

Terms & Conditions: Vodafone Postpaid Plans

1. What Terms and Conditions Apply to my Vodafone Plan, Vodafone SIM Only Plan, Vodafone Red Plan, Vodafone Red SIM Only Plan, Vodafone Qantas Red Plan, Vodafone Qantas Business Red Plan, and Vodafone Shared Plan Products?

- a. This document sets out terms and conditions that apply to specific Vodafone contracts and products (collectively, the “**Products**”).
- b. The terms and conditions that will apply to your Product or Products are:
 - i. all the terms and conditions provided to you when you agree to purchase a Product, including the terms and conditions contained in this document, terms and conditions which are available online and which are identified as applying specifically to any element of your Plan (for example, if your Product is a Vodafone Qantas Red Plan Product, or Qantas Business Red Plan Product, Vodafone Qantas Points Terms and Conditions also apply and can be found at <http://www.vodafone.com.au/doc/qantas-terms-and-conditions.pdf>) and any terms and conditions contained in any application form you complete when purchasing a Product; and
 - ii. all the terms and conditions contained in the Vodafone Standard Form of Agreement (**SFOA**), which is available at vodafone.com.au, (collectively, the “**Terms**”).
- c. When you agree to purchase a Product, you accept the Terms. Your contract with Vodafone commences on your acceptance of the Terms.
- d. Some Products have a minimum contract term. If your contract is terminated before the end of this term, you may be required to pay fees, such as an Early Exit Fee or a handset recovery fee. Depending on the Product this may be in addition to any applicable handset payments and additional or excluded call, data or service costs. Early Exit Fees are set out in the pricing table for your Product.
- e. Activation of your Product may occur after your contract has commenced. Any minimum contract term that applies commences when your Product is activated.
- f. On a Vodafone Plan Product, a Vodafone Red Plan Product, Vodafone Qantas Red Plan Product, a Vodafone Qantas Business Red Plan Product or a Vodafone Red SIM Only 12 or 24 Month Plan Product, you may suspend your contract for between 1 and 3 consecutive calendar months once during the minimum contract term. You will be charged a fee for each month your contract is suspended. Your minimum contract term will be extended by the period of any suspension. Vodafone Shared Plan Products may not be suspended. See Section 5 below.
- g. Vodafone’s Fair Use Policy applies to any unreasonable use of Plan inclusions. This includes use of any “unlimited” or “infinite” offerings. See www.vodafone.com.au/aboutvodafone/legal/fairusepolicy
- h. The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.
- i. For more information, call Vodafone on 1300 650 410 or visit vodafone.com.au.

2. Important Things You Need to Know

Availability

- a. The Products are for personal or small to medium business use only, and are not available to large business/corporate and commercial customers. Large business/corporate and commercial customers should contact Vodafone for information about Vodafone’s business products.
- b. “Unlimited” or “Infinite” offerings in the Products are only for standard person-to-person national calls and standard TXT (excludes premium and special numbers) all when made within Australia. So to use these offerings all you have to do is make sure you’ll be talking to another person, or using your fingers to

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TXT them. These offerings are not for you if you plan to do any of the following: multiple simultaneous calling, re-supply, call centre usage, telemarketing, bulk messaging, application-to-person communication, continuously call forwarding, auto-dialing, machine to machine communication (including by using your SIM in any other device), Cellular Trunking Units (CTUs), or any other activity which does not involve standard person-to-person national calls and standard TXT (Non-Standard Usage).

- c. Vodafone reserves the right to determine other activities to be Non-Standard Usage, where such activities are of a commercial nature and/or do not involve standard person-to-person national calls and standard TXT that Vodafone considers to be non-standard usage.
- d. The Products are available to credit approved customers only.
- e. Unless otherwise stated, only one Vodafone Plan Product or one Vodafone Red Product can be used per connection to the Vodafone network

Factors affecting availability and performance

- a) Network coverage and many other factors may affect the availability and performance of certain Products.
- b) Certain Products, services and functions are only available if used in conjunction with a compatible mobile or other device and if in a compatible coverage area. Not all devices are compatible with Vodafone networks.
- c) Broadband service: Some Vodafone 4G, 3G+ and 3G services are mobile broadband, internet, email, apps, downloading, video streaming and video calling. You can use Vodafone 4G if you have an eligible phone plan and have been switched over to the 4G network. To use 4G and 3G+ you'll also need a compatible device and be in a selected major metropolitan area. Outside these areas, you can still get Broadband Speeds in our 3G areas with the right device. To check this, make sure your device is compatible to the network zone you are in (U2100MHz, U850MHz or U900MHz). Remember that actual speeds you reach will vary depending on things like device capabilities, location & network congestion. Broadband Speeds not available in any 2G area. Actual speed achieved varies depending on factors such as device capabilities, location & network congestion. See vodafone.com.au/coverage for coverage. You agree to refer to vodafone.com.au/coverage for coverage details and vodafone.com.au/devicefrequency for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.
- d) The Terms contain details regarding device compatibility, network capability and availability relating to the "Vodafone" network. However, notwithstanding anything else in our contract with you, we may provide services to you using any telecommunications network we consider appropriate and that network will constitute "our network" for the purpose of the Terms. For more information about the "Vodafone" network, see: <http://www.vodafone.com.au/personal/services/coverage/>

Data services

- a) For Products that provide data access capabilities, a data session:
 - i. **starts** when you begin internet activity, either directly or indirectly* on your mobile device; and
 - ii. **ends** when your data connection is lost. This will happen when:
 - a. you turn your mobile device off;
 - b. turn your data connection off;
 - c. switch to flight mode;
 - d. when you lose network reception; or
 - e. your mobile device has not sent or received data for a period of time.

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* Direct internet activity is when you prompt your mobile device to send or receive data from the internet. For example: when you send an email. Indirect internet activity is when your mobile device or mobile applications are set up to send or receive data from the internet on your behalf. Examples include (but are not limited to): Email notifications via Gmail, notification of Tweets or Facebook posts which mention you and software or weather updates.

- b) When using data services, some internet services, including web sites and email, may not be accessible.
- c) Subject to your rights under the Competition and Consumer Act 2010 or other relevant legislation (including, but not limited to, the Australian Consumer Law), Vodafone does not make any warranty regarding any software or data provided or available to you in connection with data services, including with respect to how that software or data operates on your device or interacts with applications.
- d) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download).

