

Request for Access to Credit Information

This form is to be used by individuals requesting access to their own credit information held by Vodafone Hutchison Australia Pty Limited. Vodafone Australia Limited, Vodafone Pty Limited and Vodafone Network Pty Limited ('Vodafone'). The information Vodafone may retain about you may consist of some or all of the following;

- Your name, date of birth, gender, residential address (and up to two previous addresses), the name of Your current or last known employer and Your driver's licence number;
- the name of any entities which provide consumer credit to You, whether those entities hold an Australian credit licence, the type of consumer credit those entities provide to You, the date on which the consumer credit is entered into and the terms and conditions relating to repayment of the consumer credit (or other terms and conditions relating to the consumer credit prescribed by regulations made under the Privacy Act), the maximum amount of credit available and the date any consumer credit is terminated or otherwise ceases to be in force;
- information as to whether any other credit provider, mortgage insurer or trade insurer has requested certain information about You from a credit reporting body, and the type of credit and amount of credit sought in connection with the request;
- the type of credit and the amount of credit sought in an application You have made to a credit provider;
- subject to the relevant credit provider having given You notice required under the Privacy Act, information about a payment of an amount equal to or greater than \$150 (or a higher amount prescribed by regulations made under the Privacy Act) that You are at least 60 days overdue in making in relation to consumer credit, and information about when such an overdue payment has been paid;
- information as to any variation of the terms and conditions of consumer credit provided to You, or as to whether You have been provided with new consumer credit, because of a payment being so overdue;
- information about a judgement of an Australian court that is made, or given, against You in proceedings (other than criminal proceedings) and that relates to any credit that has been provided to, or applied for by, You;
- information about You that is entered or recorded in the National Personal Insolvency Index and that relates to:
 - a bankruptcy of You;
 - debt agreement proposal given by You;
 - debt agreement made by You;
 - personal insolvency agreement executed by You;
- a direction given, or an order made, under section 50 of the Bankruptcy Act that relates to Your property;
- an authority signed under section 188 of the Bankruptcy Act that relates to Your property;
- any other publicly available information that relates to Your activities in Australia or the external Territories and Your credit worthiness; and
- the opinion of a credit provider that You have committed, in circumstances specified by the provider, a serious credit infringement in relation to consumer credit provided by the provider to You.

Please complete the identification box below to enable us to confirm that we are providing the requested information to the registered account holder/applicant and provide specific information you are after. Your request cannot proceed until all sections are completed satisfactorily.

PLEASE NOTE: This form is to obtain the credit information Vodafone holds about you. This form is not for disputing or requesting a review on Vodafone's decision to give you a service. We will not provide the basis of a decision to Approve, Decline or Limit a credit offer.

When completed please scan and email this form to credit@vodafone.com.au
 We aim to complete your request as quickly as possible, please allow up to 5 business days. We will get in touch to verify the account holders identity before proceeding with the request.

Charges may apply for responding to credit information requests, but we will not charge a fee for lodging a request for access. We will contact the registered account holder to discuss any charges that may apply.

IDENTIFICATION INFORMATION

First name	
Surname	
Date of Birth	
Daytime Contact Number	
Vodafone Row ID or Reference number	

ACCESS REQUEST

Describe the information being requested	
Date range	From:
	To: