

# Terms & Conditions: Vodafone Postpaid Plans

## 1. What Terms and Conditions Apply to my Red Business – 24M Plan?

- (a) This document sets out terms and conditions that apply to specific Vodafone contracts and products (collectively, "the **Products**").
- (b) The terms and conditions that will apply to your Product or Products are:
  - a. All the terms and conditions provided to you when you agree to purchase a Product including the terms and conditions contained in this document, terms and conditions which are available online and which are identified as applying specifically to any element of your Plan, and any terms and conditions contained in any application form you complete when purchasing a Product; and
  - b. All the terms and conditions contained in the Vodafone Standard Form of Agreement (**SFOA**), which is available at Vodafone.com.au (collectively, the "**Terms**").
- (c) When you agree to purchase a Product, you accept the Terms. Your contract with Vodafone commences on your acceptance of the Terms.
- (d) Some Products have a minimum contract term. If your contract is terminated before the end of this term, you may be required to pay fees, such as an Early Exit Fee or a handset recovery fee. Depending on the Product this may be in addition to any applicable handset payments and additional or excluded call, data or service costs. Early Exit Fees are set out in the pricing table for your Product.
- (e) Activation of your Product may occur after your contract has commenced. Any minimum contract term that applies commences when your Product is activated.
- (f) For Products which are not Month to Month Products, you may suspend your contract for between 1 and 3 consecutive calendar months once during the minimum contract term. You will be charged a fee for each month your contract is suspended. Your minimum contract term will be extended by the period of any suspension. However, Products in a Sharing Group may only be suspended if they are first removed from the Sharing Group and placed on their own stand-alone account by calling 1555.
- (g) Vodafone's Fair Use Policy applies to any unreasonable use of Plan inclusions. This includes use of any "unlimited" or "infinite" offerings. See [www.vodafone.com.au/aboutvodafone/legal/fairusepolicy](http://www.vodafone.com.au/aboutvodafone/legal/fairusepolicy)
- (h) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.
- (i) For more information, call Vodafone on 1300 650 410 or visit Vodafone.com.au

## 2. Important Things You Need to Know

### Availability

- (a) The Products are for personal or small to medium business use only, and are not available to large business/corporate and commercial customers. Large business/corporate and commercial customers should contact Vodafone for information about Vodafone's business products.
- (b) "Unlimited" or "Infinite" offerings in the Products are only for standard person-to-person national calls and standard TXT (excludes premium and special numbers) all when made within Australia. So to use these offerings all you have to do is make sure you'll be talking to another person, or using your fingers to TXT them. These offerings are not for you if you plan to do any of the following: multiple simultaneous calling, re-supply, call centre usage, telemarketing, bulk messaging, application-to-person communication, continuously call forwarding, auto-dialing, machine to machine communication (including by using your SIM in any other device), Cellular Trunking Units (CTUs), or any other activity which does not involve standard person-to person national calls and standard TXT (Non-Standard Usage).
- (c) Vodafone reserves the right to determine other activities to be Non-Standard Usage, where such activities are of a commercial nature and/or do not involve standard person-to person national calls and standard TXT that Vodafone considers to be non-standard usage.
- (d) The Products are available to credit approved customers only.
- (e) Unless otherwise stated, only one Vodafone Product can be used per connection to the Vodafone network.

### Factors affecting availability and performance

- (a) Network coverage and many other factors may affect the availability and performance of certain Products.
- (b) Certain Products services and functions are only available if used in conjunction with a compatible mobile or other device and if in a compatible coverage area. Not all devices are compatible with Vodafone networks.
- (c) Broadband service: Some Vodafone 4G, 3G+ and 3G services are mobile broadband, internet, email, apps, downloading, video streaming and video calling. You can use Vodafone 4G if you have an eligible phone plan and have been switched over to the 4G network. To use 4G and 3G+ you'll also need a compatible device and be in a selected major metropolitan area. Outside these areas, you can still get Broadband Speeds in our 3G areas with the right device. To check this, make sure your device is compatible to the network zone you are in (U2100MHz, U850MHz or U900MHz). Remember that actual speeds you reach will vary depending on things like device capabilities, location & network congestion. Broadband Speeds not available in any 2G area. Actual speed achieved varies depending on factors such as device capabilities, location & network congestion. See [vodafone.com.au/coverage](http://vodafone.com.au/coverage) for coverage. You agree to refer to [vodafone.com.au/coverage](http://vodafone.com.au/coverage) for coverage details and [vodafone.com.au/devicefrequency](http://vodafone.com.au/devicefrequency) for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.
- (d) The Terms contain details regarding device compatibility, network capability and availability relating to the "Vodafone" network. However, notwithstanding anything else in our contract with you, we may provide services to you using any telecommunications network we consider appropriate and that network will constitute "our network" for the purpose of the Terms. For more information about the "Vodafone" network, see: <http://www.vodafone.com.au/network>