Rates and charges

- a) Details of the rates and charges, including any minimum spends which apply to the Products are contained in the Terms. The minimum total cost over contract term is calculated by multiplying the minimum monthly spend by the contract term.
- b) The Vodafone Plan Products feature a "Plan Allowance" which is made up of an "Included Value" allowance (which can be used to pay for many (but not all) services available from Vodafone at the rates set out in Section 4 below) and an "Included Data" allowance. Vodafone Red Products, Vodafone Qantas Red Products and Vodafone Qantas Business Red Products also feature a Plan Allowance which is made up of an Included Data allowance, an "Included International Minutes" allowance (on selected plans only) and an "Infinite" allowance (which provides you with infinite access to many (but not all) services available from Vodafone - see Section 4 below for full details). For Shared Plan Product allowances see "Vodafone Shared Plans" Rates and Inclusions tables in Section 5 below.
- c) If your usage of a Product exceeds any part of your Plan Allowance, or you use a service that is not payable from your Plan Allowance, you will be charged an amount additional to your minimum monthly spend.
- d) Unless otherwise stated, if you do not use all your included Plan Allowance in the relevant month, any remaining Plan Allowance is forfeited, is not refundable, and will not carry over into any other month.
- e) Once your Included Data allowance has been exhausted, any additional data usage in that billing month will be charged in blocks of 1GB for a cost of \$10 per block (Additional Data). Additional Data blocks will be triggered both in Australia and in Eligible Countries (if you have opted-in to \$5 Roaming). There is no limit to how many Additional Data blocks you can trigger. For example, if your plan has 1GB of monthly Included Data but you use a total of 3.5GB of data in that month, you will be charged \$30 in Additional Data charges (as you have triggered 3 x 1GB Additional Data blocks). Any unused Additional Data is forfeited at the end of the billing month and is unable to be rolled over, transferred, exchanged or redeemed for cash. Charges for Additional Data cannot be paid from your Vodafone Plan Product, Vodafone Red Plan Product, Vodafone Qantas Red Plan Product, Vodafone Qantas Business Red Plan Product, Vodafone Red SIM Only Product or Vodafone Shared Plan Product's Plan Allowance and will be charged on top of your minimum monthly spend. If you have a Vodafone Data Add-on Product that you purchased prior to 2 July 2014 but you sign up to a Vodafone Plan Product, a Vodafone Red Plan Product, a Vodafone Qantas Red Plan Product, a Vodafone Qantas Business Red Plan Product or a Vodafone Red SIM Only Plan Product on or after 2 July 2014, you agree that the Additional Data rate will apply to your usage, and not any other rate for excess data that has previously applied on your existing Vodafone Data Add-on Product until that point.
- f) Some Vodafone Red Plan Products, some Vodafone Red SIM Only Plan Products, some Vodafone Qantas Red Plan Products, some Vodafone Qantas Business Red Plan Products and some Vodafone Shared Plan Products include

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an International Minutes Allowance which can be used to make standard international voice calls to the countries listed at www.vodafone.com.au/internationalcountries (Selected Countries and/or Super 1000 Countries) (see Section 4 below for details on which plans include an International Minutes Allowance). The following terms apply to Vodafone Red Products, Vodafone Qantas Red Products, Vodafone Qantas Business Red Products and Vodafone Shared Plan Products (but not Vodafone Plan Products):

- (i) If your Vodafone Red Plan Product, Vodafone Red SIM Only Plan Product, Vodafone Qantas Red Plan Product, Vodafone Qantas Business Red Product or Vodafone Shared Plan Product **does not** have an International Minutes Allowance and you make a standard voice call to one of the Selected Countries, you will be automatically charged \$6, which will provide you with an allowance of 60 minutes of standard voice calls to be applied across any of the Selected Countries (**Auto International Minute Blocks**). The Auto International Minute Blocks will recur automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments.
- (ii) If your Vodafone Red Plan Product, Vodafone Red SIM Only Plan Product, Vodafone Qantas Red Plan Product, Vodafone Qantas Business Red Product or Vodafone Shared Plan Product **does** have an International Minutes Allowance, then once this International Minutes Allowance has been exhausted, if you make any additional standard international voice calls to a Selected Country in that billing month then the Auto International Minute Blocks will automatically apply on a recurring basis as described in clause f(i) above. All calls are charged in per minute increments.
- (iii) For any standard voice calls made to a country that is not a Selected Country or Super 1000 Country (and for customers with a Vodafone Shared Plan Product or Vodafone Qantas Shared Plan Product or Vodafone Qantas Business Red Product on their account, for any voice calls made to any additional countries included in a Primary Plan purchased prior to 29 June 2016), standard international charges apply – see Section 4 below for services that are or are not included in your Plan Allowance and the rate at which additional and excluded services will be charged.
- (iv) Auto International Minute Blocks will be triggered both in Australia and in Eligible Countries (if you have opted-in to \$5 Roaming).
- (v) There is no limit to how many Auto International Minute Blocks you can trigger. For example, if your plan has 150 minutes of monthly included standard international voice calls to Selected Countries but you use a total of 300 minutes of international calling to one or more of the Selected Countries in that month, you will be charged \$18 in additional international calling charges (as you have triggered 3 x \$6 Auto International Minute Blocks).
- (vi) Any unused International Minutes Allowance and/or Auto International Minute Blocks are forfeited at the end of the billing month and are unable to be rolled over, transferred, exchanged or redeemed for cash.
- (vii) Charges for Auto International Minute Blocks cannot be paid from your Vodafone Red Plan Product, Vodafone Qantas Red Plan Product, Vodafone Red SIM Only Plan Product or Vodafone Shared Plan Product's Plan Allowance and will be charged on top of your minimum monthly spend.
- (viii) The Selected Countries and Super 1000 Countries may change from time to time. The current full list of countries can be found at www.vodafone.com.au/internationalcountries. Vodafone will provide reasonable notice on this website of any changes to the Selected Countries.
- g) Unless otherwise stated, Section 4 below titled "Vodafone Rates: What is included in my Product's Plan Allowance?" specifies which services are or are not included with your included Plan Allowance and the rate at which additional and excluded services will be charged). For Shared Plan Product allowances see Section 5 below titled "Vodafone Rates: What is payable from my Vodafone Red Shared Plan Product, Vodafone Qantas Red Plan Product, Vodafone Qantas Business Red Product or Vodafone Red Business SIM Only Plan Product's Plan Allowance?"
- h) Each charge is rounded up to the nearest cent before GST is included.
- i) Unless otherwise stated, rates specified for services are GST inclusive.

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- j) Unless otherwise stated, call usage is billed in blocks of 60 seconds increments. Usage is rounded up to the end of the current increment.
- k) Unless otherwise stated, data usage is charged in per kilobyte blocks.
- l) All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.

Billing

- a) In your first bill, you will be charged your minimum monthly spend for the following month. Your first bill may also include a prorated amount from the date you connected to your first bill.
- b) For Vodafone Shared Plans, one bill will be issued to the Primary Plan Account Holder.
- c) You may choose to purchase additional Products from time to time. Charges for these Products will be applied to your bill.
- d) Paperless billing is the default bill delivery method for Vodafone customers.
- e) Vodafone will provide paper bills without charge to disabled or disadvantaged customers. Otherwise, Vodafone will not provide paper bills except in special circumstances, in which case, at its discretion, Vodafone may charge \$2.20 per paper bill.

Checking your usage

Check your call, TXT and data use here and overseas at myvodafone.com.au or call us for free from your Vodafone Mobile on 1555 (when in Australia) or +61 426 320 000 (when overseas). The Primary Account Holder of a Shared Plan account may access individual data usage of Shared Plan account holders, and may also see overall usage on the account. Shared account holder usage check entitlements are set out in Section 5

3. Terms for Vodafone Plan Products, Vodafone Red Plan Products, Vodafone Red SIM Only Plan Products, Vodafone Qantas Red Plan Products, Vodafone Qantas Business Red Plan Products, Vodafone Shared Plan Products and Vodafone Add-on Products

General Terms

- a) Any Included Data allowance which is part of your Vodafone Plan Product, Vodafone Red Plan Product, Vodafone Red SIM Only Product, Vodafone Qantas Red Plan Product, Vodafone Qantas Business Red Product or Vodafone Shared Plan Product (excluding Vodafone Shared Data Plan Products) is only available for use via your compatible handset. It is not available for use on a mobile broadband device. For Vodafone Shared Data Plan Products, the reverse is applicable – Included Data is only accessible via a compatible mobile broadband device or tablet and is not for use on handsets.
- b) Your Plan Allowance, any Additional Data allowance and/or any Auto International Minute Blocks you have triggered can be used in Australia, on Vodafone networks. You can also use your Plan Allowance, any applicable Additional Data allowance and/or any applicable Auto International Minute Blocks overseas while ever you:
 - i. remain opted-in to Vodafone \$5 Roaming (you are automatically opted-in to \$5 Roaming upon activation); and
 - ii. are roaming in an Eligible Country.

