup connection is active.

## Back

The back ports are colour coded so it is easy to see which cables to connect.



**DSL**  
**LAN**  
**Ports**

**WAN**  
**Port**

**Reset**  
**Button**

**USB**  
**Port**

**Power**  
**Inlet**

**WPS Button**  
Hold down the WPS button on the Vodafone Wi-Fi Hub 2.0 to connect your compatible Wi-Fi device password free.

**Wi-Fi button**  
Wi-Fi can be switched on or off.

## Side

A power button can be found on the side panel.



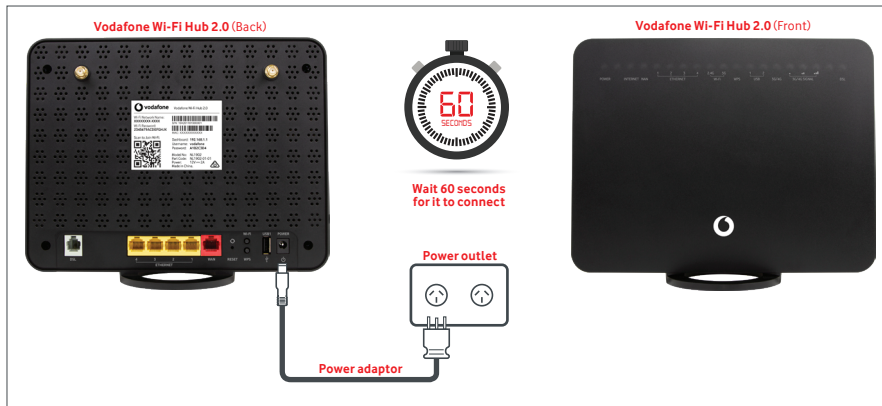
**SIM Tray**

**USB**  
**Port**

**Power Button**

## 2 Connect instantly to the internet

Get up and running straight away by connecting to our mobile network. If you're waiting for your nbn™ service to be activated you can still use the internet in the meantime. It's as easy as attaching the supplied antennas, plugging in the Vodafone Wi-Fi Hub 2.0 and turning it on.

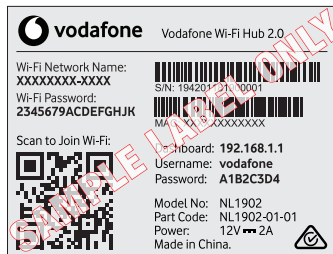


If you've purchased a 4G Wireless Broadband product, there's only one more step and you're done!

## 3 Connecting to the Vodafone Wi-Fi Hub 2.0

### 3 ways to connect to your Vodafone Wi-Fi Hub 2.0:

1. Using your device, scan the QR code for the Wi-Fi Network Name on the device label (example below). Select "Join Wi-Fi Network" if prompted, or
2. Hold down the WPS button on the Vodafone Wi-Fi Hub 2.0, then select the Network Name or push the WPS button on your device to connect to your device password free, or
3. Select your Vodafone Wi-Fi Hub 2.0 Network Name, then enter the Wi-Fi Password. This information can be found on the device label (example below)



To get optimum Wi-Fi performance, place your Wi-Fi Hub 2.0 in a central location. Ideally, it will be within sight of where you use the internet most. Avoid placing the Wi-Fi Hub 2.0 near concrete bricks or walls or metal objects.

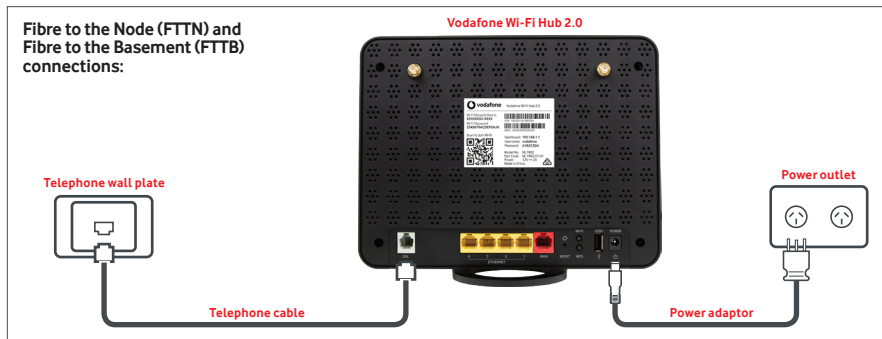
To find out more about how to use your hub go to [vodafone.com.au/support/nbn/wi-fi-hub](http://vodafone.com.au/support/nbn/wi-fi-hub)

