

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

- 1 What Terms and Conditions apply to my Vodafone Infinite Data (Month to Month) Plans (“Data Plans”) and my Vodafone Infinite Data SIM Only (Month to Month) Plans (“Data SIM Only Plans”) (collectively, “Vodafone Infinite Data Plans” and “Products”)?**
 - a. This document sets out the terms and conditions which apply to specific Vodafone contracts and products (collectively, the “Products”).
 - b. The terms and conditions that will apply to your Product or Products are:
 1. all the terms and conditions provided to you when you agree to purchase a Product, including all the terms and conditions contained in this document and any terms and conditions contained in any application form you complete when purchasing a Product; and
 2. all the terms and conditions contained in the Vodafone Standard Form of Agreement (**SFOA**), which is available at vodafone.com.au(collectively, the “**Terms**”).
 - c. When you agree to purchase a Product you accept the Terms. Your contract with Vodafone commences on your acceptance of the Terms.
 - d. Some Products have a minimum contract term. If your contract is terminated before the end of this term, your services will end and you may also be required to pay fees, such as an Early Exit Fee. Depending on the Product this may be in addition to any applicable device payments and additional or excluded call, data, or service costs. Early Exit Fees are set out in the pricing table for your Product.
 - e. Activation of your Product may occur after your contract has commenced. Any minimum contract term that applies commences when your Product is activated.
 - f. Vodafone’s Fair Use Policy applies to any unreasonable use of Plan inclusions. This includes use of any “unlimited” or “infinite” or “endless” offerings. See www.vodafone.com.au/aboutvodafone/legal/fairusepolicy
 - g. If you can’t find information you’re looking for in this document, try checking the documents listed above. You can also contact Vodafone Customer Care for more information by calling 1555 (from your Vodafone mobile), 1300 650 410 or +61 426 320 000 (if you are overseas), you can ask our representatives in our Vodafone stores and you can find more information at vodafone.com.au.

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

2 These Terms & Conditions for Vodafone Postpaid Mobile Broadband Plans may be updated

- a. The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations, and industry codes if it makes any such changes.

3 The contract between you and Vodafone

- a. Most of the main terms about the contract between you and Vodafone are set out in the SFOA. That document describes when the contract starts, and how it can be brought to an end. It confirms that you can terminate the contract at any time, however there might be consequences such as the requirement to pay an Early Termination Payment (also called an “Early Exit Fee” or an “Early Termination Charge”) if termination occurs during the minimum commitment period for your Product.
- b. Please note that if you choose to cancel a Month to Month Product, cancellation takes effect at the end of the billing month in which you tell us you wish to cancel.
- c. Where your Product forms part of a Sharing Group, additional terms applicable to cancelling and suspending your plan are set out in section 5.4 (Sharing).

4 Postpaid Products and the Terms

- a. Vodafone customers can purchase both “Prepaid Products” and “Postpaid Products” from Vodafone. The Postpaid Product types are explained in these terms. For details on Prepaid Products, please see the Vodafone Prepaid Mobile Broadband terms and conditions at www.vodafone.com.au/terms
- b. “Postpaid Products” are purchased by issuing you with a bill for Vodafone Products and services that you have already used, or that you have agreed to pay a specified regular amount for. Postpaid Products can be (although not always) wholly or partly paid in arrears.

5 Important Things You Need to Know

5.1 Plans for personal use, or use by small or medium business

- a. The Products are for personal or small to medium business use only and are not available to large business/corporate and commercial customers. Large business/corporate and commercial customers should contact Vodafone for information about Vodafone’s business products.
- b. The Products are available to eligible and credit approved customers only.

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

5.2 Fair use of inclusions

- a. “Unlimited” or “infinite” data offerings in the selected Products are only for standard access in Australia to data directly from your mobile device and only for your individual use. This offering is not for you if you plan to do any of the following: using encryption for the purposes of bypassing tethering detection; using any Application that is designed to avoid tethering detection for the objective of bypassing speed controls; or any other activity which does not involve standard individual data usage (**Non-Standard Data Usage**).
- b. Vodafone reserves the right to determine other activities to be Non-Standard Data Usage, where such activities are of a commercial nature and/or do not involve standard person-to person national calls, standard TXT and standard individual data usage.
- c. For further details, see the Fair Use Policy at <https://www.vodafone.com.au/about/legal/standard-form-of-agreement>.

