

# Terms & Conditions: Vodafone Postpaid Plans

## 1. What Terms and Conditions Apply to my Vodafone Red Plan, Vodafone Red Play Plan, Vodafone Red Data Plan, Vodafone Red Global Plan, Vodafone Red SIM Only Plan, Vodafone Red Data SIM Only Plan, Vodafone Red Play SIM Only Plan and Vodafone Red Global SIM Only Plan and Vodafone Add-on Products?

- (a) This document sets out terms and conditions that apply to specific Vodafone contracts and products (collectively, "the **Products**").
- (b) The terms and conditions that will apply to your Product or Products are:
  - a. All the terms and conditions provided to you when you agree to purchase a Product including the terms and conditions contained in this document, terms and conditions which are available online and which are identified as applying specifically to any element of your Plan (for example, if your Product is a Vodafone Red Global Plan Product or Vodafone Red Global SIM Only Product, Vodafone Qantas Points Terms and Conditions (or, for customers with an ABN/CAN, Vodafone Qantas Acquire Terms and Conditions) also apply and can be found at [www.vodafone.com.au/doc/qantas-terms-and-conditions-092016.pdf](http://www.vodafone.com.au/doc/qantas-terms-and-conditions-092016.pdf) (for non-business customers) or [www.vodafone.com.au/doc/qantas-business-terms-and-conditions-092016.pdf](http://www.vodafone.com.au/doc/qantas-business-terms-and-conditions-092016.pdf) (for business customers) and any terms and conditions contained in any application form you complete when purchasing a Product; and
  - b. All the terms and conditions contained in the Vodafone Standard Form of Agreement (**SFOA**), which is available at Vodafone.com.au (collectively, the "**Terms**").
- (c) When you agree to purchase a Product, you accept the Terms. Your contract with Vodafone commences on your acceptance of the Terms.
- (d) Some Products have a minimum contract term. If your contract is terminated before the end of this term, you may be required to pay fees, such as an Early Exit Fee or a handset recovery fee. Depending on the Product this may be in addition to any applicable handset payments and additional or excluded call, data or service costs. Early Exit Fees are set out in the pricing table for your Product.
- (e) Activation of your Product may occur after your contract has commenced. Any minimum contract term that applies commences when your Product is activated.
- (f) For Products which are not Month to Month Products, you may suspend your contract for between 1 and 3 consecutive calendar months once during the minimum contract term. You will be charged a fee for each month your contract is suspended. Your minimum contract term will be extended by the period of any suspension. However, Products in a Sharing Group may only be suspended if they are first removed from the Sharing Group and placed on their own stand-alone account by calling 1555.
- (g) Vodafone's Fair Use Policy applies to any unreasonable use of Plan inclusions. This includes use of any "unlimited" or "infinite" offerings. See [www.vodafone.com.au/aboutvodafone/legal/fairusepolicy](http://www.vodafone.com.au/aboutvodafone/legal/fairusepolicy)
- (h) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.
- (i) For more information, call Vodafone on 1300 650 410 or visit Vodafone.com.au

## 2. Important Things You Need to Know

### Availability

- (a) The Products are for personal or small to medium business use only, and are not available to large business/corporate and commercial customers. Large business/corporate and commercial customers should contact Vodafone for information about Vodafone's business products.
- (b) "Unlimited" or "Infinite" offerings in the Products are only for standard person-to-person national calls and standard TXT (excludes premium and special numbers) all when made within Australia. So to use these offerings all you have to do is make sure you'll be talking to another person, or using your fingers to TXT them. These offerings are not for you if you plan to do any of the following: multiple simultaneous calling, re-supply, call centre usage, telemarketing, bulk messaging, application-to-person communication, continuously call forwarding, auto-dialing, machine to machine communication (including by using your SIM in any other device), Cellular Trunking Units (CTUs), or any other activity which does not involve standard person-to person national calls and standard TXT (Non-Standard Usage).
- (c) Vodafone reserves the right to determine other activities to be Non-Standard Usage, where such activities are of a commercial nature and/or do not involve standard person-to person national calls and standard TXT that Vodafone considers to be non-standard usage.
- (d) The Products are available to credit approved customers only.
- (e) Unless otherwise stated, only one Vodafone Product can be used per connection to the Vodafone network.

### Factors affecting availability and performance

- (a) Network coverage and many other factors may affect the availability and performance of certain Products.
- (b) Certain Products services and functions are only available if used in conjunction with a compatible mobile or other device and if in a compatible coverage area. Not all devices are compatible with Vodafone networks.
- (c) Broadband service: Some Vodafone 4G, 3G+ and 3G services are mobile broadband, internet, email, apps, downloading, video streaming and video calling. You can use Vodafone 4G if you have an eligible phone plan and have been switched over to the 4G network. To use 4G and 3G+ you'll also need a compatible device and be in a selected major metropolitan area. Outside these areas, you can still get Broadband Speeds in our 3G areas with the right device. To check this, make sure your device is compatible to the network zone you are in (U2100MHz, U850MHz or U900MHz). Remember that actual speeds you reach will vary depending on things like device capabilities, location & network congestion. Broadband Speeds not available in any 2G area. Actual speed achieved varies depending on factors such as device capabilities, location & network congestion. See [vodafone.com.au/coverage](http://vodafone.com.au/coverage) for coverage. You agree to refer to [vodafone.com.au/coverage](http://vodafone.com.au/coverage) for coverage details and [vodafone.com.au/devicefrequency](http://vodafone.com.au/devicefrequency) for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.
- (d) The Terms contain details regarding device compatibility, network capability and availability relating to the "Vodafone" network. However, notwithstanding anything else in our contract with you, we may provide services to you using any telecommunications network we consider appropriate and that network will constitute "our network" for the purpose of the Terms. For more information about the "Vodafone" network, see: <http://www.vodafone.com.au/network>

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## Sharing

- (a) All Vodafone Postpaid Voice Plans released on or after 2 September 2106 (**Eligible Sharing Products**) are able to support data sharing on one billing account (**Sharing Group**).
- (b) From 31 August 2016, when an additional Eligible Sharing Product is added to an existing Eligible Sharing Product on the same billing account the two products will automatically form a Sharing Group. If you add any Vodafone Mobile Broadband Postpaid Product (except a Vodafone \$100 Mobile Broadband Month to Month Product, a Vodafone \$100 Mobile Broadband Postpaid 12 Month Product or a Vodafone \$100 Mobile Broadband 24 Month Product) to an existing Eligible Sharing Product on the same billing account, this Mobile Broadband Product will also form part of the Sharing Group and will be considered an Eligible Sharing Product for the purposes of these Terms and Conditions. A Sharing Group can have up to 10 Eligible Sharing Products.
- (c) The data allowances of Sharing Group will automatically combine into one pool which will be shared between eligible users on a first-in-first-served basis. For the avoidance of doubt, all non-data allowances (by way of example, international minutes or content options, if applicable) cannot be shared amongst the Sharing Group and will remain accessible only by the eligible user of each individual plan Product.
- (d) The Account Holder of an account with an active Sharing Group has visibility of the full account usage details of the entire Sharing Group, including itemized details of all call, text and data usage.
- (e) Only the Account Holder, who is the custodian of the PIN number for the account, can make changes to the account (including adding, removing or changing Eligible Sharing Products, or adding/removing any Add-Ons to the account, or purchasing hardware on the account).
- (f) Users of an Eligible Sharing Product in a Sharing Group who are not the Account Holder can:
  - a. View their personal account usage details;
  - b. View the aggregated usage details of the entire Sharing Group;
  - c. Receive Spend Alerts relating to the aggregated usage of the Sharing Group; and
  - d. Trigger excess or excluded usage charges and the Daily Charge for the \$5 Roaming service.
- (g) Users of an Eligible Sharing Product in a Sharing Group who are not the Account Holder cannot:
  - a. Access account details or personal information of the Account Holder or any other user of an Eligible Sharing Product in the Sharing Group;
  - b. Access individual usage details of any other user of an Eligible Sharing Product in the Sharing Group;
  - c. Make any changes to the account (including cancelling their service, adding or removing Add-ons or purchasing hardware).
- (h) If one Eligible Sharing Product is disconnected or ports out to another telecommunications provider then any Eligible Sharing Products remaining in the Sharing Group will continue to share.
- (i) You remain responsible for the use of all Eligible Sharing Products on your account, including all excess or excluded usage or other fees that may be incurred by yourself or other users on your account. g. If you do not want an Eligible Sharing Product to for part of a Sharing Group you can opt-out by calling 1555 or going into a Vodafone store.