# Terms & Conditions: Vodafone Postpaid Plans

## Sharing

- (a) All Vodafone Postpaid Voice Plans released on or after 2 September 2016 (**Eligible Sharing Products**) are able to support data sharing on one billing account (**Sharing Group**).
- (b) From 31 August 2016, when an additional Eligible Sharing Product is added to an existing Eligible Sharing Product on the same billing account the two products will automatically form a Sharing Group. If you add any Vodafone Mobile Broadband Postpaid Product (except a Vodafone \$100 Mobile Broadband Month to Month Product, a Vodafone \$100 Mobile Broadband Postpaid 12 Month Product or a Vodafone \$100 Mobile Broadband 24 Month Product) to an existing Eligible Sharing Product on the same billing account, this Mobile Broadband Product will also form part of the Sharing Group and will be considered an Eligible Sharing Product for the purposes of these Terms and Conditions. A Sharing Group can have up to 10 Eligible Sharing Products.
- (c) The data allowances of Sharing Group will automatically combine into one pool which will be shared between eligible users on a first-in-first-served basis. For the avoidance of doubt, all non-data allowances (by way of example, international minutes or content options, if applicable) cannot be shared amongst the Sharing Group and will remain accessible only by the eligible user of each individual plan Product.
- (d) The Account Holder of an account with an active Sharing Group has visibility of the full account usage details of the entire Sharing Group, including itemized details of all call, text and data usage.
- (e) Only the Account Holder, who is the custodian of the PIN number for the account, can make changes to the account (including adding, removing or changing Eligible Sharing Products, or adding/removing any Add-Ons or Packs to the account, or purchasing hardware on the account).
- (f) Users of an Eligible Sharing Product in a Sharing Group who are not the Account Holder can:
  - a. View their personal account usage details;
  - b. View the aggregated usage details of the entire Sharing Group;
  - c. Receive Spend Alerts relating to the aggregated usage of the Sharing Group; and
  - d. Trigger excess or excluded usage charges and the Daily Charge for the \$5 Roaming service.
- (g) Users of an Eligible Sharing Product in a Sharing Group who are not the Account Holder cannot:
  - a. Access account details or personal information of the Account Holder or any other user of an Eligible Sharing Product in the Sharing Group;
  - b. Access individual usage details of any other user of an Eligible Sharing Product in the Sharing Group;
  - c. Make any changes to the account (including cancelling their service, adding or removing Add-ons or Packs or purchasing hardware).
- (h) If one Eligible Sharing Product is disconnected or ports out to another telecommunications provider then any Eligible Sharing Products remaining in the Sharing Group will continue to share.
- (i) You remain responsible for the use of all Eligible Sharing Products on your account, including all excess or excluded usage or other fees that may be incurred by yourself or other users on your account. g. If you do not want an Eligible Sharing Product to for part of a Sharing Group you can opt-out by calling 1555 or going into a Vodafone store.

## Use of the Primary Account PIN:

You will be issued a Primary Account PIN. You must keep this Primary Account PIN confidential and must not disclose the Primary Account PIN to any other party, including those who you grant access to Eligible Sharing Products connected to your account (if any). Doing so will compromise privacy across the entire range of Products connected to your account (for example, the itemised usage information (including calls, texts and data usage) of each Eligible Sharing Product may become visible and accessible by all other users in the Sharing Group if the Primary Account PIN is shared). It may also compromise the security of sensitive information such as credit card details, and will allow those with access to the PIN to, amongst other things, add, cancel or change services connected to the Primary Account and/or purchase additional hardware, which is otherwise the exclusive right of the Account Holder.