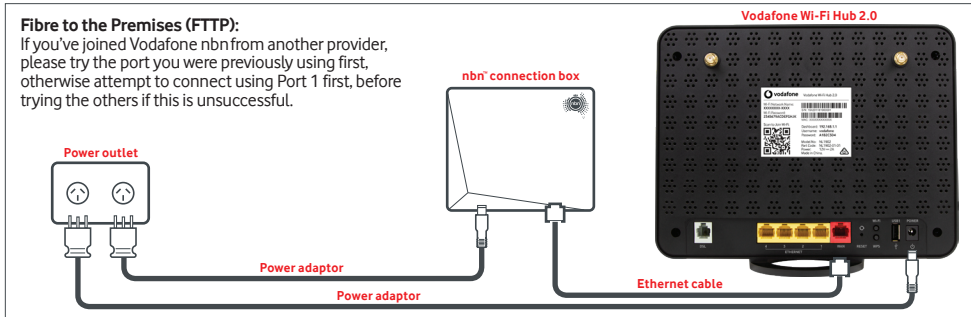
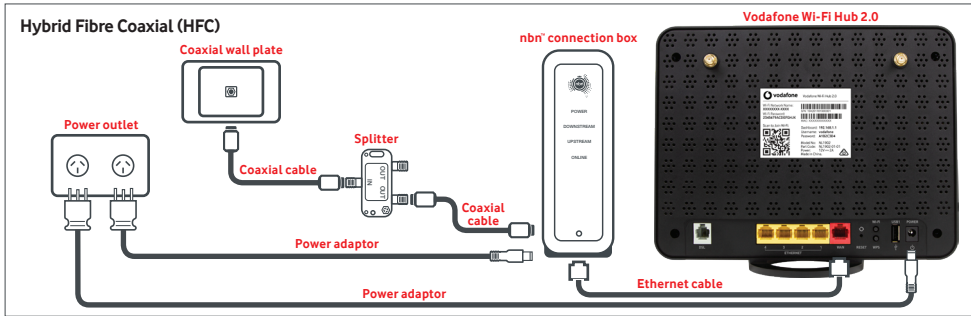
## 4 If you're connecting with an nbn™ plan

**We will email you when your nbn™ is activated. You can set up your device before this time, if you have the required nbn™ hardware. Once you receive your email from us, it's time to complete the set-up of your Vodafone Wi-Fi Hub 2.0.**

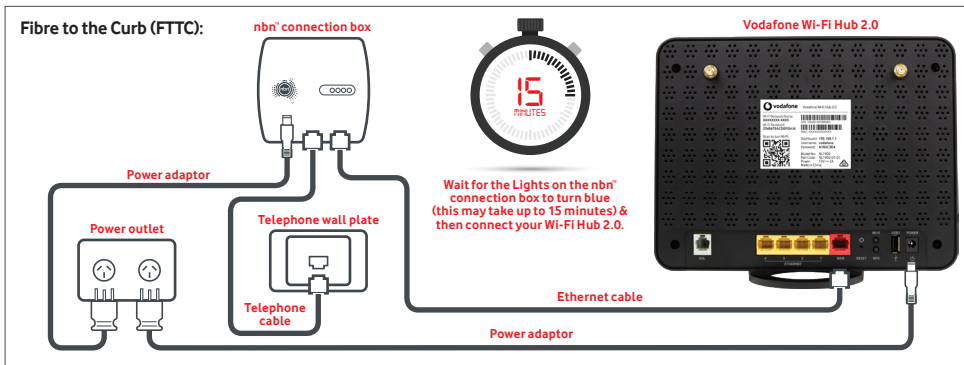
Check your "Order Accepted" email to see what technology type you are. You would have received this when you first signed up to Vodafone nbn.