In return for this service, when you perform a Trigger Event in an Eligible Country on any given day, we will apply the **Daily Charge** to your account. Vodafone \$5 Roaming is limited to a maximum usage of 90 days per calendar year. We may remove Vodafone \$5 Roaming from your service if you do not comply with this condition. If you opt-out of Vodafone \$5 Roaming, or if you are opted-in but are roaming in a country which

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is not an Eligible Country, you will be charged according to Vodafone Pay-As-You-Go rates. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Eligible Countries, Trigger Event(s) and Vodafone Pay-As-You-Go rates, please go to vodafone.com.au/roaming.

You may change from one Vodafone Plan to another Vodafone Plan or one Vodafone Red Product to another Vodafone Red Product or one Vodafone Qantas Red Product to another Vodafone Qantas Red Product or one Vodafone Qantas Business Red Product to another Vodafone Qantas Business Red Product once per monthly billing period by calling Vodafone Customer Care, and agreeing to the terms and conditions of the new Vodafone Plan Product or Vodafone Red Product or Vodafone Qantas Red Product or Vodafone Qantas Business Red Product (however, if your Plan is Qantas Red SIM Only Plan, a Qantas Red SIM Only Shared Plan, a Qantas Red Business SIM Only Plan or a Vodafone Qantas Business Red SIM Only Shared Plan, you are not eligible to transfer or upgrade to a Qantas Red Plan or Qantas Red Shared Plan – you may only change to another Qantas Red SIM Only, Qantas Red SIM Only Shared Plan, Qantas Red Business SIM Only Plan or Vodafone Qantas Red Business SIM Only Shared Plan (as applicable) and additional terms and conditions will apply – refer to <http://www.vodafone.com.au/doc/qantas-terms-and-conditions.pdf> for details). Any credit or other benefits from your existing Product will be forfeited, unless otherwise advised. If you are changing to a less expensive Vodafone Plan or Vodafone Red Product or Vodafone Qantas Red Product or Vodafone Qantas Business Red Product or Vodafone SIM Only 24 Month Product or to a month to month Product or to a prepay Product, fees, including a Plan Change Fee may apply. Any Product change will take effect from the start of your next monthly billing period. Contact Vodafone Customer Care for more information.

- c) If applicable for your Product, any \$0 upfront or discounted mobile device offers will only be available from Vodafone's selected mobile device range at the time that you agree to a contract and cannot be redeemed for cash or as a credit against your service costs with Vodafone. These mobile device offers are not available if you switch between contracts during the minimum contract term.
- d) If you purchase a Vodafone Product which is offered on a Month to Month contract term then:
 - i. The Minimum Monthly Spend is payable for each full monthly billing cycle in advance; and
 - ii. Cancellation will take effect at the end of the month in which you tell us you want to cancel. You will be billed until the end of that month.
- e) Charges for your Product(s) are in addition to any handset repayments you agree to.

The below table specifies minimum monthly spend and minimum contract terms for the Vodafone Plan Products, the Vodafone Red Plan Products, the Vodafone Qantas Red Plan and the Vodafone Qantas Business Red Plan Products

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Vodafone Plans, Vodafone Red Plans, Vodafone Qantas Red Plans, Vodafone Qantas Business Red Plans

| Plan name | Minimum Monthly Spend | Minimum Spend over 12 month contract term | Minimum Spend over 24 month contract term | Early Exit Fee |
|---|-----------------------|---|---|-------------------------------------|
| Vodafone Red SIM Only - Month to Month Plans | | | | |
| \$30 SIM Only Plan | \$30 | n/a | n/a | n/a |
| \$40 SIM Only Plan | \$40 | n/a | n/a | n/a |
| \$50 SIM Only Plan | \$50 | n/a | n/a | n/a |
| \$60 SIM Only Plan | \$60 | n/a | n/a | n/a |
| \$80 SIM Only Plan | \$80 | n/a | n/a | n/a |
| Vodafone Red SIM Only - 12 Month Plans | | | | |
| \$30 SIM Only Plan | \$30 | \$360 | n/a | \$30 x remaining months on contract |
| \$40 SIM Only Plan | \$40 | \$480 | n/a | \$40 x remaining months on contract |
| \$50 SIM Only Plan | \$50 | \$600 | n/a | \$50 x remaining months on contract |
| \$60 SIM Only Plan | \$60 | \$720 | n/a | \$60 x remaining months on contract |
| \$80 SIM Only Plan | \$80 | \$960 | n/a | \$80 x remaining months on contract |
| Vodafone Red SIM Only - 24 Month Plans | | | | |
| \$25 SIM Only Plan | \$25 | n/a | \$600 | \$25 x remaining months on contract |
| \$35 SIM Only Plan | \$35 | n/a | \$840 | \$35 x remaining months on contract |
| \$45 SIM Only Plan | \$45 | n/a | \$1080 | \$45 x remaining months on contract |
| \$50 SIM Only Plan | \$50 | n/a | \$1200 | \$50 x remaining months on contract |
| \$60 SIM Only Plan | \$60 | n/a | \$1440 | \$60 x remaining months on contract |
| \$85 SIM Only Plan | \$85 | n/a | \$2040 | \$80 x remaining months on contract |
| Vodafone Red Plans – 24 Month | | | | |
| Vodafone \$40 Red | \$40 | n/a | \$960 | \$40 x remaining months on contract |

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|--|-------|-----|--------|--------------------------------------|
| Vodafone \$60 Red | \$60 | n/a | \$1440 | \$60 x remaining months on contract |
| Vodafone \$80 Red | \$80 | n/a | \$1920 | \$80 x remaining months on contract |
| Vodafone \$100 Red | \$100 | n/a | \$2400 | \$100 x remaining months on contract |
| Vodafone \$130 Red | \$130 | n/a | \$3120 | \$130 x remaining months on contract |
| Vodafone Qantas Red Plans – 24 Month/ Vodafone Qantas Business Red Plans – 24 Month | | | | |
| Vodafone \$45 Qantas Red SIMO Qantas | \$45 | n/a | \$1080 | \$45 x remaining months on contract |
| Vodafone \$60 Qantas Red SIMO | \$60 | n/a | \$1440 | \$60 x remaining months on contract |
| Vodafone \$85 Qantas Red SIMO | \$85 | n/a | \$2040 | \$85 x remaining months on contract |
| Vodafone \$80 Qantas Red | \$80 | n/a | \$1920 | \$80 x remaining months on contract |
| Vodafone \$100 Qantas Red | \$100 | n/a | \$2400 | \$100 x remaining months on contract |
| Vodafone \$130 Qantas Red | \$130 | n/a | \$3120 | \$130 x remaining months on contract |
| Vodafone Plans | | | | |
| \$70 Vodafone Plan | \$70 | n/a | \$1680 | \$70 x remaining months on contract |
| \$42 SIM Only Plan | \$42 | n/a | \$1008 | \$42 x remaining months on contract |

Unlimited BlackBerry® Email and Internet Browsing Add-On Products

The following terms and conditions apply to you if you purchase a Vodafone Product with an Unlimited BlackBerry® Email (BlackBerry® Internet Service (BIS version)) allowance or if you purchase a Vodafone Unlimited BlackBerry® Email and Internet Browsing Add-On Product (BlackBerry® Internet Service (BIS version)).