5.3 One Product per connection to the Vodafone network

Unless otherwise stated, only one Product can be used per connection to the Vodafone network.

5.4 Sharing

- a. All Products (**Eligible Sharing Products**) are able to support sharing on one billing account, as further described in this section.
- b. For all Eligible Sharing Products, when an additional Eligible Sharing Product is added to an existing Eligible Sharing Product on the same billing account, the two products will automatically form a Sharing Group (**Sharing Group**). If you add the following Vodafone Postpaid Voice Products to an existing Eligible Sharing Product on the same billing account: Vodafone Infinite Plan, Vodafone Infinite 12-Month SIM Only Plan (Invitation only), Team Plan, Plus Plan or BYOD Plan, this Vodafone Postpaid Voice Product will also form part of the Sharing Group and will be considered an Eligible Sharing Product for the purposes of these Terms and Conditions.
- c. A Sharing Group can have up to a maximum of 10 Eligible Sharing Products.
- d. The Included Data (formerly known as Max Speed Data) allowances of a Sharing Group will automatically combine into one pool which will be shared between eligible users on a first-in-first-served basis. Data which is capped at speeds of up to 1.5, 2, 10 or 25 Mbps is not shareable. Non-data allowances (such as international minutes or content options, if applicable) cannot be shared by the users of a Sharing Group and will remain accessible only by the user of each individual Product.
- e. The Account Holder of an account with an active Sharing Group has visibility of the full account usage details of the entire Sharing Group, including itemised details of all call, text, and data usage.
- f. Only the Account Holder, who is the custodian of the PIN for the account, can make changes to the account (including adding, removing, or changing Eligible Sharing Products, or adding/removing any Add-Ons to the account, or purchasing hardware on the account).
- g. Users of an Eligible Sharing Product in a Sharing Group who are not the Account Holder can:
 - i) View their personal account usage details;

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

- ii) View the aggregated usage details of the entire Sharing Group;
 - iii) Receive Spend Alerts relating to the aggregated usage of the Sharing Group; and
 - iv) Trigger excess or excluded usage charges, and the Daily Charge for the \$5 Roaming service.
- h. Users of an Eligible Sharing Product in a Sharing Group who are not the Account Holder cannot:
- i) Access account details or personal information of the Account Holder or any other user of an Eligible Sharing Product in the Sharing Group;
 - ii) Access individual usage details of any other user of an Eligible Sharing Product in the Sharing Group;
 - iii) Make any changes to the account (including cancelling their service, adding, or removing Add-Ons, or purchasing hardware).
- i. Unless otherwise indicated, if one Eligible Sharing Product is disconnected or ports out to another telecommunications provider then any Eligible Sharing Products remaining in the Sharing Group will continue to share.
- j. The Account Holder remains responsible for the use of all Eligible Sharing Products on their account, including all excess or excluded usage or other fees that may be incurred by yourself or other users on your account.
- k. If you do not want an Eligible Sharing Product to form part of a Sharing Group you can opt-out by calling Customer Care or going into a Vodafone store.
- l. The SFOA sets out obligations on the Account Holder in relation to the Account Password (otherwise known as the account PIN). Without limiting those obligations, the Account Holder must not share the Account Password with other users in a Sharing Group, as this may:
- i) compromise the privacy of users in the Sharing Group;
 - ii) compromise other sensitive information, such as credit card details; and
 - iii) allow the person with the Account Password to make changes to the Products in the Sharing Group.

