# Vodafone Plans and Vodafone Bundled Mobile Broadband Plans

What Terms and Conditions Apply to my Vodafone Plan or Vodafone Bundled Mobile Broadband Product?

- (a) This document sets out terms and conditions that apply to specific Vodafone contracts and products (collectively, the "**Products**").
- (b) The terms and conditions that will apply to your Product or Products are:
  - all the terms and conditions provided to you when you agree to purchase a Product, including the terms and conditions contained in this document and any terms and conditions contained in any application form you complete when purchasing a Product; and
  - (ii) all the terms and conditions contained in the Vodafone Standard Form of Agreement (SFOA), which is available at vodafone.com.au,
  - (collectively, the "Terms").
- (c) When you agree to purchase a Product, you accept the Terms. Your contract with Vodafone commences on your acceptance of the Terms.
- (d) Some Products have a minimum contract term. If your contract is terminated before the end of this term, you may be required to pay fees, such as an Early Exit Fee or a Handset Recovery Fee. Depending on the Product this may be in addition to any applicable handset payments and additional or excluded call, data or service costs. Early Exit Fees are set out in the pricing table for your Product.
- (e) Activation of your Product may occur after your contract has commenced. Any minimum contract term that applies commences when your Product is activated.
- (f) You may suspend your contract for between 1 and 3 consecutive calendar months once during the minimum contract term. You will be charged a fee for each month if your contract is suspended. Your minimum contract term will be extended by the period of any suspension.
- (g) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.

For more information, call Vodafone on 1300 650 410 or visit vodafone.com.au.

## **Important Things You Need to Know**

#### **Availability**

- (a) The Products are for personal use only, and are not available to medium to large business/corporate and commercial customers. Medium to large business/corporate and commercial customers should contact Vodafone for information about Vodafone's business products.
- (b) The Products are available to credit approved customers only.

- (c) Unless otherwise stated, only one Vodafone Plan together with a maximum of one Vodafone Bundled Mobile Broadband Product can be used per connection to the Vodafone network.
- (d) Devices may be locked to the Vodafone network. A fee may apply to unlock.
- (e) Vodafone's Fair Use policy applies to all Vodafone Products.

#### Factors affecting availability and performance

- (a) Network coverage and many other factors may affect the availability and performance of certain Products.
- (b) Certain Products, services and functions are only available if used in conjunction with a compatible mobile or other device and if in a compatible coverage area. Not all devices are compatible with Vodafone networks.
- (c) All Vodafone services are subject to device capabilities and network limitations and availability. A compatible 3G device is required to access 3G services. If you have a handset which is U2100MHz or U2100/850MHz compatible but not U900MHz compatible you will experience 3G coverage in metro areas (3G Mobile Broadband Standard Coverage area and, if available for your handset, the 850 Mobile Broadband Coverage area) and 2G (2.5G GPRS or 2.75G Edge) in all other coverage areas. If you have a modem which is U2100MHz or U2100/850MHz compatible but not U900MHz compatible you will experience 3G coverage in metro areas (Vodafone 3G Mobile Broadband Standard Coverage area and, if available for your modem, the Vodafone 850 Mobile Broadband Coverage area) but no coverage at all in other areas of Australia (i.e. no coverage in Vodafone's 3G Mobile Broadband Regional Coverage area). Broadband speeds and high bandwidth applications, such as video streaming, video calling, Mobile TV and full track downloads, are only available in Vodafone's 3G Mobile Broadband Standard Coverage area; and, if you have a U850MHz compatible device, in Vodafone's 850 Mobile Broadband Coverage area; and, if you have a U900Mhz compatible device, Vodafone's 3G Mobile Broadband Regional Coverage area (however speeds in Vodafone's 3G Mobile Broadband Regional Coverage area will be slower than when in Vodafone's 3G Mobile Broadband Standard Coverage area or, if available for your device, Vodafone's 850 Mobile Broadband Coverage area). You agree to refer to www.vodafone.com.au/coverage for coverage details and vodafone.com.au/devicefrequency for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.