- a) You will receive either a data allowance or Unlimited BlackBerry® Email (BlackBerry® Internet Service (BIS version)) allowance on the \$60 Vodafone Plan Product, the \$45 Vodafone SIM Only Month to Month Plan Product, the \$45 SIM Only 24 Month Product and all Vodafone Red Products. If you sign up to another Vodafone Plan Product and have a compatible BlackBerry device, you may purchase a Vodafone Unlimited BlackBerry® Email and Internet Browsing Add-On Product (BlackBerry® Internet Service (BIS version)). This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Unlimited BlackBerry® Email and Internet Browsing Add-On Products (BlackBerry® Internet Service (BIS version)):

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| Contract Term | Minimum Monthly Spend | Monthly data allowance | Contract Minimum Spend | Early Exit Fee |
|---------------|-----------------------|---|------------------------|------------------------------------|
| Monthly | \$20 | Unlimited BlackBerry® Email and Internet Browsing (BIS) | \$20 | None |
| 12 Months | \$10 | Unlimited BlackBerry® Email and Internet Browsing (BIS) | \$120 | \$5 x remaining months on contract |
| 24 Months | \$10 | Unlimited BlackBerry® Email and Internet Browsing (BIS) | \$240 | \$5 x remaining months on contract |

- b) Unlimited BlackBerry® Email and Internet Browsing Add-On Products and allowances are available to you if you are connected and remain connected to an eligible Vodafone Product. If your Vodafone Product is cancelled, your Unlimited BlackBerry® Email and Internet Browsing allowance or Add-On (as applicable) will also automatically be cancelled.
- c) Minimum monthly spend for Unlimited BlackBerry® Email and Internet Browsing Add-On Products excludes any additional mobile device payments (if applicable).
- d) Cancellation will take effect from the end of the month on which you tell us that you want to stop receiving the Unlimited BlackBerry® Email and Internet Browsing Add-On Product. You will be billed until the end of that month. Early Exit Fees (see above table) will apply where you cancel a 12 month and 24 month Unlimited BlackBerry® Email and Internet Browsing Add-On Product before the end of the contract term.
- e) Unlimited BlackBerry® Email and Internet Browsing Allowance or Add-On (as applicable) gives you unlimited BlackBerry data (BlackBerry® Internet Service (BIS) version only – excludes BlackBerry® Enterprise Solution (BES) version) which includes BlackBerry® Email and Internet browsing, Facebook® and other applications, when accessed via the BlackBerry Access Point (APN) within Australia. Vodafone's Fair Use Policy applies. Additional charges apply for some services such as video streaming (e.g. YouTube) and single file downloads over 3 MB. Included voice value cannot be used for data. Some Vodafone 4G, 3G+ and 3G services are mobile broadband, internet, email, apps, downloading, video streaming and video calling. You can use Vodafone 4G if you have an eligible phone plan and have been switched over to the 4G network. To use 4G and 3G+ you'll also need a compatible device and be in a selected major metropolitan area. Outside these areas, you can still get Broadband Speeds in our 3G areas with the right device. To check this, make sure your device is compatible to the network zone you are in (U2100MHz, U850MHz or U900MHz). Remember that actual speeds you reach will vary depending on things like device capabilities, location & network congestion. Broadband Speeds not available in any 2G area. Actual speed achieved varies depending on factors such as device capabilities, location & network congestion. See vodafone.com.au/coverage for coverage. You agree to refer to vodafone.com.au/coverage for coverage details and vodafone.com.au/devicefrequency for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.
- f) In addition to these terms and conditions, Blackberry's standard terms and conditions associated with the use of BlackBerry® from Vodafone, the BlackBerry® Internet Service, the BlackBerry® Built-In handheld and other associated products will also apply to your use of these products and services. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress™ and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. Used under license from Research In Motion Limited.
- g) Unlimited BlackBerry® Email and Internet Browsing (BlackBerry® Internet Service (BIS)) can only be activated on BlackBerry® Built-In handhelds as authorised by Vodafone and Research in Motion. The

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BlackBerry® browser icon or any specific application loaded on your BlackBerry® at the time of purchase (excluding Compass) must be used to access the internet to ensure data usage is taken out of your Unlimited BlackBerry® Email and Internet Browsing Add- included data allowance.

- h) Download of applications from BlackBerry® World™ is included in your Unlimited BlackBerry® Email and Internet Browsing Add- included data allowance, but the price for any application purchased is not included, and will be charged to you as an additional amount.
- i) Data usage by some services available on Vodafone networks, including some internet services, cannot be paid from your Unlimited BlackBerry® Email and Internet Browsing Allowance or Add-On Product's (as applicable) Included Data allowance. Use of these services may incur an additional charge, at the rates specified in the "Not payable from Plan Allowance" table below

4. Vodafone Rates: What is Payable from my Vodafone Plan, Vodafone Plan, Vodafone Red Plan, Vodafone Qantas Red Plan, Vodafone Qantas Business Red Plan Product or Vodafone Red SIM Only Plan Allowance?

Vodafone Plans, Vodafone Red Plans, Vodafone Qantas Plans, Vodafone Qantas Business Red Plans and Vodafone Red SIM Only Plans – Included in your Plan Allowance

This table details all services that are included in your Vodafone plans, Vodafone Red Plan Product or Vodafone Qantas Red Plan Product, Vodafone Qantas Business Red Plan Product or Vodafone Red SIM Only Plan Product Allowance (unless stated otherwise), and the charge rate for those services. If the service rate is stated to be "Infinite", you will not be charged any additional amount for use of that service. If you ever exhaust any element of your Plan Allowance (i.e. your Included Data or your Included International Minutes Allowance, if applicable), or if you use services not listed in this table, you will be charged an additional amount for the services you use at the rates specified in the table titled "Vodafone Red Plans, Vodafone Qantas Plans and Vodafone Red SIM Only Plans – Not Included in your Plan Allowance".