5.5 Factors affecting availability and performance

- a. Vodafone Products are for use on 5G/4G networks in Australia. Since mid-2020, our 5G Network is progressively being rolled out to selected areas of major Australian cities. A 5G approved device is required to access the 5G network. In non-5G coverage areas, you'll use our 4G network. See [vodafone.com.au/5G](https://www.vodafone.com.au/5G) for more details. To see the 5G/4G areas covered by the Vodafone Network please go to <https://www.vodafone.com.au/network/coverage-checker>.
- b. The factors that affect the availability and performance of certain Products and the data speeds you may reach depend on many factors, including:
- i. network coverage;
 - ii. location;
 - iii. congestion;
 - iv. de-prioritisation;
 - v. device capabilities; and

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

- vi. if you are roaming.
- c. Certain Products' services and functions are only available if used in conjunction with a Vodafone approved device and in a compatible coverage area. Not all devices are compatible with Vodafone networks. You can find our list of approved devices at <https://www.vodafone.com.au/about/legal/devices>.
- d. Broadband service: Some Vodafone 5G and 4G services are mobile broadband, internet, email, apps, downloading, video streaming, and video calling. You can use Vodafone 5G or 4G if you have an eligible Plan and have been switched over to the 5G or 4G networks. To use 5G and 4G you'll also need a compatible device and be in the relevant Vodafone coverage area.
- e. Before purchasing a Product, you agree to refer to [vodafone.com.au/coverage](https://www.vodafone.com.au/coverage) for coverage details and <https://www.vodafone.com.au/about/legal/devices> for details of devices and their frequencies, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.
- f. If, from time to time, we provide additional services in Australia where you may roam on a network in a Non-Vodafone Coverage Area, we may also restrict the availability or the speeds of those services (which may include data services).

5.6 Data services

- a. For Products that provide data access capabilities, a data session:
 - i) Starts when you begin internet activity, either directly or indirectly* on your mobile device; and
 - ii) Ends when your data connection is lost. This will happen when:
 1. You turn your mobile device off;
 2. Turn data connection off;
 3. Switch to flight mode;
 4. When you lose network reception; or
 5. Your mobile device has not sent or received data for a period of time

*Direct internet activity is when you prompt your mobile device to send or receive data from the internet. For example: when you send an email. Indirect internet activity is when your mobile device or mobile applications are set up to send or receive data from the internet on your behalf. Examples include (but are not limited to): Email notifications via Gmail, notification of Tweets or Facebook posts which mention you, and software or weather updates.

- b. When using data Products, some internet services, including web sites, applications and email, may not be accessible.
- c. Subject to your rights under the Competition and Consumer Act 2010 or other relevant legislation (including, but not limited to, the Australian Consumer Law), Vodafone does not make any warranty regarding any software or data provided to you, including with respect to how that software or data operates on your computer or interacts with your other applications.

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

- d. Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download).
- e. The data allowance which is part of your Product (including a Data Booster, if applicable) is only available for use via a compatible tablet or modem. It is not available for use in a mobile handset. If you use this plan in a mobile handset for services other than data, additional charges will apply. See “Section 6.4 - Rates and Charges for Non-Data Use on Products” below for more details.

5.7 Data service access devices

- a. It is your responsibility to confirm that data service access hardware (including any Mobile Broadband Modem or Vodafone Pocket WiFi™ device) is compatible with each PC, laptop, or other computing device that you will use your Product with (if appropriate). For the avoidance of any doubt, Data Plans are not suitable to be used with more than one device at a time. They should only be purchased and used with a single modem, tablet or iPad.
- b. Non-Vodafone supplied USB or Wi-Fi Modems or Tablet devices can only work on our network if they are compatible, unlocked, and have not been reported as lost or stolen devices.
- c. Vodafone is not required to provide you with technical support if you use non-Vodafone supplied data service access hardware (such as your own USB or Wi-Fi Modem, or Tablet device), although Vodafone may do so at its discretion.