## Use of the Primary Account PIN:

You will be issued a Primary Account PIN. You must keep this Primary Account PIN confidential and must not disclose the Primary Account PIN to any other party, including those who you grant access to Eligible Sharing Products connected to your account (if any). Doing so will compromise privacy across the entire range of Products connected to your account (for example, the itemised usage information (including calls, texts and data usage) of each Eligible Sharing Product may become visible and accessible by all other users in the Sharing Group if the Primary Account PIN is shared). It may also compromise the security of sensitive information such as credit card details, and will allow those with access to the PIN to, amongst other things, add, cancel or change services connected to the Primary Account and/or purchase additional hardware, which is otherwise the exclusive right of the Account Holder.

## Data Services

- (a) For Products that provide data access capabilities, a data session:
  - i) **Starts** when you begin internet activity, either directly or indirectly\* on your mobile device; and
  - ii) **Ends** when your data connection is lost. This will happen when:
    1. You turn your mobile device off;
    2. Turn data connection off;
    3. Switch to flight mode;
    4. When you lose network reception; or
    5. Your mobile device has not sent or received data for a period of time.

\*Direct internet activity is when you prompt your mobile device to send or receive data from the internet. For example: when you send an email. Indirect internet activity is when your mobile device or mobile applications are set up to send or receive data from the internet on your behalf. Examples include (but are not limited to): Email notifications via Gmail, notification of Tweets or Facebook posts which mention you and software or weather updates.

- (b) When using data services, some internet services, including web sites and email, may not be accessible.
- (c) Subject to your rights under the Competition and Consumer Act 2010 or other relevant legislation (including, but not limited to, the Australian Consumer Law), Vodafone does not make any warranty regarding any software or data provided or available to you in connection with data services, including with respect to how that software or data operates on your device or interacts with applications.
- (d) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download).

## International Roaming

- (a) Your Plan Included Data offered with any Add-Ons you have purchased, International Minutes included with any IDD Add-Ons you have purchased, and any Additional Data allowances and/or any Auto International Minute Blocks you have triggered can be used in Australia, on Vodafone networks. You can also use your Plan Allowance, Included Data offered with any Add-Ons you have purchased, International Minutes included with any IDD Add-Ons you have purchased and any Additional Data allowances and/or any Auto International Minute Blocks overseas while ever you:
  - a. remain opted-in to Vodafone \$5 Roaming (you are automatically opted-in to \$5 Roaming upon activation however, you can opt-out at any time by calling 1555 or visiting a Vodafone store); and
  - b. are roaming in an Eligible Country.
- (b) In return for this service, when you (or, for Sharing Groups, any member of a Sharing Group) perform a Trigger Event (which includes, but is not limited to, making or receiving a call, sending a text or using any amount of data) in an Eligible Country on any given day, we will apply the **Daily Charge** to your account. For the avoidance of doubt, the \$5 Daily Charge is payable per day per service – so, by way of example, for Sharing Groups, if two members of the Sharing Group both perform a Trigger Event on the same day, the \$5 Daily Charge will be payable for **both** services.
- (c) The \$5 Roaming Daily Charge is charged in addition to your plan fees.
- (d) \$5 Roaming is limited to a maximum usage of 90 days per calendar year. We may remove Vodafone \$5 Roaming from your service if you do not comply with this condition.
- (e) If you opt-out of Vodafone \$5 Roaming, or if you are opted-in but are roaming in a country which is not an Eligible Country, you will be charged according to Vodafone Pay-As-You-Go rates which can be found at [Vodafone.com.au/roaming](http://Vodafone.com.au/roaming).
- (f) For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Eligible Countries, Trigger Event(s) and Vodafone Pay-

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As-You-Go rates, please go to [vodafone.com.au/roaming](http://vodafone.com.au/roaming).

## Rates and charges

- (a) Details of the rates and charges, including any minimum spends which apply to the Products are contained in the Terms. The minimum total cost over contract term is calculated by multiplying the minimum monthly spend by the contract term.
- (b) The Products feature a Plan Allowance which is made up of an Included Data allowance, an "Included International Minutes" allowance (on Vodafone Red Global and Red Global SIM Only Plan Products and selected Vodafone Red Plan and SIM Only Plan Products only) and an "Infinite" allowance (which provides you with infinite access to many (but not all) service available from Vodafone – see Section 4 below for full details).
- (c) If usage of a Product exceeds any part of your Plan Allowance, or you use a service that is not payable from your Plan Allowance, you will be charged an amount additional to your minimum monthly spend.
- (d) Unless otherwise stated, if you do not use all your included Plan Allowance in the relevant month, any remaining Plan Allowance is forfeited, is not refundable, and will not carry over into any other month.
- (e) Once your Included Data allowance (and any Included Data offered with a Data Add-on, if applicable) has been exhausted, any additional data usage in that billing month on your account will be charged in blocks of 1GB for a cost of \$10 per block (Additional Data). Additional Data blocks will be triggered both in Australia and in Eligible Countries (if you are opted-in to \$5 Roaming). There is no limit to how many Additional Data blocks you can trigger. For example, if your plan has 1GB of monthly Included Data but you use a total of 3.5GB of data in that month, you will be charged \$30 in Additional Data charges (as you have triggered 3 x 1GB Additional Data blocks). Any unused Additional Data is forfeited at the end of the billing month and is unable to be rolled over, transferred, exchanged or redeemed for cash. Charges for Additional Data cannot be paid from your Vodafone Red Plan Product, Vodafone Red Play Plan Product, Vodafone Red Data Plan Product, Vodafone Red Global Plan Product, Vodafone Red SIM Only Plan Product, Vodafone Red Data SIM Only Plan Product, Vodafone Red Play SIM Only Plan Product or Vodafone Red Global SIM Only Plan Product's Plan Allowance and will be charged on top of your minimum monthly spend. If you have a Vodafone Data Add-on Product that you purchased prior to 2 July 2014 but you sign up to a Vodafone Red Plan Product, Vodafone Red Play Plan Product, Vodafone Red Data Plan Product, Vodafone Red Global Plan Product, Vodafone Red SIM Only Plan Product, Vodafone Red Data SIM Only Plan Product, Vodafone Red Play SIM Only Plan Product or Vodafone Red Global SIM Only Plan Product on or after 2 July 2014, you agree that the Additional Data rate will apply to your usage, and not any other rate for excess data that has previously applied on your existing Vodafone Data Add-on Product until that point. For the avoidance of doubt, if your account includes a Sharing Group, any member of that Sharing Group can trigger the Additional Data charge, but all Additional Data allowances will then be shared amongst the Sharing Group as normal.
- (f) Vodafone Red Global Plans and selected Vodafone Red Plan & Red SIM Only Plan Products include an International Minutes Allowance which can be used to make standard international voice calls to the countries listed at [www.vodafone.com.au/internationalcountries](http://www.vodafone.com.au/internationalcountries) (Selected Countries and/or Super 1000 Countries) (see Section 4 below for details on which plans include an International Minutes Allowance). The following terms apply to international calling:
  - a. If your product **does not** have an International Minutes Allowance and you make a standard voice call to one of the Selected Countries, you will be automatically charged \$6, which will provide you with an allowance of 60 minutes of standard voice calls to be applied across any of the Selected Countries (**Auto International Minute Blocks**). The Auto International Minute Blocks will recur automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments.
  - b. If your Product **does** have an International Minutes Allowance, then once this International Minutes Allowance has been exhausted, if you make any additional standard international voice calls to a Selected Country in that billing month then the Auto International Minute Blocks will automatically apply on a recurring basis as described in clause f(i) above. All calls are charged in per minute increments/
  - c. For any standard voice calls made to a country that is not a Selected Country or a Super 1000 Country, standard international charges apply – see Section 4 below for services that are or are not included in your Plan Allowance and the rate at which additional and excluded services will be charged.
  - d. Auto International Minute Blocks will be triggered both in Australia and in Eligible Countries (if you are opted-in to \$5 Roaming).
  - e. There is no limit to how many Auto International Minute Blocks you can trigger. For example, if your plan has 150 minutes of monthly included standard international voice calls to Selected Countries but you use a total of 300 minutes of international calling to one or more of the Selected Countries in that month, you will be charged \$18 in additional international calling charges (as you have triggered 3 x \$6 Auto International Minute Blocks). For the avoidance of doubt, if your account includes a Sharing Group, any member of that Sharing Group can trigger an Auto International Minute Block (but the included minutes cannot be shared amongst the group) (refer to the paragraph titled "Sharing" in Section 2 – Important Things You Need to Know).
  - f. Any un-used International Minutes Allowance and/or Auto International Minute Blocks are forfeited at the end of the billing month and are unable to be rolled over, transferred, exchanged or redeemed for cash.
  - g. Charges for Auto International Minute Blocks cannot be paid from your Product's Plan Allowance and will be charged on top of your minimum monthly spend.
  - h. The Selected Countries and Super 1000 Countries may change from time to time. The current full list of countries can be found at [www.vodafone.com.au/internationalcountries](http://www.vodafone.com.au/internationalcountries). Vodafone will provide reasonable notice on this website of any changes to the Selected Countries.
- (g) Unless otherwise stated, Section 4 below titled "Vodafone Rates: What is Included in my Product's Plan Allowance? Specifies which services are or are not included with your included Plan Allowance and the rate at which additional and excluded services will be charged. Each charge is rounded up to the nearest cent before GST is included.
- (h) Unless otherwise stated, rates specified for services are GST inclusive.
- (i) Unless otherwise stated, call usage is billed in blocks of 60 second increments. Usage is rounded up to the end of the current increment.
- (j) Unless otherwise stated, data usage is charged in per kilobyte blocks.
- (k) All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.