#### **Data services**

- (a) For Products that provide data access capabilities, a data session starts when you first connect to data services and ends when you disconnect from data services.
- (b) When using data services, some internet services, including web sites and email, may not be accessible.
- (c) Subject to your rights under the *Competition and Consumer Act 2010* or other relevant legislation *(including the Australian Consumer Law)*, Vodafone does not make any warranty regarding any software or data provided or available

- to you in connection with data services, including with respect to how that software or data operates on your device or interacts with applications.
- (d) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download).

## Data service access devices (Vodafone Bundled Mobile Broadband Products only)

- (a) It is your responsibility to confirm that data service access hardware (including any Modem or Pocket WiFi™ device) is compatible with each PC, laptop or other computing device that you will use your Vodafone Bundled Mobile Broadband Product with.
- (b) Non-Vodafone supplied USB Modems or Tablet devices can only work on our network if they are compatible, unlocked, and have not been reported as lost or stolen devices.
- (c) Vodafone is not required to provide you with technical support if you use non-Vodafone supplied data service access hardware (such as your own USB Modem or Tablet device), although Vodafone may do so at its discretion.
- (d) The Pocket WiFi™ device can operate with a maximum of 5 WiFi enabled devices at any one time.

## Rates and charges

- (a) Details of the rates and charges, including any minimum spends which apply to the Products are contained in the Terms. The minimum total cost over contract term is calculated by multiplying the minimum monthly spend by the contract term.
- (b) Vodafone Plans feature "included value". Included value can be used to pay for many (but not all) services available from Vodafone. Included value is credited to you for payment of your minimum monthly spend.
- (c) The Vodafone Bundled Mobile Broadband Products offer "included data". Included data can be used to upload and download data to or from the internet via a compatible Mobile Broadband device. Included Value is credited to you for payment of your minimum monthly spend.
- (d) If your usage of a Product exceeds your included value or included data (as appropriate), or you use a service that is not payable from your included value or included data (as appropriate), you will be charged an amount additional to your minimum monthly spend.
- (e) Unless otherwise stated, if you do not use all your included value and/or your included data (as appropriate) in the relevant month, that included value and/or included data (as appropriate) is forfeited, is not refundable, and will not carry over into any other month.
- (f) Unless otherwise stated, the section of the Terms titled "Vodafone Rates: What is payable from my Vodafone Plan Product's included value?" specifies which services are or are not available to be paid from your included value and the rate at which additional services will be charged.
- (g) For Vodafone Bundled Mobile Broadband Products, all non-data use (eg voice calls, SMS/MMS and content) is charged in addition to your Minimum Monthly Spend. Refer to the Section titled – "Rates and Charges for Non-Data Use on Bundled Mobile Broadband Products" for the rate at which these services will be charged.
- (h) Each call charge is rounded up to the nearest cent before GST is included.

- (i) Unless otherwise stated, call usage is billed in blocks of 60 seconds for Vodafone Plans. Usage is rounded up to the end of the current block.
- (j) All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.

## **Billing**

- (a) In your first bill, you will be charged your minimum monthly spend for the following month. Your first bill may also include a prorated amount from the date you connected to your first bill.
- (b) You may choose to purchase additional Products from time to time. Charges for these Products will be applied to your bill.
- (c) Paperless billing is the default bill delivery method for Vodafone customers. Vodafone will provide paper bills without charge to disabled or disadvantaged customers. Otherwise, Vodafone will not provide paper bills except in special circumstances, in which case, at its discretion, Vodafone may charge \$2.20 per paper bill.

#### **Vodafone Plan Products**

#### **Vodafone Plan Products**

This table specifies minimum monthly spend pricing and minimum contract terms for Vodafone Plan Products:

	ontract term	]		
Minimum Monthly Spend	Month to Month*	12 month contract term	24 month contract term	Early Exit Fee (N/A for Month to Month)
\$20 SIM Only	\$20	\$240	\$480	\$20 x remaining months on contract
\$30	Not available	\$360	\$720	\$30 x remaining months on contract
\$30 SIM Only	\$30	\$360	\$720	\$30 x remaining months on contract
\$35 SIM Only	\$35	\$420	\$840	\$35 x remaining months on contract
\$40	Not available	\$480	\$960	\$40 x remaining months on contract
\$45 SIM Only	\$45	\$540	\$1080	\$45 x remaining months on contract
\$50	Not available	\$600	\$1200	\$50 x remaining months on contract
\$60	Not available	\$720	\$1440	\$60 x remaining months on contract
\$65 SIM Only	\$65	\$780	\$1560	\$65 x remaining months on

				contract
\$80	Not available	\$960	\$1920	\$80 x remaining
				months on
				contract
\$85 SIM Only	\$85	\$1020	\$2040	\$85 x remaining
				months on
				contract
\$100	Not available	\$1200	\$2400	\$100 x
				remaining
				months on
				contract