5.8 Moving Plans

- a. Section 3 of the SFOA talks generally about how you can change between different Postpaid Mobile Broadband Plans. In summary:
 - i. you may only change between plans once per month;
 - ii. changing to a more or less expensive Postpaid Mobile Broadband Plan with the same Commitment Period will not incur an Early Exit Fee or Plan Change Fee and your minimum Commitment Period will stay the same;
 - iii. you may have to pay a Plan Change Fee to change to a cheaper Postpaid Mobile Broadband Plan with a different Commitment Period;
 - iv. you may have to pay an Early Exit Fee if you change from a Postpaid Mobile Broadband Plan with a Commitment Period to a Prepaid Mobile Broadband Plan or a Month to Month plan;
 - v. you may need to pay outstanding device payments when changing plans;
 - vi. any unused credit from your existing Product (including any discounts applied to your existing Product) will expire and be forfeited;
 - vii. you can find out more about your options, and request a Plan Change, by calling Customer Care – see details at the bottom of this page; and
 - viii. the Plan Change will either take effect at the beginning of your next billing period or immediately, depending on your preference as advised to us at the time of switching.

Public

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

- b. Please note that the Products between which you may switch may be limited. In general, if you have a Postpaid Mobile Broadband Plan you can only switch to a current in-market Postpaid Mobile Broadband Plan which is available for purchase on Vodafone.com.au, although some exclusions may apply (“Current In-Market”).
- c. Any credit or other benefits from your existing Product (including any discounts applied to your existing Product) will be forfeited, unless otherwise advised.

5.9 International Roaming

- a) The following terms and conditions apply to the Products:
- b) **\$5 Roaming:** \$5 Roaming allows you to use your Plan Allowances in Eligible Countries by paying a \$5 Daily Charge. For Vodafone Infinite Data Plans, only the Included Data (formerly known as Max Speed data) allowance is available to use while \$5 Roaming. Data which is capped at speeds up to 1.5, 2, 10 or 25Mbps is not available while \$5 Roaming. This means you can use your Plan Allowance data for no additional costs, other than the \$5 Daily Charge.
- c) When you activate your Product, you are automatically opted-in to \$5 Roaming. You can opt-out at any time by calling Customer Care, through My Vodafone or going into a Vodafone store – see details at the bottom of this page. If you opt-out and then use your Product overseas, then you will be charged according to PAYG rates (which can be found at vodafone.com.au/roaming). If you use your Product overseas for services that are not your Plan Allowance inclusions, then you will also be charged according to PAYG rates.
- d) You can use \$5 Roaming if you:
 - a. remain opted-in to Vodafone \$5 Roaming; and
 - b. are roaming in an Eligible Country.
- e) Once Included Data allowance has been exhausted, any additional data usage in that billing month on your account while \$5 Roaming will be charged in blocks of 1GB for a cost of \$5 per block (\$0.005/MB) (**Additional \$5 Roaming Data**). There is no limit to how many Additional \$5 Roaming Data blocks you can trigger.
- f) Additional \$5 Roaming Data can only be used while roaming in an Eligible Country, will expire at the end of the billing month in which it is triggered and be forfeited (it cannot be transferred, refunded, exchanged, redeemed for cash or carried over into another month).
- g) Additional \$5 Roaming Data cannot be used in Australia or any non-Eligible country. Charges for Additional \$5 Roaming Data cannot be paid from your Plan Allowance and will be charged on top of your Minimum Monthly Spend.
- h) The \$5 Daily Charge will be charged to your account when you are in an Eligible Country and a ‘Trigger Event’ occurs, which includes using any amount of data.
- i) The \$5 Daily Charge applies per service, even if you are in a Sharing Group. For example, for Sharing Groups, if two members of the Sharing Group both perform a Trigger Event on the same day, the \$5 Daily Charge will be payable for both services.
- j) The \$5 Daily Charge is charged in addition to your plan fees.
- k) \$5 Roaming is limited to a maximum usage of 90 days per calendar year. We may remove Vodafone \$5 Roaming from your service if you do not comply with this condition.
- l) Eligible Countries are subject to change. For a list of current countries, go to vodafone.com.au/roaming.
- m) For full terms and conditions in relation to \$5 Roaming, and for details on the Daily Charge, Eligible Countries, Trigger Event(s) and PAYG rates, please go to vodafone.com.au/roaming.