## Moving Plans

- (a) You may change from one Vodafone Red Plan Product to another Vodafone Red Plan Product or one Vodafone Red SIM Only Plan Product to another Vodafone Red Plan SIM Only Plan Product or one Vodafone Red Play Plan Product to another Vodafone Red Play Product or one Vodafone Red Play SIM Only Plan Product to another Vodafone Red Play SIM Only Plan Product or one Vodafone Red Data Plan Product to another Vodafone Red Data Plan Product or one Vodafone Red Data SIM Only Plan Product to another Vodafone Red Data SIM Only Plan Product or one Vodafone Red Global Plan Product to another Vodafone Red Global Plan Product or one Vodafone Red Global SIM Only Plan Product to another Vodafone Red Global SIM Only Plan Product once per monthly billing period by calling Vodafone Customer Care, and agreeing to the terms and conditions of the new Product.
- (b) Any credit or other benefits from your existing Product will be forfeited, unless otherwise advised. If you are changing to a less expensive Vodafone Product or from a 24 Month Product to a 12 Month Product or from a 12 or 24 Month Product to a Month to Month Product or from any Product to a prepay Product, fees, including a Plan Change Fee may apply.
- (c) Note if your Plan is Vodafone Red Global SIM Only Plan, you are not eligible to transfer or upgrade to a Vodafone Red Global Plan within the first three months of your connection – you may only change to another Vodafone Red Global SIM Only Plan within the first three months and additional terms and conditions will apply – refer to [www.vodafone.com.au/doc/qantas-terms-and-conditions-092016.pdf](http://www.vodafone.com.au/doc/qantas-terms-and-conditions-092016.pdf) (for individuals) or [www.vodafone.com.au/doc/qantas-business-terms-and-conditions-092016.pdf](http://www.vodafone.com.au/doc/qantas-business-terms-and-conditions-092016.pdf) (for businesses) for details.
- (d) If you move from one Vodafone Red Data Plan or Vodafone Red Data SIM Only Plan Product to either a Vodafone Red Play Plan Product, Vodafone Red Play SIM Only Plan Product, Vodafone Red Global Plan Product or Vodafone Red Global SIM Only Plan Product, you will not receive any entertainment subscription (which is normally included in Vodafone Red Play Plan Products and Vodafone Red Play SIM Only Plan Products) or any Qantas/Acquire points (which are normally included in Vodafone Red Global Plans and Vodafone Red Global SIM Only Plan Products).
- (e) If you move from a Vodafone Red Global Plan Product or a Vodafone Red Global SIM Only Plan Product to a Vodafone Red Play Plan Product or a Vodafone Red SIM Only Plan Product, you will not be entitled to receive any entertainment subscription (which is normally an inclusion on Vodafone Red Play Plan Products and

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Vodafone Red Play SIM Only Plan Products.

- (f) If you move from Vodafone Red Play Plan to any other Product (including another Vodafone Red Play Plan Product or Vodafone Red Play SIM Only Plan Product) within an included subscription period, you will forfeit any remaining complimentary access fees on the subscription and, if your new plan is a different Vodafone Red Play Plan Product or Vodafone Red Play SIM Only Plan Product, you will not have access to any additional subscription that would otherwise be included with that Product.
- (g) If you move from a Vodafone Red Play Plan Product or a Vodafone Red Play SIM Only Plan Product to a Vodafone Red Global Plan Product or a Vodafone Red Global SIM Only Plan Product, as well as forfeiting any remaining complimentary access fees on your chosen entertainment subscription (see paragraph (f) above, you will also not be entitled to receive any Qantas Points or Acquire Points (which are normally an inclusion on Vodafone Red Global Plan Products and Vodafone Red Global SIM Only Plan Products).
- (h) Any product change will take effect from the start of your next monthly billing period. Contact Vodafone Customer Care for more information.

## Billing

- (a) In your first bill, you will be charged your minimum monthly spend for the following month. Your first bill may also include a prorated amount from the date you connected to your first bill.
- (b) For accounts with a Sharing Group, only one bill will be issued to the Account Holder which will reflect all Eligible Sharing Products.
- (c) You may choose to purchase additional Products from time to time. Charges for these Products will be applied to your bill.
- (d) Paperless billing is the default bill method for Vodafone customers.
- (e) Vodafone will provide paper bills without charge to disabled or disadvantaged customers. Otherwise, Vodafone will not provide paper bills except in special circumstances, in which case, at its discretion, Vodafone may charge \$2.20 per paper bill.
- (f) For all accounts with a Sharing Group, only one bill will be issued to the Account Holder which will reflect all Eligible Sharing Products.

## Checking your usage

Check your call, TXT and data use here and overseas at [myvodafone.com.au](http://myvodafone.com.au) or call us for free from your Vodafone Mobile on 1555 (when in Australia) or +61 426 320 000 (when overseas). For Sharing Groups, the Account Holder may access individual usage of Eligible Sharing Product users, and may also see overall usage on the account.

## 3. Terms for Vodafone Red Plan Products, Vodafone Red SIM Only Plan Products, Vodafone Red Play Plan Products, Vodafone Red Play SIM Only Plan Products, Vodafone Red Data Products, Vodafone Red Data SIM Only Plan Products, Vodafone Red Global Plan Products and Vodafone Red Global SIM Only Plan Products and Vodafone Add-on Products

### General Terms

- (a) Any included Data allowance which is part of your Product (including a Vodafone Add-On Product, if applicable) is only available for use via your compatible handset. It is not available for use on a mobile broadband device.
- (b) If applicable for your Product, any \$0 upfront or discounted mobile device offers will only be available from Vodafone's selected mobile device range at the time that you agree to a contract and cannot be redeemed for cash or as a credit against your service costs with Vodafone. These mobile device offers are not available if you switch between contracts during the minimum contract term.
- (c) If you purchase a Vodafone Product which is offered on a Month to Month contract term then:
  - a. The Minimum Monthly Spend is payable for each full monthly billing cycle in advance; and
  - b. Cancellation will take effect at the end of the month in which you tell us you want to cancel. You will be billed until the end of that month.
- (d) Charges for your Product(s) are in addition to any handset repayments you agree to.
- (e) The below table specifies minimum monthly spend and minimum contract terms for the Vodafone Red Plan Products, the Vodafone Red SIM Only Plan Products, the Vodafone Red Data Plan Products, the Vodafone Red Data SIM Only Plan Products, the Vodafone Red Play Plan Products, the Vodafone Red Play SIM Only Plan Products, the Vodafone Red Global Plan Products and the Vodafone Red Global SIM Only Plan Products.