- Turn off your Vodafone Wi-Fi Hub 2.0 at the power outlet
- Follow the set-up instructions below for your nbn™ technology type
- You can then switch the Vodafone Wi-Fi Hub 2.0 back on at the power outlet.









## 5 Troubleshooting tips

If you are experiencing difficulties connecting via Wi-Fi or when using an Ethernet cable, please try the following:

- A** Power the device off
- B** Check that the cables have been plugged in correctly
- C** After 2 minutes, power on the device again
- D** Wait for the internet light to turn solid green

If you are still experiencing difficulties connecting you can access more information and support at [vodafone.com.au/support/nbn/wi-fi-hub](http://vodafone.com.au/support/nbn/wi-fi-hub)

## 6 Health & Safety



### Location

The Hub is designed for indoor use only. Place the Hub in a central location for the best Wi-Fi performance.



### Airflow

Do not restrict airflow around the Hub. The Hub is air cooled and may overheat where airflow has been restricted. Always allow minimum clearance of 5cm around all sides and the top of the Hub. The Hub may become warm during normal use. Do not cover, do not put in an enclosed space, do not put under or behind large items of furniture.



### Environment

Do not place the Hub in direct sunlight or any hot areas. Safe operating temperature of the Hub is between 0° and 40°C. Do not allow the Hub to come in contact with any liquid or moisture. Do not place the Hub in any wet or humid areas such as kitchen, bathroom or laundry rooms.

Follow rules and regulations set forth prior to turning on the Hub in certain areas or environments (e.g. airports, hospitals, areas with flammables and explosives).

Care must be taken when using the Hub in close proximity to personal medical devices, such as pacemakers and hearing aids.



### Power supply

Always use only the power supply unit that came with the Hub. You should immediately stop using the power supply unit if the cable or power supply unit is damaged.



### Service

There are no user-serviceable components in the Hub. Do not attempt to disassemble, repair, or modify the Hub.



### **Small children**

Do not leave the Hub and its accessories within the reach of small children or allow them to play with it. The Hub contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.



### **RF Exposure**

The Hub contains a transmitter and a receiver. When it is on, it receives and transmits RF energy. The Hub conforms with the radio frequency (RF) exposure limits adopted by the Australian Communications and Media Authority Radio communications (Electromagnetic Radiation - Human Exposure) Standard 2014, when used at a distance of not less than 20 cm from the body.



### **Product Handling**

- Always treat the Hub and its accessories with care and keep it in a clean and dust-free place.
- Do not expose the Hub or its accessories to open flames.
- Do not drop, throw or try to bend the Hub or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the Hub or its accessories.
- Do not paint the Hub or its accessories.
- Please check local regulations for disposal of electronic products.
- Arrange power and Ethernet cables in a manner such that they are not likely to be stepped on or have items placed on them.

## Important information

4G is available with a compatible 4G device. 4G in selected areas in Australia. Speeds limited to a max of 12Mbps (down) and 1Mbps (up) on nbn<sup>®</sup> plans. Your Vodafone Wi-Fi Hub 2.0 supports all nbn<sup>®</sup> Technology types. **Wi-Fi Hub 2.0:** Supports up to 64 compatible Wi-Fi enabled devices simultaneously. Please retain your Vodafone Wi-Fi Hub 2.0 in the event that you move to a new address. Warranty information is available at [vodafone.com.au/doc/vodafone-wifi-hub2-warranty.pdf](http://vodafone.com.au/doc/vodafone-wifi-hub2-warranty.pdf). You can access online help and support at [vodafone.com.au/support/nbn/wi-fi-hub](http://vodafone.com.au/support/nbn/wi-fi-hub). 'nbn' are trademarks of nbn co ltd. V23878 11.20