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

- n) **Where \$5 Roaming doesn't apply:** If you opt-out of Vodafone \$5 Roaming, or if you are opted-in but are roaming in a country which is not an Eligible Country, you will be charged according to PAYG rates (which can be found at vodafone.com.au/roaming).

5.10 Rates and charges

- a. Details of the rates and charges, including any minimum spends which apply to the Products, are contained in these Terms.
- b. **Minimum Monthly Spend:** The minimum monthly spend under each type of Product is set out in section 6 (Terms for specific Products). As described in the SFOA, the Minimum Monthly Spend for a Product will be billed monthly in advance, with any other charges being billed in the next invoice in arrears.
- c. Unless otherwise indicated, if usage of a Product exceeds any part of your Plan Allowance, or you use a service that is not payable from your Plan Allowance, you will be charged an amount additional to your minimum monthly spend.
- d. Unless otherwise stated, if you do not use all your included Plan Allowance in the relevant month, any remaining Plan Allowance is forfeited, is not refundable, and will not carry over into any other month.
- e. For Vodafone Infinite Data Plans, there are no Additional Data charges while using data within Australia (however, if you exceed the Included Data (formerly known as Max Speed data) allowance while using \$5 Roaming, Additional \$5 Roaming Data charges will apply – see “Section 5.9 - International Roaming” above for more details). Once the Included Data allowance in your plan has been exhausted, any additional data usage within the Vodafone Coverage Area in Australia in that billing month on your account will be restricted to up to a maximum speed of 2Mbps. The actual speeds you experience will vary - see “Section 5.5 - Factors affecting availability and performance” above for more details.
- f. If you are overseas and not in an Eligible Country or not opted in to \$5 Roaming, rates for Additional Data vary, check vodafone.com.au/roaming for more info.
- g. Unless otherwise stated, if you do not use all your included value in the relevant month, that included value is forfeited, is not refundable, and will not carry over into any other month.
- h. Unless otherwise stated, Section 6 below specifies which services are or are not included with your included Plan Allowance and the rate at which additional and excluded services will be charged. Each charge is rounded up to the nearest cent before GST is included.
- i. **Calculating rates and charges:** Unless otherwise stated:

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

- (i) rates specified for services are GST inclusive;
 - (ii) each charge is rounded up to the nearest cent before GST is included;
 - (iii) call usage is billed in blocks of 60 second increments. Usage is rounded up to the end of the current increment; and
 - (iv) data is charged in per kilobyte blocks.
- j. **Rates and charges may be updated:** All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.

5.11 Billing

- a. Clause 9 of Sections 1 and 2 (Dictionary and General Terms) of the SFOA talks about how we bill you for your Product. In brief:
- (i) In your first bill, you will be charged your Minimum Monthly Spend for the following month. Your first bill may also include a prorated amount from the date you connected to the date of your first bill.
 - (ii) You may choose to purchase additional Products from time to time. Charges for these Products will be applied to your bill.
 - (iii) Paperless billing is the default bill method for Vodafone customers.
 - (iv) Vodafone will provide paper bills without charge to disabled or disadvantaged customers. Otherwise, Vodafone will not provide paper bills except in special circumstances, in which case, at its discretion, Vodafone may charge \$2.20 per paper bill.
- b. For accounts with a Sharing Group, only one bill will be issued to the Account Holder which will reflect all Eligible Sharing Products.

5.12 Checking your usage

- a. Check your data use here and overseas at myvodafone.com.au or call us for free from your Vodafone Mobile on 1555 (when in Australia) or +61 426 320 000 (when overseas).
- b. As further described in section 5.4 “Sharing”, for Sharing Groups, the Account Holder may access individual usage of Eligible Sharing Product users, and may also see overall usage on the account.

