

Terms & Conditions

Vodafone Prepaid Mobile Broadband Products

1. What Terms and Conditions apply to my Vodafone Prepaid Standard Mobile Broadband Product?

- a) This document sets out the terms and conditions which apply to specific Vodafone Prepaid Mobile Broadband products (including Vodafone Prepaid Mobile Broadband products for Apple® iPad) (collectively, the “**Products**”).
- b) The terms and conditions that will apply to your Product or Products are:
 - i. all the terms and conditions provided to you when you agree to purchase a Product, including all the terms and conditions contained in this document and any terms and conditions contained in any application form you complete when purchasing a Product; and
 - ii. all the terms and conditions contained in the Vodafone Standard Form of Agreement (SFOA), which is available at vodafone.com.au (collectively, the “**Terms**”).
- c) When you agree to purchase a Product you accept the Terms.
- d) Your contract commences on your acceptance of the Terms, however, for Prepaid Products, any credit expiry period does not start until you have recharged and activated your Prepaid account.
- e) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.
- f) For more information, call Vodafone on 1300 650 410 or visit vodafone.com.au

2. Prepaid Products and the Terms

- a) Vodafone customers can purchase both “Prepaid Products” and “Postpaid Products” from Vodafone. The Prepaid Product types are explained in this section. For details on Postpaid Products, please see the Vodafone Postpaid Mobile Broadband terms and conditions at www.vodafone.com.au/mbbterms
- b) “Prepaid Products” are purchased entirely in advance, and provide you with a specified amount of credit that you can use on Vodafone Products and services.

3. Important Things You Need to Know

Availability

- a) The Vodafone products referred to in the Terms (Products) are for personal use only, and are not available to medium to large business/corporate and commercial customers. Medium to large business/corporate and commercial customers should contact Vodafone for information about Vodafone’s business products.
- b) The Products referred to in the terms are only available on selected devices nominated by Vodafone.
- c) The Products are available to eligible customers only.
- d) Unless otherwise stated, only one Vodafone Product can be used per connection to our network.
- e) Vodafone’s Fair Use Policy applies to all Vodafone Products.
- f) Devices may be locked to our network. A fee may apply to unlock.

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Factors affecting availability and performance

- a) Network coverage and many other factors may affect the availability and performance of certain Products.
- b) You must have a valid Vodafone Micro/Nano-SIM inserted in your Apple® iPad Device to use the Vodafone Prepaid Mobile Broadband products for Apple® iPad.
- c) Certain Products, services and functions are only available if used in conjunction with a compatible device and if in a compatible coverage area. Not all devices are compatible with our network.
- d) All Vodafone services are subject to device capabilities & network limitations & availability. A compatible 3G+ device is required to access Vodafone 3G+ services. Vodafone 3G+ only available in selected metropolitan areas. Outside of Vodafone 3G+ coverage areas, Broadband Speeds can be achieved in Vodafone 3G coverage areas. A compatible 3G device is required to access 3G services. Vodafone 3G works on three different 3G network zones: U2100MHz, U850MHz and U900MHz. You can reach Broadband Speeds within these areas when you have a handset which is compatible to that particular zone/s. Broadband Speeds not available in any 2G area. Actual speed achieved varies depending on factors such as device capabilities, location & network congestion. See www.vodafone.com.au/coverage for coverage.
- e) The Terms and brochures describing Products contain details regarding device compatibility, network capability and availability relating to the "Vodafone" network. Notwithstanding anything else in our contract with you, we may provide services to you using any telecommunications network we consider appropriate and that network will constitute "our network" for the purpose of the Terms, including (but not limited to) the "Vodafone" networks operated by, for or on behalf of Vodafone Network Pty Limited and Vodafone Australia Pty Limited. For more information about this network, see the coverage map available at www.vodafone.com.au/coverage

Data services

- a) A data session starts when you first connect to data services and ends when you disconnect from data services.
- b) A minimum balance equal to the charging increment is required to start a browsing session.
- c) When using data products, some internet services, including web sites and email, may not be accessible.
- d) Must not be used on illegal Peer-to-Peer file sharing services.
- e) Included Data cannot be used on any other device.
- f) Subject to your rights under the Competition and Consumer Act 2010 or other relevant legislation (including the Australian Consumer Law), Vodafone does not make any warranty regarding any software or data provided to you, including with respect to how that software or data operates on your computer or interacts with your other applications.
- g) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download) over our network.