Plan name	Minimum Monthly Spend	Minimum Spend over 12 month contract term	Minimum Spend over 24 month contract term	Early Exit Fee
<b>Vodafone Red SIM Only - Month to Month Plans</b>				
\$35 Red SIM Only Plan	\$35	n/a	n/a	n/a
\$50 Red SIM Only Data Plan	\$50	n/a	n/a	n/a
\$50 Red SIM Only Global Plan	\$50	n/a	n/a	n/a
\$60 Red SIM Only Data Plan	\$60	n/a	n/a	n/a
\$60 Red SIM Only Global Plan	\$60	n/a	n/a	n/a
<b>Vodafone Red SIM Only - 12 Month Plans</b>				
\$30 SIM Only Plan	\$30	\$360	n/a	\$30 x remaining months on contract
\$40 Red SIM Only Data Plan	\$40	\$480	n/a	\$40 x remaining months on contract
\$40 Red SIM Only Global Plan	\$40	\$480	n/a	\$40 x remaining months on contract

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\$50 Red SIM Only Data Plan	\$50	\$600	n/a	\$50 x remaining months on contract
\$50 Red SIM Only Global Plan	\$50	\$600	n/a	\$50 x remaining months on contract
\$60 Red SIM Only Data Plan	\$60	\$720	n/a	\$60 x remaining months on contract
\$60 Red SIM Only Global Plan	\$60	\$720	n/a	\$60 x remaining months on contract
<b>Vodafone Red SIM Only - 24 Month Plans</b>				
\$22 Red SIM Only Plan	\$22	n/a	\$528	\$22 x remaining months on contract
\$39 Red SIM Only Plan	\$39	n/a	\$936	\$39 x remaining months on contract
\$40 Red SIM Only Data Plan	\$40	n/a	\$960	\$40 x remaining months on contract
\$48 Red SIM Only Data Plan	\$48	n/a	\$1152	\$48 x remaining months on contract
\$48 Red SIM Only Global Plan	\$48	n/a	\$1152	\$48 x remaining months on contract
\$48 Red SIM Only Play Plan	\$48	n/a	\$1152	\$48 x remaining months on contract
\$53 Red SIM Only Data Plan	\$53	n/a	\$1272	\$53 x remaining months on contract
\$58 Red SIM Only Data Plan	\$58	n/a	\$1392	\$58 x remaining months on contract
\$58 Red SIM Only Global Plan	\$58	n/a	\$1392	\$58 x remaining months on contract
\$58 Red SIM Only Play Plan	\$58	n/a	\$1392	\$58 x remaining months on contract
\$73 Red SIM Only Data Plan	\$73	n/a	\$1752	\$73 x remaining months on contract
\$73 Red SIM Only Global Plan	\$73	n/a	\$1752	\$73 x remaining months on contract
\$73 Red SIM Only Play Plan	\$73	n/a	\$1752	\$73 x remaining months on contract
<b>Vodafone Red Plans – 24 Month</b>				
Vodafone \$40 Red	\$40	n/a	\$960	\$40 x remaining months on contract
Vodafone \$60 Red	\$60	n/a	\$1440	\$60 x remaining months on contract
Vodafone \$70 Red Data	\$70	n/a	\$1680	\$70 x remaining months on contract
Vodafone \$80 Red Data	\$80	n/a	\$1920	\$80 x remaining months on contract
Vodafone \$80 Red Global	\$80	n/a	\$1920	\$80 x remaining months on contract
Vodafone \$80 Red Play	\$80	n/a	\$1920	\$80 x remaining months on contract
Vodafone \$90 Red Data	\$90	n/a	\$2160	\$90 x remaining months on contract
Vodafone \$100 Red Data	\$100	n/a	\$2400	\$100 x remaining months on contract
Vodafone \$100 Red Global	\$100	n/a	\$2400	\$100 x remaining months on contract
Vodafone \$100 Red Play	\$100	n/a	\$2400	\$100 x remaining months on contract
Vodafone \$120 Red Data	\$120	n/a	\$2880	\$120 x remaining months on contract
Vodafone \$120 Red Global	\$120	n/a	\$2880	\$120 x remaining months on contract
Vodafone \$120 Red Play	\$120	n/a	\$2880	\$120 x remaining months on contract

# Terms & Conditions: Vodafone Postpaid Plans

## Data Add-on Products

- (a) This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Month to Month Data Add-On Products and Vodafone 12 Month Data Add-on Products ("Data Add-On Products"). Data Add-On Products are available to approved customers who are connected, and remain connected to, an eligible Vodafone Postpaid Voice Plan. To find out if your plan is an eligible plan, please contact us on 1555 or go in store.

Data Pack Name	Minimum Monthly Spend	Contract Term	Included Data Allowance within Australia	Early Exit Fees	Minimum Total Cost over 12 Month Contract Term
\$15 Data Add-on Month to Month	\$15	Month to Month	2GB	N/A	N/A
\$30 Data Add-on Month to Month	\$30	Month to Month	5GB	N/A	N/A
\$50 Data Add-on Month to Month	\$50	Month to Month	10GB	N/A	N/A
\$15 Data Add-on 12 Months	\$15	12 Months	3GB	\$15 x remaining months left on contract	\$180
\$30 Data Add-on 12 Months	\$30	12 Months	7GB	\$30 x remaining months on contract	\$360
\$50 Data Add-on 12 Months	\$50	12 Months	12GB	\$50 x remaining months on contract	\$600

- (b) The data Add-on Products offer an Included Data allowance. Included Data can be used to upload and download data to and from the internet via a compatible mobile handset. Included data is credited to you for payment of the Minimum Monthly Spend.
- (c) If you do not use all your Data Add-on's Included Data in the relevant billing month, any remaining Included Data is forfeited, is not refundable, and will not carry over into any other month.
- (d) Data is deducted in per KB increments. Data usage is deducted from your voice plan product's Included Data allowance first. Once this is exhausted, any further data usage will be deducted from your Data Add-On's Included Data allowance. Thereafter, any additional data use will be charged as per the applicable additional data rate for your voice plan product – refer to your specific plan's additional data charge rate for details.
- (e) For Vodafone Vodafone Month to Month Data Add-on Products, the Minimum Monthly Spend is payable for each full monthly billing cycle in arrears. Cancellation will take effect from the end of the month in which you tell us you wish to stop receiving the Vodafone Month to Month Data Add-on Product. You will be billed until the end of that month.
- (f) If there is no longer at least one active voice plan on your account, any remaining Data Add-ons will automatically be cancelled (and, if your Data Add-On is a 12 Month Data Add-on, Early Exit Fees will apply).
- (g) Early Exit Fees will apply (see table) where you cancel a Vodafone 12 Month Data Add-on Product before the end of the contract term.
- (h) The Minimum Monthly Spend of the Data Add-On will not be pro-rated when the Data Add-on is purchased or cancelled part way through a billing month.
- (i) If the Data Add-on is added to an account which has an active Sharing Group, the Data Add-On's Included Data will be added to the shared data pool and will be accessible by all eligible users.
- (j) There is a maximum of one Data Add-on Product per service at any one time. However, you may change from one Vodafone Month to Month Data Add-on Product to another Vodafone Month to Month Data Add-on Product or from one Vodafone 12 Month Data Add-on Product to another Vodafone 12 Month Data Add-on Product by calling Vodafone Customer Care, and agreeing to the terms and conditions of the new Data Add-on Product. The following rules apply:
- For Vodafone Month to Month Data Add-on Products, no change fee will apply. If you move from one Vodafone Month to Month Data Add-on Product to another part way through your billing cycle, you will be charged the full Minimum Monthly Spend for both the old Vodafone Month to Month Data Add-on Product and the new one – no pro-rata discounts/refunds will apply. You will continue to be able to access any remaining data on your original Vodafone Month to Month Data Add-on Product, as well as the full monthly entitlement of your new Vodafone Month to Month Data Add-on Product in that given billing month.
  - For Vodafone 12 Month Data Add-on Products, if you are changing to another Vodafone 12 Month Data Add-on Product with a higher Minimum Monthly Spend, no change fee applies.
  - For Vodafone 12 Month Data Add-on Products, if you are changing to another Vodafone 12 Month Data Add-on Product with a lower Minimum Monthly Spend, a change fee equivalent to 50% of the monthly spend on your original Data Add-on x the months remaining on the contract will apply.