5.13 Pausing your Product

- a. You may suspend your existing consumer Vodafone Infinite Data Plan for up to 3 months by calling Customer Care (**Plan Suspension**). The plan access fee (Minimum Monthly Spend) for the Plan Suspension is \$11 for each month your plan is suspended. Suspension will take effect on the date your Plan Suspension begins. If you elect to suspend mid-cycle, your existing consumer Vodafone Infinite Data Plan Minimum Monthly Spend for that month will not be pro-rated and will be charged in full. Only your existing consumer Vodafone Infinite Data Plan Minimum Monthly Spend will be suspended – any Mobile Payment Plans, Accessory Payment Plans or Insurance repayments will continue as normal. By suspending your service, you may lose any discounts that you were eligible for. After 3 months, your Vodafone Infinite Data Plan will resume and you will be charged the Minimum Monthly Spend for your plan in full. Your existing consumer Vodafone Infinite Data Commitment Period (if any) will be extended by the period of any

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

suspension. You are permitted to suspend your existing consumer Vodafone Infinite Data Plan once per calendar year. Products in a Sharing Group or Plus/Vodafone Infinite/Team Plans/BYOD/Vodafone Infinite Data Plan Sharing Group may only be suspended if they are first removed from the Sharing Group or Plus/Vodafone Infinite/Team Plans/BYOD/Vodafone Infinite Data Plan Sharing Group and placed on their own stand-alone account by calling 1555. For more information about the Plan Suspension call 1555.

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

6 Terms for specific Products

6.1 Terms for my Data Plan and Data SIM Only Plan

6.2 General Terms

- a. Data allowances can only be used in Australia, on Vodafone networks unless you are roaming. (See 'International Roaming' in section 5.9 above for more information).
- b. Data allowances can only be used via a compatible tablet or modem. Not available for use in a mobile handset. All non-data use (e.g. voice calls, SMS/MMS, and content) is charged in addition to your Plan. Refer to Section 6.4 – "Rates and Charges for Non-Data Use on Products" for further details.
- c. Data SIM Only Plans are only available if you bring your own compatible device (tablet or modem).
- d. Data Plans are only available if you purchase a compatible device from us under a 12, 24 or 36 month Mobile Payment Plan (**MPP**). See section 6.3.2 below for more details.
- e. The Minimum Monthly Spend is payable for each full monthly billing cycle in advance and is non-refundable. All other charges are billed at the end of the monthly billing cycle in arrears.
- f. If you purchase a Vodafone Product which is offered on a Month to Month contract term then:
 - i) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance; and
 - ii) Cancellation will take effect at the end of the month in which you tell us you want to cancel. You will be billed until the end of that month.
- g. For Data Plans and Data SIM Only Plans, once the Included Data (formerly known as Max Speed data) allowance in your plan has been exhausted, any additional data usage within the Vodafone Coverage Area in Australia in that billing month on your account will be restricted to up to a maximum speed of 2Mbps. At 2Mbps, you can check your socials, browse the web and stream music but is not suitable HD video. For more information see our Speed Guide at Vodafone.com.au/speedguide. The actual speeds you experience will vary - see "Section 5.5 - Factors Affecting Availability and Performance" above for more details.

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

6.3 Vodafone Rates: What is Included in my Product's Plan Allowance?

6.3.1 Vodafone Infinite Data SIM Only (Month to Month) Plans ("Data SIM Only Plans")

Vodafone Infinite Data SIM Only (Month to Month) Plans		
Product	Small Data SIM Only Plan	Large Data SIM Only Plan
Minimum Term	1 Month	
Minimum Monthly Charge	\$20	\$40
Minimum Total Charge	\$20	\$40
Monthly Included Data	30GB	70GB
Must purchase an eligible device on a 12, 24 or 36 Month MPP at time of purchase?	No – MPP not available on this plan. Must BYO device or purchase one outright.	
Early Exit Fee	There are no Early Exit Fees on this plan.	
International Roaming – Is this Plan eligible for \$5 Roaming?	Yes – International Roaming is automatically active on this Plan. \$5 Roaming applies while in Eligible Countries and Pay-As-You-Go Roaming rates apply when in other countries and for services not included in your plan allowance. See section 5.9 "International Roaming" above for more details.	