Data service access devices

- a) It is your responsibility to confirm that data service access hardware (including any Modem or Pocket WiFi™ 2 device) is compatible with each PC, laptop or other computing device that you will use your Product with (if appropriate).
- b) Non-Vodafone supplied USB Modems or Tablet devices can only work on our network if they are compatible, unlocked, and have not been reported as lost or stolen devices.
- c) Vodafone is not required to provide you with technical support if you use non-Vodafone supplied data service access hardware (such as your own USB Modem or Tablet device), although Vodafone may do so at its discretion.
- d) The Pocket WiFi™ 2 device can operate with a maximum of 5 WiFi enabled devices at any one time.

Rates, Types of Credit and Credit Expiry

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- a) Details of the rates and charges which apply to the Products are contained in the Terms. Credit may be expressed in any manner, including as a monetary value or as a quantity of a specified Product.
- b) Products have a credit expiry period. Credit expiry periods are specified for each Vodafone Prepaid Product in Section 4 and 5 below and are further discussed at paragraphs (g) to (i) of Section 6 below.
- c) Unless otherwise stated in the Terms, when the applicable credit expiry period elapses, or when your Prepaid Mobile Broadband account is recharged, any unused credit for that account is forfeited, is not refundable, and cannot be carried over to any other Product.
- d) Unless otherwise stated, if you change from a Vodafone Mobile Broadband Prepaid Product to any Vodafone Mobile Broadband Postpaid Product, any unused credit from your Vodafone Mobile Broadband Prepaid Product is forfeited, is not refundable, and cannot be carried over to your new Vodafone Product.

4. Vodafone Prepaid Mobile Broadband Products

These tables specify types of credit that are provided if you purchase a Prepaid Mobile Broadband Product (excluding Vodafone Prepaid Mobile Broadband products for Apple® iPad).

USB Classic Starter

USB Classic Starter*	Data Credit, within Australia	Standard SMS Credit	Credit Expiry Period
\$29	200MB	None	30 days

* USB Classic Starter also includes a USB Classic Modem and SIM card. USB Classic Starter is only available via selected non-Vodafone branded retailers (i.e. Coles). For more information, call 1300 650 410.

Prepaid MBB SIM only Starter Pack

Prepaid MBB SIM only Starter Pack*	Data Credit, within Australia	Standard SMS Credit	Credit Expiry Period
\$29	3GB	15 messages	30 days

*Prepaid MBB SIM only Starter Pack only contains a SIM – No device included. You must have a compatible Vodafone (or unlocked) USB Modem, WiFi Modem, or Tablet device or 3G compatible device to use a Prepaid SIM only Broadband Product.

USB Classic Starter

USB Classic Starter Plus *	Data Credit, within Australia	Standard SMS Credit	Credit Expiry Period
\$49	3GB	15 messages	30 days

* USB Classic Starter also includes a USB Classic Modem and SIM card. **USB Classic Starter** is only available via selected non-Vodafone branded retailers (i.e. Coles). For more information, call 1300 650 410.

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Prepaid MBB SIM only Starter Pack

Prepaid MBB SIM only Starter Pack*	Data Credit, within Australia	Standard SMS Credit	Credit Expiry Period
\$29	3GB	15 messages	30 days

* The Prepaid MBB SIM only contains a multi fit SIM which is suitable for all devices (other than an Apple® iPad mini, or other device which takes a nano SIM) – No device included. You must have a compatible Vodafone (or unlocked) USB Modem, WiFi Modem, or Tablet device or 3G compatible device to use a Prepaid SIM only Broadband Product.