## Vodafone Red IDD Add-on Products

The following terms and conditions apply to you if you purchase a Vodafone Red IDD Add-on Product.

Product	Minimum Monthly Spend	Contract Term	Included IDD Minute Allowance to Selected Countries
Vodafone Red IDD Add-on	\$10	Month to Month	120 Standard international voice minutes

- (a) The following Vodafone Red IDD Add-on Product is available to customers who are connected, and remain connected to an eligible Vodafone Postpaid Voice Plan. To find out if your plan is an eligible plan, please contact us on 1555 or in store.
- (b) The Included IDD Minute Allowance can be used to make standard international voice calls to the countries listed at [www.vodafone.com.au/internationalcountries](http://www.vodafone.com.au/internationalcountries) ("Selected Countries"). All calls are deducted in per minute increments.
- (c) The Selected Countries may change from time to time. Vodafone will provide reasonable notice on this website of any changes to the Selected Countries.
- (d) For any voice calls made to a country which is not a Selected Country, standard international charges apply – see section 4 of these terms titled "Vodafone Rates: What is Included in My Product's Plan Allowance?" which specifies which services are or are not included in your Plan Allowance and the rate at which additional and excluded services will be charged.
- (e) Once exhausted, additional standard international voice calls will be deducted from your Plan Product's pool of Included IDD Minute Allowance (if any available).
- (f) If you do not use all your included IDD Minute Allowance in the relevant month, any remaining IDD Minute Allowance is forfeited, is not refundable and will not carry over into any other month.
- (g) The Minimum Monthly Spend is payable for each full monthly billing cycle in arrears. Cancellation will take effect from the end of the month in which you tell us you wish to stop receiving the Vodafone Red IDD Add-on Product. You will be billed until the end of that month.
- (h) The Minimum Monthly Spend of the Vodafone Red Add-On will not be pro-rated when the Data Add-on is purchased or cancelled part way through a billing month.

## 4. Vodafone Rates: What is Payable from my Vodafone Red Plan, Vodafone Red SIM Only Plan, Vodafone Red Play Plan, Vodafone Red Play SIM Only Plan, Vodafone Red Data, Vodafone Red Data

# Terms & Conditions: Vodafone Postpaid Plans

## SIM Only Plan, Vodafone Red Global Plan and Vodafone Red Global SIM Only Plan

### Included in your Plan Allowance

This table details all services that are included in your Product's Plan Product Allowance (unless stated otherwise), and the charge rate for those services. If the service rate is stated to be "Infinite", you will not be charged any additional amount for use of that service. If you (or, for Sharing Groups, any member of your Sharing Group) ever exhaust any element of your Plan Allowance (i.e. your Included Data or your Included International Minutes Allowance, if applicable), or if you use services not listed in this table, you will be charged an additional amount on top of your minimum monthly spend for the services used at the rates specified in the table titled "Not Included in your Plan Allowance".

# Terms & Conditions: Vodafone Postpaid Plans

## VODAFONE RED SIM ONLY MONTH TO MONTH PLANS

<b>Red</b>	<b>\$35</b>				
<b>Red Data</b>		<b>\$50</b>	<b>\$60</b>		
<b>Red Global</b>				<b>\$50</b>	<b>\$60</b>
<b>Included Data (including Tethering)</b>	1.5GB	8GB	11GB	6GB	9GB
<b>Standard International minutes</b>	n/a			300	
<b>Standard International voice calls ("Selected Countries" are listed at <a href="http://Vodafone.com.au/international">Vodafone.com.au/international</a> countries)</b>	Not included – see table "Vodafone Red – Not included in your Plan Allowance" for rates.			International Minutes allowance to the Selected Countries charged in per minute blocks. PLUS 1000 minute allowance to make standard international voice calls to the following Super 1000 countries: China, India, UK, NZ, USA, Singapore, Canada, Malaysia, South Africa, and South Korea (Super 1000 Countries). Calls to all other countries are not included – see table "Vodafone Red – Not included in your Plan Allowance" for rates.	
<b>Standard National Voice calls (to Vodafone mobiles)</b>	Infinite				
<b>Standard National Voice calls (to other mobile and fixed networks)</b>	Infinite				
<b>Standard National Video calls</b>	Infinite				
<b>Standard National Voice calls to 13, 15 and 18 numbers</b>	Infinite				
<b>Standard National and International TXT (for standard TXT of up to 16 characters)</b>	Infinite				
<b>Standard National re-routed voice calls (excluded calls that are re-routed by a third party and/or re-routed to an international destination or to a premium number or service)</b>	Infinite				
<b>Voicemail – deposits within Australia</b>	Free from your Vodafone Mobile				
<b>Voicemail – Retrievals within Australia</b>	Infinite				
<b>Calls to National Directory Assist 1223</b>	\$0.50 connection fee + \$0.50 cents/min				
<b>Calls to International Directory Assist 1223</b>	\$0.50 connection fee + \$0.50 cents/min				
<b>International Roaming</b>	<p>While roaming in a \$5 Roaming Eligible Country (full list, go to <a href="http://Vodafone.com.au/roaming">Vodafone.com.au/roaming</a>): you are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While ever you remain opted-in, you will be able to access your Included Value and Included Data (plus any current Additional Data allowances you have triggered before going overseas) like you would at home. If your Included Value is ever used up, you will be charged for the use of any services listed in this table at the rates listed in this table. If you use up your Included Data, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while ever \$5 Roaming is active. If your plan includes the "Infinite TXT" option you will also be able to make infinite standard TXT like you would at home. If your plan includes the "VF to VF" option, please note that this is not available to you while roaming and therefore any calls to a Vodafone number will be treated like a standard call and deducted from your Included Value (if any remaining) while \$5 Roaming is in use. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a>.</p> <p>Rest of the world: You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance.</p> <p>Vodafone Pay-As-You-Go: If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As-You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You-Go Terms and Conditions go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a>.</p>				