## Data Services

- (a) For Products that provide data access capabilities, a data session:
  - i) **Starts** when you begin internet activity, either directly or indirectly\* on your mobile device; and
  - ii) **Ends** when your data connection is lost. This will happen when:
    1. You turn your mobile device off;
    2. Turn data connection off;
    3. Switch to flight mode;
    4. When you lose network reception; or
    5. Your mobile device has not sent or received data for a period of time.

\*Direct internet activity is when you prompt your mobile device to send or receive data from the internet. For example: when you send an email. Indirect internet activity is when your mobile device or mobile applications are set up to send or receive data from the internet on your behalf. Examples include (but are not limited to): Email notifications via Gmail, notification of Tweets or Facebook posts which mention you and software or weather updates.

- (b) When using data services, some internet services, including web sites and email, may not be accessible.
- (c) Subject to your rights under the Competition and Consumer Act 2010 or other relevant legislation (including, but not limited to, the Australian Consumer Law), Vodafone does not make any warranty regarding any software or data provided or available to you in connection with data services, including with respect to how that software or data operates on your device or interacts with applications.
- (d) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download).

## International Roaming

- (a) Your Plans Included Data offered with any Add-Ons or Packs you have purchased, International Minutes included with any IDD Packs you have purchased, and any Additional Data allowances you have triggered can be used in Australia, on Vodafone networks. You can also use your Plan Allowance, Included Data offered with any Add-Ons you have purchased, International Minutes included with any IDD Packs you have purchased and any Additional Data allowances while ever you:
  - a. remain opted-in to Vodafone \$5 Roaming (you are automatically opted-in to \$5 Roaming upon activation however, you can opt-out at any time by calling 1555 or visiting a Vodafone store); and
  - b. are roaming in an Eligible Country.
- (b) In return for this service, when you (or, for Sharing Groups, any member of a Sharing Group) perform a Trigger Event (which includes, but is not limited to, making or receiving a call, sending a text or using any amount of data) in an Eligible Country on any given day, we will apply the **Daily Charge** to your account. For the avoidance of doubt, the \$5 Daily Charge is payable per day per service – so, by way of example, for Sharing Groups, if two members of the Sharing Group both perform a Trigger Event on the same day, the \$5 Daily Charge will be payable for **both** services.
- (c) The \$5 Roaming Daily Charge is charged in addition to your plan fees.
- (d) \$5 Roaming is limited to a maximum usage of 90 days per calendar year. We may remove Vodafone \$5 Roaming from your service if you do not comply with this condition.
- (e) If you opt-out of Vodafone \$5 Roaming, or if you are opted-in but are roaming in a country which is not an Eligible Country, you will be charged according to Vodafone Pay-As-You-Go rates which can be found at [Vodafone.com.au/roaming](http://Vodafone.com.au/roaming).
- (f) For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Eligible Countries, Trigger Event(s) and Vodafone Pay-As-You-Go rates, please go to [vodafone.com.au/roaming](http://vodafone.com.au/roaming).