Terms & Conditions: Vodafone Postpaid Plans

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|--|---|--|--------------------------------|--------------------------------|--|---|---|---------------------------------|---------------------------------|
| Vodafone Plan | | | | | | \$70 | | | |
| Vodafone SIM Only 24 Month Plan | | | | | | \$42 | | | |
| Red 24 Month Plan | \$40 | | | \$60 | | | \$80 | \$100 | \$130 |
| Qantas Red 24 Month Plan Qantas Business Red 24 Month Plan | | | | | | | \$80 | \$100 | \$130 |
| Red SIM Only Month to Month Plan | \$30 | | \$40 | | \$50 | | \$60 | \$80 | |
| Red SIM Only 12 Month Plan | \$30 | \$40 | | | \$50 | | \$60 | \$80 | |
| Red SIM Only 24 Month Plan | \$25 | | | \$35 | | | \$45 | \$60 | \$85 |
| Qantas Red SIM Only 24 Month Plan/ Qantas Business Reed SIM Only 24 Month Plan | | | | | | | \$45 | \$60 | \$85 |
| Included Data (including tethering) | 500MB | 3GB | 3GB | 3GB | 4GB | 6GB | 6GB | 10GB | 15GB |
| | or | or | or | or | or | or | or | or | or |
| | 500MB + Unlimited Blackberry BIS | 3GB + Unlimited Blackberry BIS | 3GB + Unlimited Blackberry BIS | 3GB + Unlimited Blackberry BIS | 4GB + Unlimited Blackberry BIS | 6GB + Unlimited Blackberry BIS | 6GB + Unlimited Blackberry BIS | 10GB + Unlimited Blackberry BIS | 15GB + Unlimited Blackberry BIS |
| Standard International Minutes | n/a | 300 | 90 | 150 | 300 | n/a | 300 | | |
| Standard International Voice Calls ("Selected Countries" are listed at Vodafone.com.au/internationalcountries) | Not Included – see table titled "Vodafone Red – Not included in your Plan Allowance" for rates. | International Minutes Allowance to the Selected Countries charged in per minute blocks. Calls to all other countries are excluded – see table titled "Vodafone Red – Not Included in your Plan Allowance" for rates. | | | International Minutes Allowance to the Selected Countries charged in per minute blocks. PLUS 1000 minutes allowance to make standard international voice calls to the following Super 1000 countries: China, India, UK, NZ, USA, Singapore, Canada, Malaysia, Hong Kong, Norway, South Africa and South Korea ("Super 1000 Countries")Calls to all other countries are not included – see table titled "Vodafone Red – Not Included in your Plan Allowance" for rates. | Not Included – see table titled "Vodafone Red – Not included in your Plan Allowance" for rates. | International Minutes Allowance of minutes to the Selected Countries, charged in per minute blocks. PLUS 1000 minutes allowance to make standard international voice calls to the following Super 1000 countries: China, India, UK, NZ, USA, Singapore, Canada, Malaysia, Hong Kong, Norway, South Africa and South Korea ("Super 1000 Countries"). Calls to all other countries are not included – see table titled "Vodafone Red – Not Included in your Plan Allowance" for rates. | | |
| Standard National Voice calls (to Vodafone mobiles) | Infinite | | | | | | | | |
| Standard National Voice calls (to other mobile and fixed networks) | Infinite | | | | | | | | |
| Standard National Video calls | Infinite | | | | | | | | |
| Standard National Calls to 13, 15 and 18 numbers | Infinite | | | | | | | | |
| Standard National and International TXT (for standard TXT of up to 160 characters) | Infinite | | | | | | | | |
| Standard National and International PXT® (text, pic, video and audio) | Infinite | | | | | | | | |

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|--|--|
| Standard National re-routed voice calls (excludes calls that are re-routed by a third party and/or re-routed to an international destination or to a premium number or service) | Infinite |
| Standard National Re-routed TXT or PXT (excludes TXTs or PXTs that are re-routed by a third party and/or re-route to an international destination or to a premium number or service) | Infinite |
| Voicemail – Deposits within Australia | Free from your Vodafone Mobile |
| Voicemail – Retrievals within Australia | Infinite |
| Calls to National Directory Assist (1223) | Infinite |
| Calls to International Directory Assist (1225) | Infinite |
| International Roaming | <p>Vodafone \$5 Roaming</p> <p>While roaming in a \$5 Roaming Eligible Country (for the full list, go to Vodafone.com.au/roaming):</p> <p>You are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While you remain opted-in, you will be able to make Infinite standard voice calls and standard text like at home to both the country you are in and back to Australia. Standard calls to any third country will be deducted from your Standard International Voice and Video Call Allowance, if any remaining (excludes Premium Numbers and Services) and thereafter charged at applicable rates. You will also be able to use your Included Data allowance (and any current Additional Data allowance that you have triggered before going overseas) in these countries if you have \$5 Roaming. If you use up your Included Data while overseas in an Eligible Country, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while \$5 Roaming is active. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming.</p> <p>Rest of the world: You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance.</p> <p>Vodafone Pay-As-You-Go: If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As- You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.</p> <p>If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As- You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You- Go Terms and Conditions go to vodafone.com.au/roaming.</p> |

Vodafone Plans, Red Plans, Vodafone Qantas Red Plans, Vodafone Qantas Red Business Plan and Vodafone Red SIM Only Plans - Not included in your Plan Allowance

This table details other services that you can purchase from or via Vodafone, but which are not included in your Vodafone Plans, Vodafone Red Plan Product, Vodafone Qantas Red Plan Product, Vodafone Qantas Business Red Product or Vodafone Red SIM Only Product Plan Allowance (unless stated otherwise).

Terms & Conditions: Vodafone Postpaid Plans

| | | | | | | | | | |
|---|--|---|---|---|---|---|------|-------|-------|
| Vodafone Plan | | | | | | \$70 | | | |
| Vodafone SIM Only 24 Month Plan | | | | | | \$42 | | | |
| Red 24 Month Plan | \$40 | | | | \$60 | | \$80 | \$100 | \$130 |
| Qantas Red 24 Month Plan | | | | | | | \$80 | \$100 | \$130 |
| Qantas Business Red 24 Month Plan | | | | | | | | | |
| Red SIM Only Month to Month Plan | \$30 | | \$40 | \$50 | | | \$60 | \$80 | |
| Red SIM Only 12 Month Plan | \$30 | \$40 | | \$50 | | | \$60 | \$80 | |
| Red SIM Only 24 Month Plan | \$25 | | | | \$35 | | \$45 | \$60 | \$85 |
| Qantas Red SIM Only 24 Month Plan | | | | | | | \$45 | \$60 | \$85 |
| Standard International Minutes | n/a | 90 | 300 | 300 | 150 | n/a | 300 | | |
| Standard International Voice Calls ("Selected Countries" and "Super 1000 Countries" are listed at Vodafone.com.au/internationalcountries) | To one of the Selected Countries: You will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of the Selected Countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments. | To one of the Selected Countries once your International Calls Allowance has been exhausted: You will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments | To one of the Selected Countries once your International Calls Allowance has been exhausted and to one of your Super 1000 Countries once your 1000 Minute International Call Allowance has been exhausted: You will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments | To one of the Selected Countries once your International Calls Allowance has been exhausted: You will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments | To one of the Selected Countries: You will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of the Selected Countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments | To one of the Selected Countries once your International Calls Allowance has been exhausted and to one of your Super 1000 Countries once your 1000 Minute International Call Allowance has been exhausted: You will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments | | | |
| Non - Included Countries | Calls to any other country: 25c connection fee + applicable country rate (vodafone.com.au/internationalcountries for rates). | | | | | | | | |
| Standard International Video Calls | 28c connection fee + 1.5 x applicable country voice call rate (vodafone.com.au/internationalcountries for rates) | | | | | | | | |
| Calls to Ask Anything (123) | \$1.30 connection fee + \$1.30 per 60 seconds | | | | | | | | |
| Premium TXT and PXT | Varies, depending on service | | | | | | | | |
| Premium voice and video calls | Varies, depending on service | | | | | | | | |
| International Roaming | Vodafone \$5 Roaming While roaming in a \$5 Roaming Eligible Country (for the full list, go to Vodafone.com.au/roaming): You are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While you remain opted-in, you will be able to make Infinite standard voice calls and standard text like at home to both the country you are in and back to Australia. Standard calls to any third country will be deducted from your Standard International Voice and Video Call Allowance, if any remaining (excludes Premium Numbers and Services) and thereafter charged at applicable rates. You will also be able to use your Included Data allowance (and any current Additional Data allowance that you have triggered before going overseas) in these countries if you have \$5 Roaming. If you use up your Included Data while overseas in an Eligible Country, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while \$5 Roaming is active. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming. Rest of the world: You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance. Vodafone Pay-As-You-Go If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country-, Vodafone Pay-As- You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance. For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You- Go Terms and Conditions go to vodafone.com.au/roaming. | | | | | | | | |

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5. Vodafone Shared Plans

Further General Terms

In addition to the General Terms contained in Section 3 of these Terms, the following terms also apply to Vodafone Shared Plan Products.