# Terms & Conditions: Vodafone Postpaid Plans

## VODAFONE RED SIM ONLY 12 MONTH PLANS

Red	\$30						
Red Data		\$40	\$50	\$60			
Red Global					\$40	\$50	\$60
Included Data (including Tethering)	1.5GB	6GB	9GB	13GB	4GB	7GB	11GB
Standard International minutes	n/a				300		
<b>Standard International voice calls ("Selected Countries" are listed at <a href="http://Vodafone.com.au/international">Vodafone.com.au/international</a> countries)</b>	Not included – see table "Vodafone Red – Not included in your Plan Allowance" for rates.				International Minutes Allowance to the Selected Countries charged in per minute blocks. Calls to all other countries are excluded – see table "Vodafone Red – Not included in your Plan Allowance" for rates	International Minutes allowance to the Selected Countries charged in per minute blocks. PLUS 1000 minute allowance to make standard international voice calls to the following Super 1000 countries: China, India, UK, NZ, USA, Singapore, Canada, Malaysia, South Africa, and South Korea (Super 1000 Countries). Calls to all other countries are not included – see table "Vodafone Red – Not included in your Plan Allowance" for rates.	
<b>Standard National Voice calls (to Vodafone mobiles)</b>	Infinite						
<b>Standard National Voice calls (to other mobile and fixed networks)</b>	Infinite						
<b>Standard National Video calls</b>	Infinite						
<b>Standard National Voice calls to 13, 15 and 18 numbers</b>	Infinite						
<b>Standard National and International TXT (for standard TXT of up to 16 characters)</b>	Infinite						
<b>Standard National re-routed voice calls (excluded calls that are re-routed by a third party and/or re-routed to an international destination or to a premium number or service)</b>	Infinite						
<b>Voicemail – deposits within Australia</b>	Free from your Vodafone Mobile						
<b>Voicemail – Retrievals within Australia</b>	Infinite						
<b>Calls to National Directory Assist 1223</b>	\$0.50 connection fee + \$0.50 cents/min						
<b>Calls to International Directory Assist 1223</b>	\$0.50 connection fee + \$0.50 cents/min						
<b>International Roaming</b>	<p>While roaming in a \$5 Roaming Eligible Country (full list, go to <a href="http://Vodafone.com.au/roaming">Vodafone.com.au/roaming</a>): you are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While ever you remain opted-in, you will be able to access your Included Value and Included Data (plus any current Additional Data allowances you have triggered before going overseas) like you would at home. If your Included Value is ever used up, you will be charged for the use of any services listed in this table at the rates listed in this table. If you use up your Included Data, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while ever \$5 Roaming is active. If your plan includes the "Infinite TXT" option you will also be able to make infinite standard TXT like you would at home. If your plan includes the "VF to VF" option, please note that this is not available to you while roaming and therefore any calls to a Vodafone number will be treated like a standard call and deducted from your Included Value (if any remaining) while \$5 Roaming is in use. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a>.</p> <p>Rest of the world: You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance. Vodafone Pay-As-You-Go: If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As-You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You-Go Terms and Conditions go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a>.</p>						

# Terms & Conditions: Vodafone Postpaid Plans

## VODAFONE RED SIM ONLY 24 MONTH PLANS

Red	\$22									\$39			
<b>Red Data</b>		\$40		\$48	\$53		\$58		\$73				
<b>Red Global</b>											\$48	\$58	\$73
<b>Red Play</b>			\$48			\$58		\$73					
<b>Included Data (including Tethering)</b>	1GB	6GB	6GB	8GB	11GB	13GB	16GB	18GB	22GB	3GB	6GB	13GB	18GB
<b>Standard International minutes</b>	n/a									150	300		
<b>Standard International voice calls ("Selected Countries" are listed at Vodafone.com.au/international countries)</b>	Not included – see table "Vodafone Red – Not included in your Plan Allowance" for rates.									International Minutes Allowance to the Selected Countries charged in per minute blocks. Calls to all other countries are excluded – see table "Vodafone Red – Not included in your Plan Allowance" for rates	International Minutes allowance to the Selected Countries charged in per minute blocks. PLUS 1000 minute allowance to make standard international voice calls to the following Super 1000 countries: China, India, UK, NZ, USA, Singapore, Canada, Malaysia, South Africa, and South Korea (Super 1000 Countries). Calls to all other countries are not included – see table "Vodafone Red – Not included in your Plan Allowance" for rates.		
<b>Standard National Voice calls (to Vodafone mobiles)</b>	Infinite												
<b>Standard National Voice calls (to other mobile and fixed networks)</b>	Infinite												
<b>Standard National Video calls</b>	Infinite												
<b>Standard National Voice calls to 13, 15 and 18 numbers</b>	Infinite												
<b>Standard National and International TXT (for standard TXT of up to 16 characters)</b>	Infinite												
<b>Standard National re-routed voice calls (excluded calls that are re-routed by a third party and/or re-routed to an international destination or to a premium number or service)</b>	Infinite												
<b>Voicemail – deposits within Australia</b>	Free from your Vodafone Mobile												
<b>Voicemail – Retrievals within Australia</b>	Infinite												
<b>Calls to National Directory Assist 1223</b>	\$0.50 connection fee + \$0.50 cents/min												
<b>Calls to International Directory Assist 1223</b>	\$0.50 connection fee + \$0.50 cents/min												
<b>International Roaming</b>	<p>While roaming in a \$5 Roaming Eligible Country (full list, go to Vodafone.com.au/roaming): you are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While ever you remain opted-in, you will be able to access your Included Value and Included Data (plus any current Additional Data allowances you have triggered before going overseas) like you would at home. If your Included Value is ever used up, you will be charged for the use of any services listed in this table at the rates listed in this table. If you use up your Included Data, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while ever \$5 Roaming is active. If your plan includes the "Infinite TXT" option you will also be able to make infinite standard TXT like you would at home. If your plan includes the "VF to VF" option, please note that this is not available to you while roaming and therefore any calls to a Vodafone number will be treated like a standard call and deducted from your Included Value (if any remaining) while \$5 Roaming is in use. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming.</p> <p>Rest of the world: You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance.</p> <p>Vodafone Pay-As-You-Go: If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As-You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You-Go Terms and Conditions go to vodafone.com.au/roaming.</p>												

# Terms & Conditions: Vodafone Postpaid Plans

## VODAFONE RED 24 MONTH PLANS

Red	\$40										\$60			
<b>Red Data</b>		\$70		\$80	\$90		\$100		\$120					
<b>Red Global</b>												\$80	\$100	\$120
<b>Red Play</b>			\$80			\$100		\$120						
<b>Included Data (including Tethering)</b>	1GB	6GB	6GB	8GB	11GB	13GB	16GB	18GB	22GB	3GB	6GB	13GB	18GB	
<b>Standard International minutes</b>	n/a										150	300		
<b>Standard International voice calls ("Selected Countries" are listed at Vodafone.com.au/international countries)</b>	Not included – see table "Vodafone Red – Not included in your Plan Allowance" for rates.										International Minutes Allowance to the Selected Countries charged in per minute blocks. Calls to all other countries are excluded – see table "Vodafone Red – Not included in your Plan Allowance" for rates	International Minutes allowance to the Selected Countries charged in per minute blocks. PLUS 1000 minute allowance to make standard international voice calls to the following Super 1000 countries: China, India, UK, NZ, USA, Singapore, Canada, Malaysia, South Africa, and South Korea (Super 1000 Countries). Calls to all other countries are not included – see table "Vodafone Red – Not included in your Plan Allowance" for rates.		
<b>Standard National Voice calls (to Vodafone mobiles)</b>	Infinite													
<b>Standard National Voice calls (to other mobile and fixed networks)</b>	Infinite													
<b>Standard National Video calls</b>	Infinite													
<b>Standard National Voice calls to 13, 15 and 18 numbers</b>	Infinite													
<b>Standard National and International TXT (for standard TXT of up to 16 characters)</b>	Infinite													
<b>Standard National re-routed voice calls (excluded calls that are re-routed by a third party and/or re-routed to an international destination or to a premium number or service)</b>	Infinite													
<b>Voicemail – deposits within Australia</b>	Free from your Vodafone Mobile													
<b>Voicemail – Retrievals within Australia</b>	Infinite													
<b>Calls to National Directory Assist 1223</b>	\$0.50 connection fee + \$0.50 cents/min													
<b>Calls to International Directory Assist 1223</b>	\$0.50 connection fee + \$0.50 cents/min													
<b>International Roaming</b>	<p>While roaming in a \$5 Roaming Eligible Country (full list, go to Vodafone.com.au/roaming): you are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While ever you remain opted-in, you will be able to access your Included Value and Included Data (plus any current Additional Data allowances you have triggered before going overseas) like you would at home. If your Included Value is ever used up, you will be charged for the use of any services listed in this table at the rates listed in this table. If you use up your Included Data, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while ever \$5 Roaming is active. If your plan includes the "Infinite TXT" option you will also be able to make infinite standard TXT like you would at home. If your plan includes the "VF to VF" option, please note that this is not available to you while roaming and therefore any calls to a Vodafone number will be treated like a standard call and deducted from your Included Value (if any remaining) while \$5 Roaming is in use. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming.</p> <p>Rest of the world: You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance.</p> <p>Vodafone Pay-As-You-Go: If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As-You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You-Go Terms and Conditions go to vodafone.com.au/roaming.</p>													