In addition to the terms set out above at sections 1 to 5 above, the following terms and conditions apply to you if you purchase a Data SIM Only Plan Product:

- a. In order to purchase a Data SIM Only Plan Product, you must bring your own compatible tablet or modem, or purchase one outright from us with cash or credit card in store at the point of sale. You cannot purchase a device under a Mobile Payment Plan (MPP) on a Data SIM Only Plan.
- b. If you add the Data SIM Only Plan Product mid billing cycle, the Minimum Monthly Spend and any applicable bundle discount will not be pro-rated.
- c. Once connected to a Data SIM Only Plan Product, you must remain connected for at least one full billing cycle. You will remain connected, and you will be charged at least the Minimum Monthly Spend, until the end of the month in which you notify Vodafone that you wish to cancel your Data SIM Only Plan Product.

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

6.3.2 Vodafone Infinite Data (Month to Month) Plans (“Data Plans”)

Vodafone Infinite Data (Month to Month) Plans		
Product	Small Data Plan	Large Data Plan
Minimum Term	1 Month	
Minimum Monthly Charge	\$20 + monthly device repayment	\$40 + monthly device repayment
Minimum Total Charge	\$20 + total cost of eligible device (Tablet or Modem)	\$40 + total cost of eligible device (Tablet or Modem)
Monthly Included Data	30GB	70GB
Must purchase an eligible device on a 12, 24 or 36 Month MPP at time of purchase?	Yes (MPP only)	
Early Exit Fee	No Early Exit Fee, however if you choose to cancel your plan, 100% of any remaining device instalments will be applied to your next bill.	
International Roaming – Is this Plan eligible for \$5 Roaming?	Yes – International Roaming is automatically active on this Plan. \$5 Roaming applies while in Eligible Countries and Pay-As-You-Go Roaming rates apply when in other countries and for services not included in your plan allowance. See section 5.9 “International Roaming” above for more details.	

In addition to the terms set out above at sections 1 to 5 above, the following terms and conditions apply to you if you purchase a Data Plan Product:

- a. In order to purchase a Data Plan, you must simultaneously purchase a compatible tablet or modem of your choice from Vodafone under a Mobile Payment Plan of 12, 24, or 36 months duration. You cannot bring your own device or purchase one outright from Vodafone and sign up to a Data Plan – if you wish to do that, then you must sign up to a Data SIM Only Plan (see section 6.3.1 above). Section 5 of the SFOA (“Terms and Conditions for Mobile Payment Plan and Accessories Payment Plan”) sets out the applicable terms and conditions for your MPP.
- b. The following additional terms apply for Data Plans (note: to the extent of any inconsistency between the two, the below terms shall prevail):
 - i) the MPP is available for personal use only to approved customers who connect and remain connected to an active and eligible Data Plan;
 - ii) the outright price of your chosen device (as set by Vodafone at the time of purchase) will be spread in equal instalments over your chosen Commitment Period (12, 24 or 36 months). Once selected, this Commitment Period is fixed (unless you elect to pay your total remaining balance in full in one instalment);
 - iii) if, during your MPP Commitment Period, you cancel your Data Plan, either:
 1. you can continue your existing MPP over its original remaining term if you continue to hold an active and eligible Vodafone plan; or
 2. your existing MPP will be cancelled and the remainder of your MPP instalments will be added to your next bill.

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

- iv) Your MPP instalments are in addition to the rates and charges for your Product.

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

6.3.3 Vodafone Data Booster Product

The following terms and conditions apply to you if you purchase a Vodafone Data Booster Product, which allows you to increase the amount of Included Data (formerly known as Max Speed data), which is data at the fastest speed the Vodafone network can deliver to you, depending on your compatible device (Modem or Tablet) and the time and place you are using data.