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## Rates and charges

- (a) Details of the rates and charges, including any minimum spends which apply to the Products are contained in the Terms. The minimum total cost over contract term is calculated by multiplying the minimum monthly spend by the contract term.
- (b) The Products feature a Plan Allowance which is made up of an Included Data allowance, an "Included International Minutes" allowance (on MyMix Vodafone Red Global and Red Global SIM Only Plan Products and selected Vodafone Red Plan and SIM Only Plan Products only) and an "Infinite" allowance (which provides you with infinite access to many (but not all) service available from Vodafone – see Section 4 below for full details).
- (c) If usage of a Product exceeds any part of your Plan Allowance, or you use a service that is not payable from your Plan Allowance, you will be charged an amount additional to your minimum monthly spend.
- (d) Unless otherwise stated, if you do not use all your included Plan Allowance in the relevant month, any remaining Plan Allowance is forfeited, is not refundable, and will not carry over into any other month.
- (e) Once your Included Data allowance (and any Included Data offered with a Data Add-on, if applicable) has been exhausted, any additional data usage in that billing month on your account will be charged in blocks of 1GB for a cost of \$10 per block (Additional Data). Additional Data blocks will be triggered both in Australia and in Eligible Countries (if you are opted-in to \$5 Roaming). There is no limit to how many Additional Data blocks you can trigger. For example, if your plan has 1GB of monthly Included Data but you use a total of 3.5GB of data in that month, you will be charged \$30 in Additional Data charges (as you have triggered 3 x 1GB Additional Data blocks). Any unused Additional Data will be rolled over for one billing month. After this it will expire and be forfeited (it cannot be transferred, exchanged or redeemed for cash). For the avoidance of doubt please note that Included Data does not rollover. Charges for Additional Data cannot be paid from your Red Business – 24M Plan Product, you agree that the Additional Data rate will apply to your usage, and not any other rate for excess data that has previously applied on your existing Vodafone Data Add-on Product until that point. For the avoidance of doubt, if your account includes a Sharing Group, any member of that Sharing Group can trigger the Additional Data charge, but all Additional Data allowances will then be shared amongst the Sharing Group as normal.
- (f) Unless otherwise stated, Section 4 below titled "Vodafone Rates: What is Included in my Product's Plan Allowance?" Specifies which services are or are not included with your included Plan Allowance and the rate at which additional and excluded services will be charged. Each charge is rounded up to the nearest cent before GST is included.
- (g) Unless otherwise stated, rates specified for services are GST inclusive.
- (h) Unless otherwise stated, call usage is billed in blocks of 60 second increments. Usage is rounded up to the end of the current increment.
- (i) Unless otherwise stated, data usage is charged in per kilobyte blocks.
- (j) All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.

## Moving Plans

- (a) You may change from one Red Business – 24M Product Plan to another Red Business – 24M Product Plan once per monthly billing period by calling Vodafone Customer Care, and agreeing to the terms and conditions of the new Product
- (b) Any credit or other benefits from your existing Product will be forfeited, unless otherwise advised. If you are changing to a less expensive Vodafone Product.
- (c) Any product change will take effect from the start of your next monthly billing period. Contact Vodafone Customer Care for more information.

## Billing

- (a) In your first bill, you will be charged your minimum monthly spend for the following month. Your first bill may also include a prorated amount from the date you connected to your first bill.
- (b) For accounts with a Sharing Group, only one bill will be issued to the Account Holder which will reflect all Eligible Sharing Products.
- (c) You may choose to purchase additional Products from time to time. Charges for these Products will be applied to your bill.
- (d) Paperless billing is the default bill method for Vodafone customers.
- (e) Vodafone will provide paper bills without charge to disabled or disadvantaged customers. Otherwise, Vodafone will not provide paper bills except in special circumstances, in which case, at its discretion, Vodafone may charge \$2.20 per paper bill.
- (f) For all accounts with a Sharing Group, only one bill will be issued to the Account Holder which will reflect all Eligible Sharing Products.

## Checking your usage

Check your call, TXT and data use here and overseas at [myvodafone.com.au](http://myvodafone.com.au) or call us for free from your Vodafone Mobile on 1555 (when in Australia) or +61 426 320 000 (when overseas). For Sharing Groups, the Account Holder may access individual usage of Eligible Sharing Product users, and may also see overall usage on the account.

## 3. Terms for my Red Business – 24M Plans

### General Terms

- (a) Any included Data allowance which is part of your Product (including a Vodafone Add-On Product, if applicable) is only available for use via your compatible handset. It is not available for use on a mobile broadband device.
- (b) If applicable for your Product, any \$0 upfront or discounted mobile device offers will only be available from Vodafone's selected mobile device range at the time that you agree to a contract and cannot be redeemed for cash or as a credit against your service costs with Vodafone. These mobile device offers are not available if you switch between contracts during the minimum contract term.
- (c) If you purchase a Vodafone Product which is offered on a Month to Month contract term then:
  - a. The Minimum Monthly Spend is payable for each full monthly billing cycle in advance; and
  - b. Cancellation will take effect at the end of the month in which you tell us you want to cancel. You will be billed until the end of that month.
- (d) Charges for your Product(s) are in addition to any handset repayments you agree to.
- (e) The below table specifies minimum monthly spend and minimum contract terms for the Red Business – 24M plans

