

Critical Information Summary

This Critical Information Summary contains some important information for your plan. It's a good idea to read it through.

Prepaid Plus Recharge

This service is a Prepaid Mobile service

Cost of recharge	\$10	\$20	\$30	\$40	\$50	\$60	\$150	\$250	
Included data (My Data)	4GB	8GB	20GB	30GB	45GB	60GB	80GB	150GB	
Access to infinite data at speeds of up to 1.5Mbps until recharge expiry.	-	-	After My Data and any saved Data Bank data is used, you can access data at speeds of up to 1.5Mbps until your recharge expires. At 1.5Mbps , you can check your socials, browse the web and stream music but is not suitable for HD video. For more info see our Speed Guide at www.vodafone.com.au/prepaidspeed .				-	-	
Data Bank	Save up to 200GB unused My Data when you recharge on a Prepaid Plus plan before expiry. Active recharge required to access Data Bank.								
Discount with every Automatic Recharge	-	-	\$5						
Standard national calls & SMS	Unlimited								
Standard international mins to Zone 1 countries	-	-	500	1000	1500	2000	-	-	
Standard international mins to Zone 2 countries	-	-	-	100	200	250	-	-	
Standard international SMS	50								
Expiry Recharge expires at 11.59PM AEST/AEDT	7 days	14 days	28 days				185 days	365 days	
Data usage rate in Australia	Once My Data inclusion (incl Data Bank) is used, you will need to get an Add-on or recharge		Once My Data inclusion (incl Data Bank) is used, you'll get access to infinite data at speeds of up to 1.5Mbps until recharge expiry. You can still purchase an Add-on or recharge if you don't wish to use infinite data at speeds of up to 1.5Mbps.				Once My Data inclusion (incl Data Bank) is used, you will need to get an Add-on or recharge		
Cost of using 1MB data within Australia	\$0.002441	\$0.002441	-				\$0.001831	\$0.001627	
Standard national call charge increments	60 seconds								
All data for use in Australia.									

Information about the service

No Additional Data charges in Australia

Once you exceed your Included Data (My Data) allowance and have also exhausted any data in your Data Bank, you will receive infinite data at speeds of up to 1.5Mbps depending on your chosen plan.

Heavy data users

Heavy data users may experience slower speeds than other users during busy periods. Actual speeds you reach will continually vary depending on many factors such as device capabilities, location, network congestion, network coverage, if you are roaming, and if you are a heavy data user.

Tethering

Tethering permitted to personal devices only, but must not be used in a modem or as a substitute for a home internet service. For more information, check out our speed guide.

Premium Services

This plan does not come with any premium service inclusions. If you would like to use premium services on this plan, please visit www.vodafone.com.au/support/device/premium-services

Offers and promotions

Special promotional offers relating to your plan (if any) are not shown in this Critical Information Summary. To check your plan details including any applicable offers, please call 1555 from your Vodafone mobile, or call 1300 650 410 from any phone.

Other information

My Vodafone	You can keep track of your call and data usage and make changes to your account through My Vodafone. You can access My Vodafone by downloading the app or head to www.vodafone.com.au/myvodafone to set up your username and password to access My Vodafone through a web browser.
Automatic Recharge	You can opt into Automatic Recharge when you activate your service or anytime using My Vodafone. The plan you will be automatically Recharged on will be the same plan as your most recent recharge, and you can opt-out at any time using My Vodafone or by calling 1555. Head to www.vodafone.com.au/support/prepaid/automatic-recharge to get more information.
Data Bank	You can save upto 200GB of unused My Data when you recharge before expiry on any Prepaid Plus plan. My Data is the included data of your recharge. Any other data balances you may have on your plan will not be saved to your Data Bank balance upon recharge unless explicitly mentioned. Your eligible plan will automatically start using your Data Bank balance when you have used up all of the data balances within expiry. Data Bank balance cannot be used when your recharge has expired. For more information head to www.vodafone.com.au/support/prepaid/prepaid-plus .
We're here to help	Check out our online support section at www.vodafone.com.au/support . Otherwise, call us on 1300 650 410 , or 1555 from your Vodafone phone. If, after speaking with us, you aren't happy with the outcome you may also contact the Telecommunications Industry Ombudsman on 1800 062 058 , or head to www.tio.com.au
Coverage	The quality and availability of some services and the speeds you reach will continually vary depending on many factors such as your location, your device capabilities, network congestion, network coverage or if you are roaming. For more info, head to www.vodafone.com.au/coverage .
Activation	You can activate your new prepaid service, online, at a Vodafone Store or over the phone. If you're activating your prepaid service online, you'll need credit or debit card along with valid form of ID. For more information head to www.vodafone.com.au/support/prepaid/activate-sim .
Account, Balances and Mobile Number	You will lose all of your balances including Data Bank and My Credit, if you do not recharge your service within 90 days of your last recharge expiry date. You will also lose your Mobile number and Account with us if you do not recharge your service within 120 days of your last recharge expiry date.

For information on other plans, head to www.vodafone.com.au/cis. To view the full terms and conditions for this plan, head to www.vodafone.com.au/terms. Personal use only. Vodafone's Fair Use Policy applies to any unreasonable use of Recharge inclusions. This includes use of any 'Unlimited' offerings. Head to www.vodafone.com.au/sfoa.