<sup>\*</sup> Must connect for minimum one month and recurring monthly access fee will be charged until the end of the month in which you notify us you wish to discontinue the service.

#### **Terms for Vodafone Plan Products**

The following terms and conditions apply to you if you purchase a **Vodafone Plan** Product:

- (a) You will receive a data allowance or Unlimited BlackBerry® Email (BlackBerry® Internet Service (BIS version)) allowance. Unlimited BlackBerry® Email is not available on \$30 and \$40 Plan Products and \$20 and \$30 SIM Only Plan Products).
- (b) If you have chosen to include Unlimited BlackBerry® email with your Vodafone Plan Product, paragraphs (d) (i) in the section titled "Unlimited BlackBerry® Email and Internet Browsing Packs Products" below also apply to you.
- (c) If you have chosen to include a Vodafone Bundled Mobile Broadband Product with your **Vodafone Plan** Product, the entire section titled "Vodafone Bundled Mobile Broadband Products" below also applies to you.
- (d) Any data allowance which is part of your included value is only available for use via your compatible handset. It is not available for use on a mobile broadband device.
- (e) You may change from one Vodafone Plan Product to another Vodafone Plan Product once per monthly billing period by calling Vodafone Customer Care, and agreeing to the terms and conditions of the new Vodafone Plan. Any credit or other benefits from your existing Product will be forfeited, unless otherwise advised. If you are changing to a less expensive Vodafone Plan Product or to a month to month Product or to a prepay Product, fees, including a Plan Change Fee may apply. Any Product change will take effect from the start of your next monthly billing period. Contact Vodafone Customer Care for more information.
- (a) Standard rates apply once your monthly data allowance has been exhausted. Additional data charges cannot be paid from your **Vodafone Plan** Product's included value.
- (f) Your data allowance can only be used in Australia, on Vodafone networks.

The following term (g) only applies to you if you purchase a 12 or 24 month **Vodafone Plan** Product (this term does <u>not</u> apply to any month to month SIM Only Plan Product):

(g) Any \$0 upfront or discounted mobile device offers are only available from Vodafone's selected mobile device range at the time that you agree to a contract and cannot be redeemed for cash or as a credit against your service costs with Vodafone. These mobile device offers are not available if you switch between contracts during the minimum contract term.

The following terms and conditions (h) – (j) only apply to you if you purchase a Vodafone SIM Only Month to Month Plan Product (these terms and conditions do <u>not</u> apply to any 12 or 24 month **Vodafone SIM Only Product** or **Vodafone Plan** Product):

- (h) Charges for your Vodafone SIM Only Month to Month Plan Product are in addition to any handset repayments (if applicable).
- (i) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance.
- (j) If you add or remove the Vodafone SIM Only Month to Month Plan Product mid billing cycle, the Minimum Monthly spend will be pro-rated.

## **Unlimited BlackBerry® Email and Internet Browsing Packs Products**

This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Unlimited BlackBerry® Email and Internet Browsing Packs Products for the BlackBerry® Internet Service (BIS):

Contract Term	Minimum Monthly Spend	Monthly data allowance	Contract Minimum Spend	Early Exit Fee
Monthly	\$20	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$20	None
12 Months	\$10	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$120	\$5 x remaining months left on contract
24 Months	\$10	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$240	\$5 x remaining months left on contract

The following terms and conditions apply to you if you purchase an Unlimited BlackBerry® Email and Internet Browsing Pack Product:

- (a) Vodafone Unlimited BlackBerry® Email and Internet Browsing Pack Products are available to you if you are connected and remain connected to a valid **Vodafone Plan** Product. If your **Vodafone Plan** Product is cancelled, your Unlimited BlackBerry® Email and Internet Browsing Pack will also automatically be cancelled.
- (b) Minimum monthly spend for Unlimited BlackBerry® Email and Internet Browsing Pack Products excludes any additional mobile device payments (if applicable).
- (c) Cancellation will take effect from the end of the month on which you tell us that you want to stop receiving the Vodafone Unlimited BlackBerry® Email and Internet Browsing Pack Product. You will be billed until the end of that month.
- (d) Unlimited BlackBerry® Email and Internet browsing pack gives you unlimited BlackBerry data (BlackBerry® Internet Service (BIS) version only excludes BlackBerry® Enterprise Solution (BES) version) which includes BlackBerry® Email and Internet browsing, Facebook® and other applications, when accessed via the BlackBerry Access Point (APN) within Australia. Vodafone's Fair Use Policy applies. Additional charges apply for some services such as video streaming (e.g. YouTube) and single file downloads over 3 MB. Included voice value cannot be used for data. Slower speeds (2.5G GPRS or 2.75G Edge coverage) will be experienced in 3G 900Mhz areas for devices that do not have the 3G 900Mhz band support as well as 2G devices that have no 3G band support (3G 2100/850Mhz or 3G 2100/900Mhz). See vodafone.com.au/devicefrequency for details of devices and their frequencies. See vodafone.com.au/coverage for coverage details. Service subject to device capabilities, network limitations & customer location.
- (e) In addition to these terms and conditions, Research In Motion's standard terms and conditions associated with the use of BlackBerry® from Vodafone, the BlackBerry® Internet Service, the BlackBerry ® Built-In handheld and other associated products will also apply to your use of these products and services. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress™ and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. Used under license from Research In Motion Limited.
- (f) Unlimited BlackBerry® Email and Internet Browsing (BlackBerry® Internet Service (BIS)) can only be activated on BlackBerry® Built-In handhelds as authorised by Vodafone and Research in Motion. The BlackBerry® browser icon or any specific application loaded on your BlackBerry® at the time of purchase (excluding Compass) must be used to access the internet to ensure data usage is taken out of your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance.
- (g) Download of applications from BlackBerry® App World™ is included in your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance, but the price for any application purchased is not included, and will be charged to you as an additional amount.
- (h) Data usage by some services available on Vodafone networks, including some internet services, cannot be paid from your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance. Use of these services may incur an additional charge, at the rates specified in the "Not payable from included value" table below.

(i) Data allowances can only be used in Australia, on Vodafone networks.

## Vodafone Rates: What is payable from my Vodafone Plan Product's included value?

## Payable from included value

This table details all services that can be paid from your **Vodafone Plan** Product's included value (unless stated otherwise), and the charge rate for those services. If a service's rate is stated to be "unlimited", you will not be charged any additional amount for use of that service. If you ever exhaust your included value, you will be charged an additional amount for all additional services you use at the rates specified in this table. All services other than international roaming are for use from within Australia. At some price points you can choose either an "Infinite TXT Option" (TXT Option) or an "Infinite Vodafone to Vodafone Calls Option" (VF to VF Option). These specific options are set out separately below. On these price points you must choose 1 option at the time of signing up to your plan and your Infinite option selection cannot be changed.