# Terms & Conditions: Vodafone Postpaid Plans

## Vodafone Red Play Plans

A Vodafone Red Play Plan includes a choice of one of three content offer subscriptions consisting of Spotify, Stan and SMH/The Age (Content Offers). Vodafone may vary or remove the number of Content Offers from time to time. The Content Offer subscription periods are for either 6 or 12 months depending on Red Play Plan chosen – see Red Play Plan table below. The Content Offer is for subscription fees only and data usage will be deducted from the plans included data allowance. The subscription choice must be made at the time of signing up to a Red Play Plan and cannot not be changed at a later time. Spotify access will commence when you activate with Spotify. Stan and SMH/The Age offer period starts when you activate your Stan or SMH/The Age service. If you choose, Stan, after your complimentary subscription period ends, Stan will automatically begin to charge you a \$10 month service fee unless you have cancelled before this date.

Full terms are available at <http://www.vodafone.com.au/plans/entertainment>

Red Play Plan	Spotify Subscription Period			Stan Subscription Period			SMH/The Age Subscription Period		
	\$80	\$100	\$120	\$80	\$100	\$120	\$80	\$100	\$120
Red Play 24 Month	6mths	12mths	12mths	6mths	12mths	12mths	6mths	12mths	12mths
Red Play Sim Only 24 Month	Spotify Subscription Period			Stan Subscription Period			SMH/The Age Subscription Period		
	\$48	\$58	\$73	\$48	\$158	\$73	\$48	\$58	\$73
	6mths	12mths	12mths	6mths	12mths	12mths	6mths	12mths	12mths

## Vodafone Red Global Plans

If you have signed up to an eligible Vodafone Red Global you will receive an allocation of Qantas points or Aquire points for business customers. The table below outlines the eligible plans and point allocation. Qantas Points and Acquire Points are subject to the relevant program's T&Cs available at [qantas.com.au](http://qantas.com.au) & [acquire.com.au/terms](http://acquire.com.au/terms) respectively. QFF member name or business' ABN and Vodafone account holder name or ABN must match. QFF membership number or business' ABN must be provided to Vodafone in the applicable online form when signing up or within 60 days of sign up or points will be forfeited. Points will be credited within 30 days of form submission. Points will be earned once only during term. Points are not exchangeable, transferrable or redeemable for cash. Full terms at [vodafone.com.au/qantas-terms](http://vodafone.com.au/qantas-terms) and [vodafone.com.au/qantas-business-terms](http://vodafone.com.au/qantas-business-terms).

Red Global Plan	Qantas or Aquire Points		
Red Global 24 mth	\$80	\$100	\$120
Red Global SIM only 24 Months	\$48	\$58	\$73
Qantas or Aquire Points	4000 pts	5000 pts	7500 pts

## Vodafone Rates: What is not included in your Plan Allowance

This table details other services that you (or, for Sharing Groups, any member of your Sharing Group) can purchase from or via Vodafone, but which are not included in your Product's Plan Allowance (unless stated otherwise)

# Terms & Conditions: Vodafone Postpaid Plans

## VODAFONE RED SIM ONLY MONTH TO MONTH PLANS

<b>Red</b>	<b>\$35</b>				
<b>Red Data</b>		<b>\$50</b>	<b>\$60</b>		
<b>Red Global</b>				<b>\$50</b>	<b>\$60</b>
<b>Standard International minutes</b>	n/a			300	
<b>Standard International voice calls ("Selected Countries" and "Super 1000 Countries" are listed at <a href="http://Vodafone.com.au/internationalcountries">Vodafone.com.au/internationalcountries</a>)</b>	To one of the Selected Countries: you will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments			To one of the selected Countries once your International Calls Allowance has been exhausted and to one of your Super 1000 Countries once your 1000 Minute International Allowance has been exhausted: you will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments.	
<b>Non-Included Countries</b>	Calls to any other country: 25c connection fee + applicable country rate ( <a href="http://vodafone.com.au/internationalcountries">vodafone.com.au/internationalcountries</a> for rates)				
<b>Standard International Video Calls</b>	28c connection fee + 1.5 x applicable country voice call rate ( <a href="http://vodafone.com.au/internationalcountries">vodafone.com.au/internationalcountries</a> for rates)				
<b>Calls to Ask Anything (123)</b>	\$1.30 connection fee + \$1.30 per 60 seconds				
<b>Premium TXT and PXT</b>	Varies, Depending on service				
<b>Premium voice and video Calls</b>	Varies, Depending on service				
<b>Standard National re-routed voice calls (excluded calls that are re-routed by a third party and/or re-routed to an international destination or to a premium number or service)</b>	Infinite				
<b>Voicemail – deposits within Australia</b>	Free from your Vodafone Mobile				
<b>Voicemail – Retrievals within Australia</b>	Infinite				
<b>Calls to National Directory Assist 1223</b>	\$0.50 connection fee + \$0.50 cents/min				
<b>Calls to International Directory Assist 1223</b>	\$0.50 connection fee + \$0.50 cents/min				
<b>International Roaming</b>	<p>While roaming in a \$5 Roaming Eligible Country (full list, go to <a href="http://Vodafone.com.au/roaming">Vodafone.com.au/roaming</a>): you are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While ever you remain opted-in, you will be able to access your Included Value and Included Data (plus any current Additional Data allowances you have triggered before going overseas) like you would at home. If your Included Value is ever used up, you will be charged for the use of any services listed in this table at the rates listed in this table. If you use up your Included Data, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while ever \$5 Roaming is active. If your plan includes the "Infinite TXT" option you will also be able to make infinite standard TXT like you would at home. If your plan includes the "VF to VF" option, please note that this is not available to you while roaming and therefore any calls to a Vodafone number will be treated like a standard call and deducted from your Included Value (if any remaining) while \$5 Roaming is in use. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a>.</p> <p>Rest of the world: You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance.</p> <p>Vodafone Pay-As-You-Go: If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As-You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You-Go Terms and Conditions go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a>.</p>				

# Terms & Conditions: Vodafone Postpaid Plans

## VODAFONE RED SIM ONLY 12 MONTH PLANS

Red	\$30						
Red Data		\$40	\$50	\$60			
Red Global					\$40	\$50	\$60
Standard International minutes	n/a				300		
Standard International voice calls ("Selected Countries" and "Super 1000 Countries" are listed at <a href="http://Vodafone.com.au/internationalcountries">Vodafone.com.au/internationalcountries</a> )	To one of the Selected Countries: you will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments				To one of the selected Countries once your International Calls Allowance has been exhausted and to one of your Super 1000 Countries once your 1000 Minute International Allowance has been exhausted: you will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments.		
Non-Included Countries	Calls to any other country: 25c connection fee + applicable country rate ( <a href="http://vodafone.com.au/internationalcountries">vodafone.com.au/internationalcountries</a> for rates)						
Standard International Video Calla	28c connection fee + 1.5 x applicable country voice call rate ( <a href="http://vodafone.com.au/internationalcountries">vodafone.com.au/internationalcountries</a> for rates)						
Calls to Ask Anything (123)	\$1.30 connection fee + \$1.30 per 60 seconds						
Premium TXT and PXT	Varies, Depending on service						
Premium voice and video Calls	Varies, Depending on service						
Standard National re-routed voice calls (excluded calls that are re-routed by a third party and/or re-routed to an international destination or to a premium number or service)	Infinite						
Voicemail – deposits within Australia	Free from your Vodafone Mobile						
Voicemail – Retrievals within Australia	Infinite						
Calls to National Directory Assist 1223	\$0.50 connection fee + \$0.50 cents/min						
Calls to International Directory Assist 1223	\$0.50 connection fee + \$0.50 cents/min						
International Roaming	<p>While roaming in a \$5 Roaming Eligible Country (full list, go to <a href="http://Vodafone.com.au/roaming">Vodafone.com.au/roaming</a>): you are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While ever you remain opted-in, you will be able to access your Included Value and Included Data (plus any current Additional Data allowances you have triggered before going overseas) like you would at home. If your Included Value is ever used up, you will be charged for the use of any services listed in this table at the rates listed in this table. If you use up your Included Data, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while ever \$5 Roaming is active. If your plan includes the "Infinite TXT" option you will also be able to make infinite standard TXT like you would at home. If your plan includes the "VF to VF" option, please note that this is not available to you while roaming and therefore any calls to a Vodafone number will be treated like a standard call and deducted from your Included Value (if any remaining) while \$5 Roaming is in use. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a>.</p> <p>Rest of the world: You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance.</p> <p>Vodafone Pay-As-You-Go: If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As-You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You-Go Terms and Conditions go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a>.</p>						