1. When you have an eligible Vodafone Shared Plan Vodafone Red Plan Product, Vodafone Qantas Red Plan, Vodafone Qantas Business Red Plan Product or an eligible Vodafone Red SIM Only Plan Product (referred to as a "**Primary Plan**" in this document) you can add up to a total of 9 other eligible Vodafone Shared Plan, Vodafone Red Plan Products, Vodafone Qantas Red Plan Products, Vodafone Red SIM Only Plan Products or Vodafone Shared Data Plan Products (referred to as "**Shared Plan/s**" in this document) and share the combined inclusions across all plans on the same account on a first in, first served basis (some sharing exclusions apply depending on your plan, which are set out in this document). Customers who do not have an eligible Vodafone Shared Plan, Vodafone Red Plan, Vodafone Qantas Red Plan, or Vodafone Red SIM Only Plan Product cannot add Shared Plans to their account – please ask in store or via 1555 to see if you are eligible.
2. A Shared Plan may be a Voice/TXT and Data Plan or a Data Only Plan. Data Only Plans may not share the Primary Plan's Voice/TXT inclusions.
3. For full details of Shared Plan features and inclusions see the tables below.
4. Shared Plans may:
 - a. View their personal account usage details;
 - b. View the account usage details of the entire Shared Plan pool; and
 - c. Activate \$5 Roaming for their own device.
5. Shared Plans may not:
 - a. Access account details or personal information of the Primary Plan account holder;
 - b. Access individual data usage details of other Shared Plan members on the account;
 - c. Add Data Add-Ons to their account;
 - d. Share \$5 Roaming add-ons; or
 - e. Purchase Talk International Add-on Minutes or share Talk International Add-on Minutes purchased by the Primary Plan Account Holder.
6. Suspension
If the Primary Plan is suspended, all Shared Plans will also automatically be suspended. Shared Plans are not able to suspend their plan independently.
7. Disconnection
If the Primary Plan:
 - (a) is disconnected; or
 - (b) ports out to another telecommunications provider,then all Shared Plans on that account will automatically have a bar imposed on their plan numbers.

At the point of disconnection of the Primary Plan, all of the Shared Plans will be automatically barred for a period of up to 28 days. During this time there will be no access to make calls (with the exception of calls to 000) or use data. Within the 28 day period, it is the responsibility of the Primary Plan Account Holder to either change the Shared plan to an in market plan, or cancel the plan entirely

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8. Early Exit Fees

Exit Fees for early cancellation are set out in the table below. Early exit fees do not include any additional handset repayments owing on a Shared Plan.

6. Vodafone Shared Plan, Vodafone Red Shared Plans, Vodafone Qantas Red Plans, Vodafone Qantas Business Red Plans and Vodafone Red SIM Only Plan Products

The below table specifies minimum monthly spend and minimum contract terms for the Vodafone Shared Red Plan, Vodafone Qantas Red Plan, Vodafone Qantas Business Red Plan and Vodafone Shared Red SIM Only Plan Products:

| Plan Name | Minimum Monthly Spend | Minimum Spend over 12 month contract | Minimum Spend over 24 month contract term | Early Exit Fee |
|--|-----------------------|--------------------------------------|---|-------------------------------------|
| Vodafone Red SIM Only Shared Plans – Month to Month | | | | |
| \$30 SIM Only Plan | \$30 | n/a | n/a | n/a |
| \$40 SIM Only Plan | \$40 | n/a | n/a | n/a |
| \$50 SIM Only Plan | \$50 | n/a | n/a | n/a |
| \$60 SIM Only Plan | \$60 | n/a | n/a | n/a |
| \$80 SIM Only Plan | \$80 | n/a | n/a | n/a |
| Vodafone Red SIM Only Shared Plans - 12 Month | | | | |
| \$30 SIM Only Plan | \$30 | \$360 | n/a | \$30 x remaining months on contract |
| \$40 SIM Only Plan | \$40 | \$480 | n/a | \$40 x remaining months on contract |
| \$50 SIM Only Plan | \$50 | \$600 | n/a | \$50 x remaining months on contract |
| \$60 SIM Only Plan | \$60 | \$720 | n/a | \$60 x remaining months on contract |
| \$80 SIM Only Plan | \$80 | \$960 | n/a | \$80 x remaining months on contract |
| Vodafone Red SIM Only Shared Plans - 24 Month | | | | |
| \$25 SIM Only Plan | \$25 | n/a | \$600 | \$25 x remaining months on contract |
| \$35 SIM Only Plan | \$35 | n/a | \$840 | \$35 x remaining months on contract |
| \$45 SIM Only Plan | \$45 | n/a | \$1080 | \$45 x remaining months on contract |
| \$50 SIM Only Plan | \$50 | n/a | \$1200 | \$50 x remaining months on contract |
| \$65 SIM Only Plan | \$65 | n/a | \$1560 | \$65 x remaining months on contract |

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|--|-------|--------|--------|--------------------------------------|
| \$85 SIM Only Plan | \$85 | n/a | \$2040 | \$85 x remaining months on contract |
| Vodafone Red Shared Plans – 24 Month | | | | |
| Vodafone \$40 Red | \$40 | n/a | \$960 | \$40 x remaining months on contract |
| Vodafone \$60 Red | \$60 | n/a | \$1440 | \$60 x remaining months on contract |
| Vodafone \$80 Red | \$80 | \$960 | \$1920 | \$80 x remaining months on contract |
| Vodafone \$100 Red | \$100 | \$1200 | \$2400 | \$100 x remaining months on contract |
| Vodafone \$130 Red | \$130 | n/a | \$3120 | \$130 x remaining months on contract |
| Vodafone Qantas Red Shared Plans – 24 Month/ Vodafone Qantas Business Red Shared Plans – 24 Month | | | | |
| Vodafone Qantas \$45 Red SIMO | \$45 | n/a | \$1080 | \$45 x remaining months on contract |
| Vodafone Qantas \$60 Red SIMO | \$60 | n/a | \$1440 | \$60 x remaining months on contract |
| Vodafone Qantas \$85 Red SIMO | \$85 | n/a | \$2040 | \$85 x remaining months on contract |
| Vodafone Qantas \$80 Red | \$80 | n/a | \$1920 | \$80 x remaining months on contract |
| Vodafone Qantas \$100 Red | \$100 | n/a | \$2400 | \$100 x remaining months on contract |
| Vodafone Qantas \$130 Red | \$130 | n/a | \$3120 | \$130 x remaining months on contract |
| Vodafone Shared Plans 24 Month | | | | |
| Shared 24 Month Plan | \$70 | n/a | \$1680 | \$70 x remaining months on contract |
| Shared 24 Month SIMO Plan | \$42 | n/a | \$1008 | \$42 x remaining months on contract |

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Vodafone Rates: What is payable from my Vodafone Shared Plans, Vodafone Red Shared Plan Product, Vodafone Red Qantas Plan Product, Vodafone Qantas Business Red or Vodafone Red SIM Only Plan Product’s Plan Allowance?