Plan name	Minimum Monthly Spend	Minimum Spend over 12 month contract term	Minimum Spend over 24 month contract term	Early Exit Fee
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Red Business – 24M				
\$60 Red Business – 24M	\$60	n/a	\$1440	\$30 x remaining months on contract
\$80 Red Business – 24M	\$80	n/a	\$1920	\$40 x remaining months on contract
\$100 Red Business – 24M	\$100	n/a	\$2400	\$50 x remaining months on contract

## Data Add-on Products

- (a) This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Month to Month Data Add-On Products ("Data Add-On Products"). Data Add-On Products are available to approved customers who are connected, and remain connected to, an eligible Vodafone Postpaid Voice Plan. To find out if your plan is an eligible plan, please contact us on 1555 or go in store.

Data Pack Name	Minimum Monthly Spend	Contract Term	Included Data Allowance within Australia	Early Exit Fees
\$15 Data Add-on Month to Month	\$15	Month to Month	2GB	N/A
\$30 Data Add-on Month to Month	\$30	Month to Month	7GB	N/A
\$45 Data Add-on Month to Month	\$45	Month to Month	14GB	N/A

- (b) The data Add-on Products offer an Included Data allowance. Included Data can be used to upload and download data to and from the internet via a compatible mobile handset. Included data is credited to you for payment of the Minimum Monthly Spend.
- (c) If you do not use all your Data Add-on's Included Data in the relevant billing month, any remaining Included Data is forfeited, is not refundable, and will not carry over into any other month.
- (d) Data is deducted in per KB increments. Data usage is deducted from your voice plan product's Included Data allowance first. Once this is exhausted, any further data usage will be deducted from your Data Add-On's Included Data allowance. Thereafter, any additional data use will be charged as per the applicable additional data rate for your voice plan product – refer to your specific plan's additional data charge rate for details.
- (e) The Minimum Monthly Spend is payable for each full monthly billing cycle in arrears. Cancellation will take effect from the end of the month in which you tell us you wish to stop receiving the Vodafone Month to Month Data Add-on Product. You will be billed until the end of that month.
- (f) If there is no longer at least one active voice plan on your account, any remaining Data Add-ons will automatically be cancelled.
- (g) The Minimum Monthly Spend of the Data Add-On will not be pro-rated when the Data Add-on is purchased or cancelled part way through a billing month.
- (h) If the Data Add-on is added to an account which has an active Sharing Group, the Data Add-on's Included Data will be added to the shared data pool and will be accessible by all eligible users.
- (i) There is a maximum of one Data Add-on Product per service at any one time. However, you may change from one Vodafone Month to Month Data Add-on Product to another Vodafone Month to Month Data Add-on Product by calling Vodafone Customer Care, and agreeing to the terms and conditions of the new Data Add-on Product. The following rules apply:
- No change fee will apply. If you move from one Vodafone Month to Month Data Add-on Product to another part way through your billing cycle, you will be charged the full Minimum Monthly Spend for both the old Vodafone Month to Month Data Add-on Product and the new one – no pro-rata discounts/refunds will apply. You will continue to be able to access any remaining data on your original Vodafone Month to Month Data Add-on Product, as well as the full monthly entitlement of your new Vodafone Month to Month Data Add-on Product in that given billing month.

## Vodafone International Calling Add-On and Pack Products

### Vodafone \$10 International Value Pack

The following terms and conditions apply to you if you purchase a \$10 International Value Pack (**\$10 Pack**)

Product	Minimum Monthly Spend	Contract Term	Included allowance for Standard International Voice Calls	Access to Discounted PAYG rates?
\$10 International Value Pack	\$10	Month to Month	\$10 at the Discounted PAYG rates – see <a href="http://Vodafone.com.au/idd">Vodafone.com.au/idd</a>	Yes