# Terms & Conditions: Vodafone Postpaid Plans

## VODAFONE RED SIM ONLY 24 MONTH PLANS

Red	\$22									\$39			
<b>Red Data</b>		\$40		\$48	\$53		\$58		\$73				
<b>Red Global</b>											\$48	\$58	\$73
<b>Red Play</b>			\$48			\$58		\$73					
<b>Standard International minutes</b>	n/a									150	300		
<b>Standard International voice calls ("Selected Countries" and "Super 1000 Countries" are listed at <a href="http://Vodafone.com.au/internationalcountries">Vodafone.com.au/internationalcountries</a>)</b>	To one of the Selected Countries: you will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments									To one of the selected Countries once your International Calls Allowance has been exhausted: you will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments.			
<b>Non-Included Countries</b>	Calls to any other country: 25c connection fee + applicable country rate ( <a href="http://vodafone.com.au/internationalcountries">vodafone.com.au/internationalcountries</a> for rates)												
<b>Standard International Video Calls</b>	28c connection fee + 1.5 x applicable country voice call rate ( <a href="http://vodafone.com.au/internationalcountries">vodafone.com.au/internationalcountries</a> for rates)												
<b>Calls to Ask Anything (123)</b>	\$1.30 connection fee + \$1.30 per 60 seconds												
<b>Premium TXT and PXT</b>	Varies, Depending on service												
<b>Premium voice and video Calls</b>	Varies, Depending on service												
<b>Standard National re-routed voice calls (excluded calls that are re-routed by a third party and/or re-routed to an international destination or to a premium number or service)</b>	Infinite												
<b>Voicemail – deposits within Australia</b>	Free from your Vodafone Mobile												
<b>Voicemail – Retrievals within Australia</b>	Infinite												
<b>Calls to National Directory Assist 1223</b>	\$0.50 connection fee +												
	\$0.50 cents/min												
<b>Calls to International Directory Assist 1223</b>	\$0.50 connection fee +												
	\$0.50 cents/min												
<b>International Roaming</b>	<p>While roaming in a \$5 Roaming Eligible Country (full list, go to <a href="http://Vodafone.com.au/roaming">Vodafone.com.au/roaming</a>): you are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While ever you remain opted-in, you will be able to access your Included Value and Included Data (plus any current Additional Data allowances you have triggered before going overseas) like you would at home. If your Included Value is ever used up, you will be charged for the use of any services listed in this table at the rates listed in this table. If you use up your Included Data, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while ever \$5 Roaming is active. If your plan includes the "Infinite TXT" option you will also be able to make infinite standard TXT like you would at home. If your plan includes the "VF to VF" option, please note that this is not available to you while roaming and therefore any calls to a Vodafone number will be treated like a standard call and deducted from your Included Value (if any remaining) while \$5 Roaming is in use. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a>.</p> <p>Rest of the world: You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance. Vodafone Pay-As-You-Go: If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As-You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You-Go Terms and Conditions go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a>.</p>												

# Terms & Conditions: Vodafone Postpaid Plans

## VODAFONE RED 24 MONTH PLANS

Red	\$40									\$60			
<b>Red Data</b>		\$70	\$80	\$90		\$100		\$120					
<b>Red Global</b>											\$80	\$100	\$120
<b>Red Play</b>			\$80			\$100		\$120					
<b>Standard International minutes</b>	n/a									150	300		
<b>Standard International voice calls ("Selected Countries" and "Super 1000 Countries" are listed at <a href="http://Vodafone.com.au/internationalcountries">Vodafone.com.au/internationalcountries</a>)</b>	To one of the Selected Countries: you will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments									To one of the selected Countries once your International Calls Allowance has been exhausted: you will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments.	To one of the selected Countries once your International Calls Allowance has been exhausted and to one of your Super 1000 Countries once your 1000 Minute International Allowance has been exhausted: you will be automatically charged \$6, which provides you with an allowance of 60 minutes of standard voice calls to any of those countries to use until the end of your billing cycle. This \$6 charge will recur and apply automatically whenever the 60 minute allowance is exhausted. All calls are charged in per minute increments.		
<b>Non-Included Countries</b>	Calls to any other country: 25c connection fee + applicable country rate ( <a href="http://vodafone.com.au/internationalcountries">vodafone.com.au/internationalcountries</a> for rates)												
<b>Standard International Video Calls</b>	28c connection fee + 1.5 x applicable country voice call rate ( <a href="http://vodafone.com.au/internationalcountries">vodafone.com.au/internationalcountries</a> for rates)												
<b>Calls to Ask Anything (123)</b>	\$1.30 connection fee + \$1.30 per 60 seconds												
<b>Premium TXT and PXT</b>	Varies, Depending on service												
<b>Premium voice and video Calls</b>	Varies, Depending on service												
<b>Standard National re-routed voice calls (excluded calls that are re-routed by a third party and/or re-routed to an international destination or to a premium number or service)</b>	Infinite												
<b>Voicemail – deposits within Australia</b>	Free from your Vodafone Mobile												
<b>Voicemail – Retrievals within Australia</b>	Infinite												
<b>Calls to National Directory Assist 1223</b>	\$0.50 connection fee + \$0.50 cents/min												
<b>Calls to International Directory Assist 1223</b>	\$0.50 connection fee + \$0.50 cents/min												
<b>International Roaming</b>	<p>While roaming in a \$5 Roaming Eligible Country (full list, go to <a href="http://Vodafone.com.au/roaming">Vodafone.com.au/roaming</a>): you are automatically opted-in to \$5 Roaming upon activation, however you can opt-out at any time by contacting Customer Care. While ever you remain opted-in, you will be able to access your Included Value and Included Data (plus any current Additional Data allowances you have triggered before going overseas) like you would at home. If your Included Value is ever used up, you will be charged for the use of any services listed in this table at the rates listed in this table. If you use up your Included Data, you will be charged for any further data use as per your normal Additional Data rate and you will be able to continue to use the Additional Data allowance granted to you in Eligible Countries while ever \$5 Roaming is active. If your plan includes the "Infinite TXT" option you will also be able to make infinite standard TXT like you would at home. If your plan includes the "VF to VF" option, please note that this is not available to you while roaming and therefore any calls to a Vodafone number will be treated like a standard call and deducted from your Included Value (if any remaining) while \$5 Roaming is in use. You will be charged the \$5 Roaming Daily Charge for this service. The \$5 Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a \$5 Roaming Eligible Country. The \$5 Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone \$5 Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a>.</p> <p>Rest of the world: You will be charged Vodafone Pay-As-You-Go rates which are charged outside of your Plan Allowance. Vodafone Pay-As-You-Go: If you opt-out of Vodafone \$5 Roaming or if you are roaming in a country which is not an Eligible Country, Vodafone Pay-As-You-Go rates will apply. All usage is charged in addition to your normal monthly allowance and is not deducted from your Plan Allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone \$5 Roaming and Vodafone Pay-As-You-Go Terms and Conditions go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a>.</p>												