Vodafone Shared Plan, Vodafone Red Shared Plan Products, Vodafone Red Qantas Plan Products, Vodafone Qantas Business Red Plan and Vodafone Red SIM Only Shared Plan Products - Included in your Plan Allowance

This table details all services that are included in your Vodafone Shared Plan Allowance (unless stated otherwise), and the charge rate for those services. If the service rate is stated to be “Infinite”, you will not be charged any additional amount for use of that service. If you ever exhaust any element of your total pooled Plan Allowance (i.e. your Included Data or your Included International Minutes Allowance, if applicable) or if you use services not listed in this table, you will be charged an additional amount for the services you use at the rates specified in the table titled “Vodafone Shared Plans – Not Included in your Plan Allowance”.

Terms & Conditions: Vodafone Postpaid Plans

| | | | | | | | | | |
|--|---|--|--------------------------------|--------------------------------|--|---|--|---------------------------------|---------------------------------|
| Vodafone Shared 24 Month Plan | | | | | | \$70 | | | |
| Vodafone Shared 24 Month SIMO Plan | | | | | | \$42 | | | |
| Shared Red 24 Month Plans | \$40 | | | \$60 | | | \$80 | \$100 | \$130 |
| Qantas Red Shared 24 Month Plan / Qantas Business Red Shared 24 Month Plan | | | | | | | \$80 | \$100 | \$130 |
| Shared Red SIM Only Month to Month Plans | \$30 | | \$40 | | \$50 | | \$60 | \$80 | |
| Shared Red SIM Only 12 Plans | \$30 | \$40 | | | \$50 | | \$60 | \$80 | |
| Shared Red SIM Only 24 Month Plans | \$25 | | | \$35 | | | \$45 | \$60 | \$85 |
| Qantas Red Shared SIM Only 24 Month Plans/ Qantas Business Red SIMO Only 24 Month Plans | | | | | | | \$45 | \$60 | \$85 |
| Service Inclusion | Voice & Data Sharing | Voice & Data Sharing | Voice & Data Sharing | Voice & Data Sharing | Voice & Data Sharing | Voice & Data Sharing | Voice & Data Sharing | | |
| Data Contribution to the Shared Pool across the Primary and Shared Plans Included Data (including tethering) | 500MB | 3GB | 3GB | 3GB | 4GB | 6GB | 6GB | 10GB | 15GB |
| | or | or | or | or | or | or | or | or | or |
| | 500MB + Unlimited Blackberry BIS | 3GB + Unlimited Blackberry BIS | 3GB + Unlimited Blackberry BIS | 3GB + Unlimited Blackberry BIS | 4GB + Unlimited Blackberry BIS | 6GB + Unlimited Blackberry BIS | 6GB + Unlimited Blackberry BIS | 10GB + Unlimited Blackberry BIS | 15GB + Unlimited Blackberry BIS |
| Standard International Minutes | n/a | 300 | 90 | 150 | 300 | n/a | 300 | | |
| Standard International Voice Calls (“Selected Countries” are listed at Vodafone.com.au/internationalcountries) | No separate International Calling Contribution. | International Minutes Allowance to the Selected Countries charged in per minute blocks. This allowance contributes to the shared pool across the Primary and Shared Plans. Calls to all other countries are excluded – see table titled “Vodafone Red – Not Included in your Plan Allowance”. | | | International Minutes Allowance to the Selected Countries charged in per minute blocks. This allowance contributes to the shared pool across the Primary and Shared Plans. Calls to all other countries are excluded – see table titled “Vodafone Red – Not Included in your Plan Allowance”. PLUS 1000 minutes allowance to make standard international voice calls to the following Super 1000 countries: China, India, UK, NZ, USA, Singapore, Canada, Malaysia, Hong Kong, Norway, South Africa and South Korea (“Super 1000 Countries”) | No separate International Calling Contribution. | International Minutes Allowance to the Selected Countries charged in per minute blocks. This allowance contributes to the shared pool across the Primary and Shared Plans. PLUS 1000 minutes allowance to make standard international voice calls to the following Super 1000 countries: China, India, UK, NZ, USA, Singapore, Canada, Malaysia, Hong Kong, Norway, South Africa and South Korea (“Super 1000 Countries”) Calls to all other countries are not included – see table titled “Vodafone Red – Not Included in your Plan Allowance”. Calls to all other countries are not included – see table titled “Vodafone Red – Not Included in your Plan Allowance”. | | |
| Standard National Voice calls (to Vodafone mobiles) | Infinite | | | | | | | | |
| Standard National Voice calls (to other mobile and fixed networks) | Infinite | | | | | | | | |
| Standard National Video calls | Infinite | | | | | | | | |

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|--|--|
| Standard National Calls to 13, 15 and 18 numbers | Infinite |
| Standard National and International TXT (for standard TXT of up to 160 characters) | Infinite |
| Standard National and International PXT® (text, pic, video and audio) | Infinite |
| Calls to Customer Care within Australia | Free from your Vodafone Mobile |
| Standard National re-routed voice calls (excludes calls that are re-routed by a third party and/or re-routed to an international destination or to a premium number or service) | Infinite |
| Standard National Re-routed TXT or PXT (excludes TXTs or PXTs that are re-routed by a third party and/or re-route to an international destination or to a premium number or service) | Infinite |
| Voicemail – Deposits within Australia | Free from your Vodafone Mobile |
| Voicemail – Retrievals within Australia | Infinite |
| Calls to National Directory Assist (1223) | Infinite |
| Calls to International Directory Assist (1225) | Infinite |
| International Roaming | <p>Vodafone \$5 Roaming</p> <p>While roaming in a \$5 Roaming Eligible Country (for the full list, go to Vodafone.com.au/roaming):</p> <p>You are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While you remain opted-in, you will be able to make Infinite standard voice calls and standard text like at home to both the country you are in and back to Australia. Standard calls to any third country will be deducted from your Standard International Voice and Video Call Allowance, if any remaining (excludes Premium Numbers and Services) and thereafter charged at applicable rates. You will also be able to use your Included Data allowance (and any current Additional Data allowance that you have triggered before going overseas) in these countries if you have \$5 Roaming. If you use up your Included Data while overseas in an Eligible Country, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while \$5 Roaming is active. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming.</p> <p>Rest of the world: You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance.</p> <p>Vodafone Pay-As-You-Go: If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As- You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.</p> <p>If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As- You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You- Go Terms and Conditions go to vodafone.com.au/roaming.</p> |

Vodafone Shared Plans - Not included in your Plan Allowance

This table details other services that you can purchase from or via Vodafone, but which are not included in your Vodafone Shared Plan Allowance (unless stated otherwise).