- a) **How to get the Booster:** The Data Booster Product is available to customers who are connected to and remain connected to any Vodafone Infinite Data Plan.
- b) You may purchase more than one Data Booster Product within the billing cycle and Included Data will accumulate.
- c) **Booster details:** This table specifies Minimum Monthly Spend, contract term and additional Included Data allowance for the Booster:

Product	Minimum Monthly Spend	Contract Term	Included data allowance
\$5 Data Booster	\$5	Until the end of the billing month following the one in which you purchase the Data Booster	2GB

- d) **How the Booster can be used:** The Data Booster Product includes an additional allowance of Included Data, which is data at the fastest speed the Vodafone network can deliver to you, depending on your handset and the time and place you are using data.
- e) You can use the Included Data allowance included with the Data Booster Product in Australia and while using \$5 Roaming in Eligible Countries. It cannot be used in any country which is not an Eligible Country. See section 5.9 (International Roaming).
- f) Once the allowance of Included Data with the Data Booster Product is exhausted, further data use will be available within Australia at no charge at speeds of up to 2Mbps, unless you purchase another Data Booster Product. For charges that will apply while \$5 Roaming or if roaming in PAYG Rates once Included Data is exhausted, see section 5.9 (International Roaming).
- g) **How the Booster is billed:** The Data Booster Product is not recurring – it is purchased on a one-off basis and all inclusions will expire at the end of the billing month following the one in which you purchased it.
- h) The Minimum Monthly Spend for the Booster will not be pro-rated when purchased part-way through a billing month.
- i) If you do not use all your Included Data in the billing month in which you purchase your Data Booster Product, any remaining allowance expires and is forfeited (it cannot be transferred, refunded, exchanged, redeemed for cash or carried over into another month).
- j) **How a Booster works in a Sharing Group:** If the Booster is added to an account which is a member of an active Sharing Group, the additional Included Data will be added to the shared data pool and will be accessible by all eligible users.
- k) **How your Booster can be cancelled:** You can cancel your Booster by telling us that you wish to stop receiving the Booster. Cancellation will take effect from the end of the billing month.
- l) If your eligible Vodafone Infinite Data Plan is cancelled, any Data Booster will also be cancelled.
- m) In all cases where your Booster is cancelled (whether automatically or otherwise), you will be billed the Minimum Monthly Spend for the Booster until the end of that month (and will not be pro-rated).

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

6.4 Rates and Charges for Non-Data Use on Products

6.4.1 Not payable from Included Value

- a. Vodafone Infinite Data Plan Products include a data allowance only.
- b. If you use this plan in a mobile handset for services other than data, additional charges will apply.
- b. This table details the charges which **cannot be paid for** from your included value (unless stated otherwise) and that will apply to your Product (or, for Sharing Groups, any member of your Sharing Group) if you use the Product for service other than data. You will be charged an additional amount on top of your minimum monthly spend for these Products at the rates specified in this table.

Other services Those services you can purchase for an additional charge	Rate
Standard National Voice Calls	98c per minute (charged per minute) + 40c Call Connection fee
Standard International Voice Calls	Varies - check vodafone.com.au
Standard National Video Calls	\$1.47 per minute (charged per minute) + 40c Call Connection fee
Standard International Video Calls	Varies - check vodafone.com.au
Standard National & International TXT (up to 160 characters)	30c per message
Standard National & International PXT®	55c per message
Standard National & International Video PXT®	55c per message
Voicemail within Australia	98c per minute (charged per minute) + 40c Call Connection fee
1223 Directory Assistance	95c per minute (charged per minute) + \$1.50 Call Connection fee
13 and 1300 Numbers	98c per minute (charged per minute) + 40c Call Connection fee
18 and 1800 Numbers	98c per minute (charged per minute) + 40c Call Connection fee
Customer Care Calls (calls to 1555) within Australia	0c
International Roaming	\$5 Roaming while in Eligible Countries and Pay-As-You-Go roaming rates when in other countries – see vodafone.com.au/roaming for rates and full terms and conditions.
123 - Ask Us Anything	\$1.30 per minute and \$3.10 Call Connection fee
Purchases from third party providers made via carrier billing	Price specified at time of purchase

All prices mentioned are including GST.

Terms & Conditions

Vodafone Postpaid Mobile Broadband Plans

6.5 Consulting the Critical Information Summary for your Product

Further information about your Product may be included in the Critical Information Summary (CIS). You can find the Critical Information Summary for your product by

<https://www.vodafone.com.au/about/legal/critical-information-summary>.