Plan	\$30	\$40 txt option	\$40 VF to VF option	\$50 txt option	\$50 VF to VF option	\$60	\$80	\$100
SIM only	\$20	\$30 txt option	\$30 VF to VF option	\$35 txt option	\$35 VF to VF option	\$45	\$65	\$85
Service								
Standard National Voice calls (on Vodafone network, including calls to Vodafone and 3 mobiles)	40c connection fee + 98c per 60 seconds	40c connection fee + 98c per 60 seconds	Infinite	40c connection fee + 98c per 60 seconds		Inf	finite	
Standard National Voice calls (other networks)		40c (	connection fe	e + 98c per 60 se	econds			Infinite
National Video calls		40c c	onnection fee	+ \$1.47 per 60 s	seconds			Infinite
National and International TXT(for standard TXT of up to 160 characters)	30c	Infinite	30c	Infinite	30c		Infinite	
Standard National and International PXT® (text, pic, video and audio)					55c			
Calls to Customer Care 1555					Infinite			
Voicemail – Deposits					Infinite			
Voicemail – Retrievals				ction fee + 98c p				Infinite
Calls to 13 and 1300 numbers				ction fee + 98c p				Infinite
Calls to 18 and 1800 numbers			40c conne	ction fee + 98c p				Infinite
Re-routed voice calls				\$1.2 + 4	0c connection fee	9		
Re-routed TXT or PXT					30c			
Calls to National Directory Assist (1223)	\$2.60 con	nection fee + Sta	andard Nationa	al Voice call rate	if you are throug	h-connected	National Void	ction fee + Standard te call rate if you are th-connected
Calls to International Directory Assist (1225)	\$2.60 con	nection fee + Sta	andard Nationa	al Voice call rate	if you are throug	h-connected	National Voic	ction fee + Standard e call rate if you are h-connected
International Roaming: Applicable call rate + flagfall for standard voice calls made while roaming overseas for customers specifically opted-in to the Vodafone Traveller proposition (note - this call rate is in addition to the Zone Charge per minute applicable to the country you are in at the time of making the call which is not included in any Cap or Plan). Vodafone World (default proposition) rates are also not included in any Cap or Plan. For full International Roaming rates and charges for all services (including Zone Charges and Vodafone World), go to vodafone.com.au/roaming.	36.36c connection fee + \$0.8909 per 30 seconds (GST is not applicable for international roaming.  Rate is represented as ex GST)  36.36c connection fee + \$0.4090 per 60 seconds (GST is not applicable for international roaming. Rate is represented as ex GST)						onds (GST is not nternational roaming.	
International voice calls		4	0c connection	n fee + applicable	country rate (vo	dafone.com.au for r	rates)	
International video calls		40c conn	ection fee + 1	.5 x applicable c	ountry voice call	rate (vodafone.com	n.au for rates)	

## Not payable from included value

This table details other services that you can purchase from or via Vodafone, but which **cannot be paid for** from your Vodafone Plan Product's included value (unless stated otherwise). You will be charged an additional amount for these services at the rates specified in this table.

Plan		\$30	\$40 txt option	\$40 VF to VF option	\$50 txt option	\$50 VF to VF option	\$60	\$80	\$100
SIM only	у	\$20	\$30 txt option	\$30 VF to VF option	\$35 txt option	\$35 VF to VF option	\$45	\$65	\$85
HELWOIK	with data allowance only	200MB included, then 25c per MB <del>minimum 50K</del> B <del>session</del>	500MB included, then 25c per MB minimum 50KB -session				1GB included, then 25c per MB minimum 50KB- session	2GB included, then 25c per MB minimum 50KB session	3GB included, then 25c per MB minimum 50KB session
	with Unlimited Blackberry BIS	N/A – can t	pe purchased s	eparately	750MB inclu	ackberry BIS + uded, then 25c r MB	Unlimited Blackberry BIS + 1GB included, then 25c per MB	Unlimited Blackberry BIS + 2GB included, then 25c per MB	Unlimited Blackberry BIS + 3GB included, then 25c per MB
Additional rate a included data allo exhauste	wance is				25c p	er MB			
Calls to Ask Anyth				\$1.30 coi	nnection fee +	\$1.30c per 60 s	econds		
Premium SMS a	and MMS			\	/aries, depend	ding on service			
Premium voice a				\	/aries, depend	ding on service			
specifically opted Vodafone Tra proposition (see from Included Val  Vodafone Central Content purchas download	aveller 'Payable lue" table)  I and STK ses and	Price specified at time of purchase							
International voi					· ·	m Included Value			
International vid						m Included Value			
Excluded* internet services when Vodafone Unli BlackBerry® Er Internet Brow  * Excluded service Pocket Life, Vo Central purchas downloads, you other video streecontent purchadownloads fro application not lot	t and data n using imited mail and vsing es include: odafone ses and Tube and eaming, ases or om any	5.5c for the first 10 seconds or 99c per message  All excluded services are deducted from your data allowance, and then charged at your additional data rate						lata rate	

## **Vodafone Bundled Mobile Broadband Products**

This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Bundled Mobile Broadband Products:

	Contract Term	Minimum Monthly Spend - Bundled Rate (does not include monthly cost of voice Plan)	Month ly data allowa nce	Contract Minimum Spend - Bundled Rate	Early Exit Fee (does not include any applicable Early Exit Fee for your bundled voice plan)	Minimum Monthly Spend - Unbundled Rate (see paragraph (g) below for details)
\$15 Mobile Broadband Bundle (with Vodafone USB Classic Modem)	12 Months	\$15 plus any applicable MBB device payment	2GB	\$180 Plus Any applicable MBB device payment Plus Total minimum spend on voice plan selected (for details see section on Voice Plans)	100% of minimum monthly spend x months remaining on contract. See paragraph (f-g) below for further information	\$19 plus any applicable MBB device payment  Included monthly data allowance and Early exit fees differ on this MBB plan, please see MBB brochure or vodafone.com.au/mbbterms for further information.
\$20 Mobile Broadband Bundle (with Vodafone USB Classic Modem, Vodafone USB Pro or Pocket WiFi™2)	12 Months	\$20 plus any applicable MBB device payment	4GB	\$240  Plus  Any applicable MBB device payment  Plus  Total minimum spend on voice plan selected (for details see section on Voice Plans).	\$20 x months remaining on contract. See paragraph (f-g) below for further information	\$19 plus any applicable MBB device payment  Included monthly data allowance and Early exit fees differ on this MBB plan, please see MBB brochure or vodafone.com.au/mbbterms for further information.

\$30 Mobile Broadband Bundle (with Vodafone USB Classic Modem, Vodafone USB Pro or Pocket WiFi™2)	12 Months	\$30 plus any applicable MBB device payment	8GB	\$360  Plus  Any applicable MBB device payment  Plus  Total minimum spend on voice plan selected (for details see section on Voice Plans).	\$20 x months remaining on contract. See paragraph (f-g) below for further information	\$29 plus any applicable MBB device payment  Included monthly data allowance and Early exit fees differ on this MBB plan, please see MBB brochure or vodafone.com.au/mbbterms for further information.
\$15 Mobile Broadband Bundle (with Vodafone USB Classic Modem)	24 Months	\$15 plus any applicable MBB device payment	2 GB	\$360  Plus  Any applicable MBB device payment  Plus	100% of minimum monthly spend x months remaining on contract. See paragraph (f-g) below for further information	\$19 plus any applicable MBB device payment  Included monthly data allowance and Early
				Total minimum spend on voice plan selected (for details see section on Voice Plans).		exit fees differ on this MBB plan, please see MBB brochure or vodafone.com.au/mbbterms for further information.
\$20 Mobile Broadband Bundle (with Vodafone USB Classic Modem, Vodafone USB Pro or Pocket	24 Months	\$20 plus any applicable MBB device payment	4 GB	\$480  Plus  Any applicable MBB device payment  Plus	\$20 x months remaining on contract. See paragraph (f-g) below for further information	\$19 plus any applicable MBB device payment  Included monthly data allowance and Early
WiFi™2)				Total minimum spend on voice plan selected (for details see section on Voice Plans).		exit fees differ on this MBB plan, please see MBB brochure or vodafone.com.au/mbbterms for further information.

\$30 Mobile Broadband Bundle	24 Months	\$30 plus any applicable MBB device	8GB	\$720 Plus	\$20 x months remaining on contract. See paragraph (f-g) below	\$29 plus any applicable MBB device payment
(with Vodafone USB Classic Modem, Vodafone USB Pro or Pocket WiFi™2)		payment		Any applicable MBB device payment  Plus  Total minimum spend on voice plan selected (for details see section on Voice Plans).	for further information	Included monthly data allowance and Early exit fees differ on this MBB plan, please see MBB brochure or vodafone.com.au/mbbterms for further information.

Additional Data Price - Australia: 2c per MB, all data charged per 1 KB.