- (a) \$10 Packs are available to customers who are connected, and remain connected to an eligible Vodafone Postpaid Voice Plan. To find out if your plan is an eligible plan, please contact us on 1555 or in store.
- (b) The \$10 of included call value in the \$10 Pack can be used to make standard international voice calls from Australia at the current Discounted PAYG rates listed at [www.vodafone.com.au/internationalcountries](http://www.vodafone.com.au/internationalcountries) (excludes Premium, video, special and overseas free phone numbers).
- (c) Once the \$10 included call value in the \$10 Pack is exhausted, additional standard international voice calls will either be deducted from your plan's Standard International Minutes to Selected Countries allowance and/or a Super 1000 allowance (if applicable for your plan), or continue to be charged at the Discounted PAYG rates on top of your minimum monthly spend. All calls charged in per minute increments.
- (d) If you do not use all your included \$10 call value in the relevant month, any remaining allowance is forfeited, is not refundable and will not carry over into any other month.
- (e) \$10 call value is only accessible to the connection who has added the Pack – it is not shareable.
- (f) Discounted PAYG rates vary per country and are subject to change – the full current list of Discounted PAYG rates can be found at [Vodafone.com.au/idd](http://Vodafone.com.au/idd).
- (g) Max one pack per connection per month.
- (h) Discounted PAYG rates are only accessible to the connection who has added the Pack – it is not shareable.
- (i) If your eligible voice plan is cancelled, these Packs will also automatically cancel.
- (j) If you are currently signed up to an existing \$10 Pack or \$15 Talk International IDD Add-on, and purchase a \$10 Pack, the existing Talk International Add-on will

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automatically cancel any remaining entitlements will be forfeited and you will be unable to resign.

- (k) If you are signed up to any other IDD Add-on (excluding \$5, \$10 or \$15 Talk International IDD Add-on) and purchase a \$10 Pack the IDD Add-on will remain active until it is cancelled by you. Included call value of the \$10 Pack will be used first before any applicable included call value/minute entitlement of the IDD Add-on.
- (l) The Minimum Monthly Spend is payable for each full monthly billing cycle in arrears. Cancellation will take effect from the end of the month in which you tell us you wish to stop receiving the \$10 Pack (as applicable). You will be billed until the end of that month.
- (m) The Minimum Monthly Spend of the \$10 Pack will not be pro-rated when purchased or cancelled part way through a billing month.

## 4. Vodafone Rates:

### What is Payable from my Red Business – 24M Plan Products?

#### Included in your Plan Allowance

This table details all services that are included in your Product's Plan Product Allowance (unless stated otherwise), and the charge rate for those services. If the service rate is stated to be "Infinite", you will not be charged any additional amount for use of that service. If you (or, for Sharing Groups, any member of your Sharing Group) ever exhaust any element of your Plan Allowance (i.e. your Included Data or your Included Standard International Minutes to Selected Countries allowance and/or a Super 1000 allowance, if applicable), or if you use services not listed in this table, you will be charged an additional amount on top of your minimum monthly spend for the services used at the rates specified in the table titled "Not Included in your Plan Allowance".

## VODAFONE RED 24 MONTH PLANS

Red Business - 24M	\$60	\$80	\$100
Included Data (including Tethering)	5GB	8GB	15GB
Standard International minutes to Selected Countries	n/a		
Standard International voice calls ("Selected Countries" are listed at <a href="http://Vodafone.com.au/international countries">Vodafone.com.au/international countries</a> )	Not included – see table "Vodafone Red – Not included in your Plan Allowance" for rates.		
Standard National Voice calls (to Vodafone mobiles)	Infinite		
Standard National Voice calls (to other mobile and fixed networks)	Infinite		
Standard National Video calls	Infinite		
Standard National Voice calls to 13, 15 and 18 numbers	Infinite		
Standard National and International TXT (for standard TXT of up to 16 characters)	Infinite		
Standard National re-routed voice calls (excluded calls that are re-routed by a third party and/or re-routed to an international destination or to a premium number or service)	Infinite		
Voicemail – deposits within Australia	Free from your Vodafone Mobile		
Voicemail – Retrievals within Australia	Infinite		
Calls to National Directory Assist 1223	\$1.50 connection fee + \$0.95 cents/min		
Calls to International Directory Assist 1223	\$1.50 connection fee + \$0.95 cents/min		