Terms & Conditions: Vodafone Postpaid Plans

| | | | | | | | | | |
|--|--|--|--|--|--|--|--|-------|-------|
| Vodafone Shared 24 Month Plan | | | | | | \$70 | | | |
| Vodafone Shared 24 Month SIMO Plan | | | | | | \$42 | | | |
| Shared Red 24 Month Plans | \$40 | | | \$60 | | | \$80 | \$100 | \$130 |
| Qantas Red Shared 24 Month Plans/ Qantas Business Red Shared 24 Month Plan | | | | | | | \$80 | \$100 | \$130 |
| Shared Red SIM Only Month to Month Plans | \$30 | | \$40 | | \$50 | | \$60 | \$80 | |
| Shared Red SIM Only 12 Plans | \$30 | \$40 | | | \$50 | | \$60 | \$80 | |
| Shared Red SIM Only 24 Month Plans | \$25 | | | \$35 | | | \$45 | \$65 | \$85 |
| Qantas Red Shared SIM Only 24 Month Plans | | | | | | | \$45 | \$60 | \$85 |
| Service Inclusion | Voice & Data Sharing | Voice & Data Sharing | Voice & Data Sharing | Voice & Data Sharing | Voice & Data Sharing | Voice & Data Sharing | Voice & Data Sharing | | |
| Standard International Minutes | n/a | 300 | 90 | 150 | 300 | n/a | 300 | | |
| Standard International Voice Calls ("Selected Countries" and "Super 1000 Countries" are listed at Vodafone.com.au/internationalcountries) | To one of the Selected Countries: You will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of the Selected Countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments. | To one of the Selected Countries once your International Calls Allowance has been exhausted: You will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance | To one of the Selected Countries once your International Calls Allowance has been exhausted: You will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments. | To one of the Selected Countries once your International Calls Allowance has been exhausted: You will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments. | To one of the Selected Countries once your International Calls Allowance has been exhausted and to one of your Super 1000 Countries once your 1000 Minute International Call Allowance has been exhausted: You will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments. | To one of the Selected Countries: You will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of the Selected Countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments. | To one of the Selected Countries once your International Calls Allowance has been exhausted and to one of your Super 1000 Countries once your 1000 Minute International Call Allowance has been exhausted: You will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments. | | |
| Non - Included Countries | Calls to any other country: 25c connection fee + applicable country rate (vodafone.com.au/internationalcountries for rates). | | | | | | | | |
| Standard International Video Calls | 28c connection fee + 1.5 x applicable country voice call rate (vodafone.com.au/internationalcountries for rates) | | | | | | | | |
| Calls to Ask Anything (123) | \$1.30 connection fee + \$1.30 per 60 seconds | | | | | | | | |
| Premium TXT and PXT | Varies, depending on service | | | | | | | | |
| Premium voice and video calls | Varies, depending on service | | | | | | | | |

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Vodafone Shared Data Plans

You must be connected and remain connected to an eligible Vodafone Red Plan Product, Vodafone Qantas Red Plan Product or an eligible Vodafone Red SIM Only Plan Product in order to purchase a Vodafone Shared Data Plan. Vodafone Shared Data Plans include an amount of data only, which will be added to the total shared data pool across all eligible users on the account. Vodafone Shared Data Plans cannot share any voice/TXT inclusions available on the Primary Plan or other

Shared Plans

Vodafone Shared Data Plans can access Included Data on a mobile broadband device or tablet only – Included Data cannot be accessed via a handset.

The below table specifies minimum monthly spend and minimum contract terms for the Vodafone Shared Data Plan Products:

| \$15 Shared Data Plan | Data Contribution If data allowance is exhausted, Additional Data Rate applies. |
|--------------------------------------|--|
| Data Sharing Only | |
| Month to Month or | 2GB |
| 12 Month (Total Min Cost = \$180) or | 3GB |
| 24 Month (Total Min Cost = \$360) | 3GB |

| \$30 Shared Data Plan | Data Contribution If data allowance is exhausted, Additional Data Rate applies. |
|-----------------------|--|
| Data Sharing Only | |
| Month to Month, or | 5GB |
| 12 Month (\$360) or | 7GB |
| 24 Month (\$720) | 7GB |

| \$50 Shared Data Plan | Data Contribution If data allowance is exhausted, Additional Data Rate applies. |
|-----------------------|--|
| Data Sharing Only | |
| Month to Month, or | 10GB |
| 12 Month (\$600) or | 12GB |
| 24 Month (\$1200) | 12GB |

Vodafone Shared Data Plans – Not included in your Plan Allowance

Vodafone Shared Data Plans include an amount of data only. Vodafone Shared Data Plans include an amount of data only, which will be added to the total shared data pool across all eligible users on the account. Vodafone Shared Data Plans cannot share any voice/TXT inclusions available on the Primary Plan or other Shared Plans. This table details other Products that you can purchase from Vodafone via your Shared Data Plan SIM card, but which **cannot be paid for** from your included value (unless stated otherwise). You will be charged an additional amount for these Products at the rates specified in this table.

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| Shared Data Plans | \$15 | | \$30 | | \$50 |
|--|--|--|---------------------|--|---------------------|
| | Shared Data Plan | | Shared Data Plan | | Shared Data Plan |
| Service Inclusion and uses primary red plan rates | Data Sharing Only | | Data Sharing Only | | Data Sharing |
| Contract Length | Month to Month | | Month to Month, | | Only |
| | 12 Month (Total Min Cost = \$180) or | | 12 Month (\$360) or | | Month to Month, |
| | 24 Month (Total Min Cost = \$360) | | 24 Month (\$720) | | 12 Month (\$600) or |
| | | | | | 24 Month (\$1200) |
| Standard National Voice calls (to Vodafone mobiles) | 40c connection fee + 98c per 60 seconds | | | | |
| Standard National Voice calls (to other mobile and fixed networks) | 40c connection fee + 98c per 60 seconds | | | | |
| Standard National Video calls | 40c connection fee + \$1.47 per 60 seconds | | | | |
| Standard National Calls to 13 and 18 numbers | 40c connection fee + 98c per 60 seconds | | | | |
| Standard National and International TXT (for standard TXT of up to 160 characters) | 30c per message | | | | |
| Standard National and International PXT® (text, pic, video and audio | 55c per message | | | | |
| Calls to Customer Care within Australia | Free from your Vodafone Mobile | | | | |
| Voicemail – Deposits within Australia | | | | | |
| Voicemail – Retrievals within Australia | 40c connection fee + 98c per 60 seconds | | | | |
| Calls to National Directory Assist (1223) | \$2.60 connection fee + applicable standard national voice call rate if you are through-connected | | | | |
| Calls to International Directory Assist (1225) | \$2.60 connection fee + international voice call rate if you are through-connected | | | | |
| Standard International voice calls | Connection fee + applicable country rate (vodafone.com.au for rates) | | | | |
| Standard International video calls | Connection Fee+ applicable country voice call rate (vodafone.com.au for rates) | | | | |
| Additional Data within Australia (including Tethering) This rate will apply once the Included Data allowance has been exhausted. | Charged in 1GB increments for a cost of \$10 per increment (pooled at the account level and available to share again between users). | | | | |

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| | |
|--------------------------------------|---|
| Premium TXT and | Varies, depending on service |
| Premium voice and video calls | Varies, depending on service |
| TXT Delivery Report within Australia | 5c per message |
| International Roaming | Vodafone \$5 Roaming |
| | <u>While roaming in a \$5 Roaming Eligible Country (for the full list, go to Vodafone.com.au/roaming):</u> |
| | <p>You are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While you are opted-in, you will be able to make Infinite standard voice calls and standard text like at home to both the country you are in and back to Australia. Standard calls to any third country will be deducted from your Standard International Voice and Video Call Allowance, if any remaining (excludes Premium Numbers and Services) and thereafter charged at applicable rates. You will also be able to use your Included Data allowance (and any current Additional Data allowance that you have triggered before going overseas) in these countries if you have \$5 Roaming. If you use up your Included Data while overseas in an Eligible Country, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while your \$5 Roaming is active. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming.</p> |
| | <u>Rest of the world:</u> |
| | You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance. |
| | Vodafone Pay-As-You-Go |
| | If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As- You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance. |
| | For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You- Go Terms and Conditions go to vodafone.com.au/roaming . |