Additional Data Price - International: 1c per KB

The following terms and conditions apply to you if you purchase a Vodafone Bundled Mobile Broadband Product:

- (a) Vodafone Bundled Mobile Broadband Products are only available to you at the same time as time you first sign up or resign to an eligible 12 or 24 Month **Vodafone mobile contract (excludes corporate plans)**. You will not be eligible to add a Vodafone Bundled Mobile Broadband Product after a new connection or resign has been provisioned, until you are eligible to resign again. If you are an existing customer part way through your voice Contract Term who would like to add a Mobile Broadband service to your account, or if you wish to purchase a Mobile Broadband service from Vodafone in isolation (with no voice component) contact Vodafone for details on our range of standard Mobile Broadband Plans.
- (b) You must have a compatible USB Modem, Pocket WiFi™ or Tablet device to use a Vodafone Bundled Mobile Broadband Product.
- (c) Your Included Data allowance can only be used in Australia, on Vodafone networks. Data usage outside Australia is charged at the Additional Data Price International rate.
- (d) If you exhaust your Included Data allowance, additional data usage will be charged at the Additional Data Price Australia rate.
- (e) Included Mobile Broadband Data allowance is only available for use via your compatible mobile broadband device. It is not available for use on your handset.

- (f) In the event that your Vodafone Bundled Mobile Broadband Product is cancelled before the applicable Contract Term has expired, you will be liable to pay the Early Exit Fee listed in the table above. Your eligible 12 or 24 month voice contract will continue unaffected, unless you also elect to cancel that (Early Exit Fees may apply refer to your individual Voice Plan for details).
- (g) In the event that your eligible 12 or 24 month **voice** contract is cancelled, you will no longer be eligible for the Bundled Rate listed in the table above (you may also be liable for an Early Exit Fee for your voice contract see your individual Voice Plan for details). You can either elect to also terminate your Vodafone Bundled Mobile Broadband Product (refer to paragraph (f) above for consequences), or you can continue your Vodafone Bundled Mobile Broadband Product for the remainder of the Contract Term at the Unbundled Rate listed in the table above. If you elect to continue your mobile broadband service at the Unbundled Rate, but then cancel that Product before your Contract Term is complete, you will be liable for an Early Exit Fees listed in the table above.
- (h) All non-data use (eg voice calls, SMS/MMS and content) via your Mobile Broadband SIM Card or non- data use (eg content) via your Vodafone Micro-Sim is charged in addition to your data plan. Refer to the Section titled "Rates and Charges for Non-Data Use Vodafone Bundled Mobile Broadband Products" for further details.
- (i) Unless otherwise stated, the Minimum Monthly Spend for your Vodafone Bundled Mobile Broadband Product is in addition to any handset/device repayments (if applicable) and any costs for excluded data usage.
- (j) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance and is non-refundable. All other charges are billed at the end of the monthly billing cycle in arrears.

## Rates and Charges for Non-Data Use on Vodafone Bundled Mobile Broadband Products

## Not payable from Included Data

Vodafone Bundled Mobile Broadband Products include a fixed amount of data only. This table details other Products that you can purchase from Vodafone via your Mobile Broadband SIM Card or, where applicable, Vodafone Micro-Sim, but which **cannot be paid for** from your included data (unless stated otherwise). You will be charged an additional amount for these Products at the rates specified in this table.

Services you can purchase for an additional charge (where applicable)	Rate
Standard National Voice Calls	20c Call Connection fee + 1c per second.
Standard International Voice Calls	Varies - check vodafone.com.au.
Standard National Video Calls	1.5c per second
Standard International Video Calls	1.5 x applicable country rate (rates at Vodafone.com.au)
Standard National & International TXT up to 160 characters	25c per message
Standard National & International PXT®	25c per message
Standard National & International Video PXT®	75c per message
Voicemail within Australia	20c Call Connection fee to retrieve plus 1c per second.
1223 Directory Assistance	\$1.10 Call Connection fee + standard voice call rates if thru-connected
13 and 1300 Numbers	1c per second
18 and 1800 Numbers	11c per 30 seconds
Customer Care Calls (calls to 1555) within Australia	Ос
Re-routed Standard Voice Calls	20 Call Connection fee + 1c per second
Re-Routed TXT or PXT®	25c
International Roaming	Varies, go to vodafone.com.au
Vodafone Central content purchase	Price specified at time of purchase
123- Ask Us Anything	65c per 30 seconds billed per second plus \$1.30 call connection fee.
CallScreen	5c for the first 10 seconds or 99c per message

STK Alerts and Content Downloads	Price specified at time of purchase.
Premium TXT/PXT®	Varies depending on service