

Vodafone Prepaid Standard Mobile Broadband Products

1. What Terms and Conditions apply to my Vodafone Prepaid Standard Mobile Broadband Product?

- (a) This document sets out the terms and conditions which apply to specific Vodafone Prepaid Mobile Broadband products (collectively, the “Products”).
- (b) The terms and conditions that will apply to your Product or Products are:
 - (i) all the terms and conditions provided to you when you agree to purchase a Product, including all the terms and conditions contained in this document and any terms and conditions contained in any application form you complete when purchasing a Product; and
 - (ii) all the terms and conditions contained in the Vodafone Standard Form of Agreement (**SFOA**), which is available at vodafone.com.au (collectively, the “**Terms**”).
- (c) When you agree to purchase a Product you accept the Terms.
- (d) Your contract commences on your acceptance of the Terms, however, for Prepaid Products, any credit expiry period does not start until you have recharged and activated your Prepaid account.
- (e) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.

For more information, call Vodafone on 1300 650 410 or visit vodafone.com.au

2. Prepaid Products and the Terms

- (a) Vodafone customers can purchase both “Prepaid Products” and “Postpaid Products” from Vodafone. The Prepaid Product types are explained in this section. For details on Postpaid Products, please see the Vodafone Postpaid Mobile Broadband terms and conditions at www.vodafone.com.au/mbbterms
- (b) “Prepaid Products” are purchased entirely in advance, and provide you with a specified amount of credit that you can use on Vodafone Products and services.

3. Important Things You Need to Know

Availability

- (a) The Vodafone products referred to in the Terms (**Products**) are for personal use only, and are not available to medium to large business/corporate and commercial customers. Medium to large business/corporate and commercial customers should contact Vodafone for information about Vodafone’s business products.
- (b) The Products referred to in the terms are only available on selected devices nominated by Vodafone.

- (b) The Products are available to eligible customers only.
- (c) Unless otherwise stated, only one Vodafone Product can be used per connection to our network.
- (d) Vodafone's Fair Use Policy applies to all Vodafone Products.
- (e) Devices may be locked to our network. A fee may apply to unlock.

Factors affecting availability and performance

- (a) Network coverage and many other factors may affect the availability and performance of certain Products.
- (b) Certain Products, services and functions are only available if used in conjunction with a compatible device and if in a compatible coverage area. Not all devices are compatible with our network.
- (c) All Vodafone services are subject to device capabilities & network limitations & availability. A compatible 3G+ device is required to access Vodafone 3G+ services. Vodafone 3G+ only available in selected metropolitan areas. Outside of Vodafone 3G+ coverage areas, Broadband Speeds can be achieved in Vodafone 3G coverage areas. A compatible 3G device is required to access 3G services. Vodafone 3G works on three different 3G network zones: U2100MHz, U850MHz and U900MHz. You can reach Broadband Speeds within these areas when you have a handset which is compatible to that particular zone/s. Broadband Speeds not available in any 2G area. Actual speed achieved varies depending on factors such as device capabilities, location & network congestion. See www.vodafone.com.au/coverage for coverage.
- (d) The Terms and brochures describing Products contain details regarding device compatibility, network capability and availability relating to the "Vodafone" network. Notwithstanding anything else in our contract with you, we may provide services to you using any telecommunications network we consider appropriate and that network will constitute "our network" for the purpose of the Terms, including (but not limited to) the "Vodafone" networks operated by, for or on behalf of Vodafone Network Pty Limited and Vodafone Australia Pty Limited. For more information about this network, see the coverage map available at www.vodafone.com.au/coverage

Data services

- (a) For data Products, a data session starts when you first connect to data services and ends when you disconnect from data services.
- (b) For Vodafone's Prepaid Mobile Broadband Product, a minimum balance equal to the charging increment is required to start a browsing session.
- (c) When using data Products, some internet services, including web sites and email, may not be accessible.
- (d) Subject to your rights under the *Competition and Consumer Act 2010* or other relevant legislation (*including the Australian Consumer Law*), Vodafone does not make any warranty regarding any software or data provided to you, including with respect to how that software or data operates on your computer or interacts with your other applications.

- (e) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download) over our network.

Data service access devices

- (a) It is your responsibility to confirm that data service access hardware (including any Modem or Pocket WiFi™ 2 device) is compatible with each PC, laptop or other computing device that you will use your Product with (if appropriate).
- (b) Non-Vodafone supplied USB Modems or Tablet devices can only work on our network if they are compatible, unlocked, and have not been reported as lost or stolen devices.
- (c) Vodafone is not required to provide you with technical support if you use non-Vodafone supplied data service access hardware (such as your own USB Modem or Tablet device), although Vodafone may do so at its discretion.
- (d) The Pocket WiFi™ 2 device can operate with a maximum of 5 WiFi enabled devices at any one time.