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## International Roaming

While roaming in a \$5 Roaming Eligible Country (full list, go to [Vodafone.com.au/roaming](http://Vodafone.com.au/roaming)): you are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While ever you remain opted-in, you will be able to access your Included Value and Included Data (plus any current Additional Data allowances you have triggered before going overseas) like you would at home. If your Included Value is ever used up, you will be charged for the use of any services listed in this table at the rates listed in this table. If you use up your Included Data, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while ever \$5 Roaming is active. If your plan includes the "Infinite TXT" option you will also be able to make infinite standard TXT like you would at home. If your plan includes the "VF to VF" option, please note that this is not available to you while roaming and therefore any calls to a Vodafone number will be treated like a standard call and deducted from your Included Value (if any remaining) while \$5 Roaming is in use. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to [vodafone.com.au/roaming](http://vodafone.com.au/roaming).

Rest of the world: You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance.

Vodafone Pay-As-You-Go: If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As-You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.

For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You-Go Terms and Conditions go to [vodafone.com.au/roaming](http://vodafone.com.au/roaming).

## Vodafone Rates: What is not included in your Plan Allowance

This table details other services that you (or, for Sharing Groups, any member of your Sharing Group) can purchase from or via Vodafone, but which are not included in your Product's Plan Allowance (unless stated otherwise)

<b>VODAFONE RED 24 MONTH PLANS</b>			
<b>Red Business - 24M</b>	<b>\$60</b>	<b>\$80</b>	<b>\$100</b>
<b>Standard International minutes to Selected Countries</b>	n/a		
<b>Standard International voice calls ("Selected Countries" and "Super 1000 Countries" are listed at <a href="http://Vodafone.com.au/internationalcountries">Vodafone.com.au/internationalcountries</a>)</b>	This plan does not include any international calls. All international calls will be charged in addition to your minimum monthly spend. International calling rates vary per country and are subject to change - see <a href="http://Vodafone.com.au/internationalcountries">http://Vodafone.com.au/internationalcountries</a> for a full list of current rates		
<b>Non-Included Countries</b>	Calls to any other country: 25c connection fee + applicable country rate ( <a href="http://vodafone.com.au/internationalcountries">vodafone.com.au/internationalcountries</a> for rates)		
<b>Standard International Video Calls</b>	28c connection fee + 1.5 x applicable country voice call rate ( <a href="http://vodafone.com.au/internationalcountries">vodafone.com.au/internationalcountries</a> for rates)		
<b>Calls to Ask Anything (123)</b>	\$3.10 connection fee + \$1.30 per 60 seconds		
<b>Premium TXT and PXT</b>	Varies, Depending on service		
<b>Premium voice and video Calls</b>	Varies, Depending on service		
<b>Standard National re-routed voice calls (excluded calls that are re-routed by a third party and/or re-routed to an international destination or to a premium number or service)</b>	Infinite		
<b>Voicemail – deposits within Australia</b>	Free from your Vodafone Mobile		
<b>Voicemail – Retrievals within Australia</b>	Infinite		
<b>Calls to National Directory Assist 1223</b>	\$1.50 connection fee + \$0.95 cents/min		
<b>Calls to International Directory Assist 1223</b>	\$1.50 connection fee + \$0.95 cents/min		

# Terms & Conditions: Vodafone Postpaid Plans

## International Roaming

While roaming in a \$5 Roaming Eligible Country (full list, go to [Vodafone.com.au/roaming](http://Vodafone.com.au/roaming)): you are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While ever you remain opted-in, you will be able to access your Included Value and Included Data (plus any current Additional Data allowances you have triggered before going overseas) like you would at home. If your Included Value is ever used up, you will be charged for the use of any services listed in this table at the rates listed in this table. If you use up your Included Data, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while ever \$5 Roaming is active. If your plan includes the "Infinite TXT" option you will also be able to make infinite standard TXT like you would at home. If your plan includes the "VF to VF" option, please note that this is not available to you while roaming and therefore any calls to a Vodafone number will be treated like a standard call and deducted from your Included Value (if any remaining) while \$5 Roaming is in use. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to [vodafone.com.au/roaming](http://vodafone.com.au/roaming).

Rest of the world: You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance.

Vodafone Pay-As-You-Go: If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As-You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.

For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You-Go Terms and Conditions go to [vodafone.com.au/roaming](http://vodafone.com.au/roaming).