Rates, Types of Credit and Credit Expiry (Prepaid Products only)

- (a) Details of the rates and charges which apply to the Products are contained in the Terms.
- (b) Credit may be expressed in any manner, including as a monetary value or as a quantity of a specified Product.
- (c) Vodafone Prepaid Mobile Broadband Products have a credit expiry period. Credit expiry periods are specified for each Vodafone Prepaid Product in Section 4 below and are further discussed at paragraphs (f) and (g) of Section 4 below.
- (d) Unless otherwise stated in the Terms, when the applicable credit expiry period elapses, or when your Prepaid Mobile Broadband account is recharged, any unused credit for that account is forfeited, is not refundable, and cannot be carried over to any other Product.
- (e) Unless otherwise stated, if you change from a Vodafone Mobile Broadband Prepaid Product to any Vodafone Mobile Broadband Postpaid Product, any unused credit from your Vodafone Mobile Broadband Prepaid Product is forfeited, is not refundable, and cannot be carried over to your new Vodafone Product.

4. Vodafone Prepaid Mobile Broadband Products

These tables specify types of credit that are provided if you purchase a Prepaid Mobile Broadband Product:

USB Classic Starter*	Data Credit	Standard SMS Credit	Credit Expiry Period
\$29	200MB	None	30 days

* **USB Classic Starter** also includes a USB Classic Modem and SIM card. **USB Classic Starter** is only available via selected non-Vodafone branded retailers (i.e. Coles). For more information, call 1300 650 410.

Prepaid MBB SIM only Starter Pack*	Data Credit	Standard SMS Credit	Credit Expiry Period
\$29	3GB	15 messages	30 days

*This only contains a SIM – No device included. You must have a compatible Vodafone (or unlocked) USB Modem, WiFi Modem, or Tablet device or 3G compatible device to use a Prepaid SIM only Broadband Product.

USB Classic Starter Plus *	Data Credit	Standard SMS Credit	Credit Expiry Period
\$49	3GB	15 messages	30 days

* **USB Classic Starter Plus** includes a Classic USB Modem.

Pocket WiFi™2 Starter Plus*	Data Credit	Standard SMS Credit	Credit Expiry Period
\$79	3GB	15 messages	30 days

* **Pocket WiFi™2 Starter Plus** includes a Pocket WiFi™2 device and SIM card.

Pocket WiFi™2 Long Life Pack*	Data Credit	Standard SMS Credit	Credit Expiry Period
\$99	6GB	15 messages	94 days

* **Pocket WiFi™2 Long Life Pack** includes a Pocket WiFi™2 device and SIM card.

PlayStation Vita Starter Pack*	Data Credit	Credit Expiry Period
\$419	200MB	30 days

* PlayStation Vita Starter Pack also includes a PlayStation Vita and SIM card.

Recharge price	Data Credit	Standard SMS Credit	Credit Expiry Period
\$10	200MB	0 messages	15 days
\$19	600MB	15 messages	20 days
\$29	2GB	30 messages	30 days
\$39	3GB	30 messages	30 days
\$49	6GB	50 messages	30 days
\$75	8GB	50 messages	90 days
\$125	15GB	50 messages	365 days
\$200	22GB	50 messages	365 days

The following terms and conditions apply to you if you purchase a Vodafone Prepaid Mobile Broadband Product:

- (a) You must meet the minimum system requirements as specified by Vodafone to use Prepaid Mobile Broadband Products.
- (b) Included Data Credit and SMS Credit (if applicable) can only be accessed through a Vodafone Mobile Connect card, a compatible modem (including the Pocket WiFi™2 device) or a compatible Tablet device or Vodafone approved mobile phone when used as a modem only.
- (c) Usage is calculated in per MB increments.
- (d) If accessible by you, the Vodafone Mobile Broadband dashboard, or your Tablet device statistics, will only show approximate Data Credit used.
- (e) Unless otherwise stated, credit provided with Prepaid Mobile Broadband Products can only be used for data services, and cannot be used for any other services such as calls (including VPN calls), TXT/PXT®, Vodafone Central, national and international roaming, STK, IVR and online content purchases.
- (f) Credit contained in the Starter Packs (“Starter Data”) expires within 30 days and does not rollover. Data rollover starts from first successful recharge.
- (g) If you recharge your Prepaid Mobile Broadband Product before the end of the applicable Credit Expiry Period, any unused Data credit (excluding starter data contained in the Starter Packs) will be rolled over to a maximum of 25GB. You can accumulate Data to a maximum of 25GB, any recharge over 25GB will be forfeited. If you do not recharge before your applicable credit expiry period elapses, any unused credit for that Product is forfeited, is not refundable, and cannot be carried over to any other Product. See paragraph (h) below for further terms regarding your applicable Credit Expiry Period.
- (h) Your applicable Credit Expiry Period with any successful recharge (excluding starter data contained in the Starter Packs) will be equivalent to the longest of either:
 - (i) the current recharge you have purchased or;
 - (ii) the recharge period you are still within (for example, if you purchase and successfully activate a recharge which has 365 days expiry and then, 30 days later, you purchase and successfully activate a Recharge with 30 days expiry, your entire remaining data balance will expire in 335 days.