USB Classic Starter Plus

USB Classic Starter Plus *	Data Credit, within Australia	Standard SMS Credit	Credit Expiry Period
\$49	3GB	15 messages	30 days

* USB Classic Starter Plus includes a Classic USB Modem.

Pocket WiFi™2 Starter Plus

Pocket WiFi™2 Starter Plus*	Data Credit, within Australia	Standard SMS Credit	Credit Expiry Period
\$79	3GB	15 messages	30 days

* Pocket WiFi™2 Starter Plus includes a Pocket WiFi™2 device and SIM card.

Pocket WiFi™2 Long Life Pack

Pocket WiFi™2 Long Life Pack*	Data Credit, within Australia	Standard SMS Credit	Credit Expiry Period
\$99	6GB	15 messages	94 days

* Pocket WiFi™2 Long Life Pack includes a Pocket WiFi™2 device and SIM card.

PlayStation Vita Starter Pack

PlayStation Vita Starter Pack*	Data Credit, within Australia	Credit Expiry Period
\$419	200MB	30 days

* PlayStation Vita Starter Pack also includes a PlayStation Vita and SIM card.

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Recharges

Recharge price	Data Credit, within Australia	Standard SMS Credit	Credit Expiry Period
\$10	200MB	0 messages	15 days
\$19	600MB	15 messages	20 days
\$29	2GB	30 messages	30 days
\$39	3GB	30 messages	30 days
\$49	6GB	50 messages	30 days
\$75	8GB	50 messages	90 days
\$125	15GB	50 messages	365 days
\$200	22GB	50 messages	365 days

5. Vodafone Prepaid Mobile Broadband for Apple® iPad Products– Closed to new customers from 18 July 2013

These tables specify types of credit that are provided if you purchase a Vodafone Prepaid Mobile Broadband product for Apple® iPad.

Vodafone Prepaid Mobile Broadband for Apple iPad Starter Packs:

Vodafone Prepaid Mobile Broadband for Apple iPad Starter Packs will no longer be available for purchase after 18 July 2013.

Micro-SIM Starter Pack*	Included Data within Australia	Credit Expiry Period
\$30	4GB	30 days

* Micro-SIM Starter Pack includes a Vodafone Micro-SIM.

Nano-SIM Starter Pack*	Included Data within Australia	Credit Expiry
\$30	4GB	30 days

* Nano-SIM Starter Pack includes a Vodafone Nano-SIM.

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	iPad 2 Starter Pack*	Data Credit within Australia	Standard SMS Credit	Credit Expiry Period
16 GB	\$579	4 GB	15 messages	30 days
64 GB	\$947	4 GB	15 messages	30 days

* Starter Pack includes a Apple® iPad 2 WiFi + 3G and Vodafone Micro-SIM.

Vodafone Prepaid Mobile Broadband for Apple® iPad Recharge Products

From 18 July 2013, The Vodafone Prepaid Mobile Broadband for Apple iPad Recharges listed below will only be available to you if your last recharge before that date was on a Vodafone Prepaid Mobile Broadband for Apple iPad Recharge Product. If this applies to you, you will be able to continue to recharge on these Vodafone Prepaid Mobile Broadband for Apple iPad Recharge Products after 18 July 2013, provided a) Vodafone has not removed these Products and b) you do not recharge on a different Vodafone Prepaid Mobile Broadband Recharge Product which is not one of the below Vodafone Prepaid Mobile Broadband for Apple iPad Recharge Products (once you do this, you will not be able to return to the Vodafone Prepaid Mobile Broadband for Apple iPad Recharge Products and any unused data will be forfeited, will not be refundable and will not carry over to the next Vodafone Prepaid Mobile Broadband Recharge Product which you elect to purchase).

Recharge price	Included Data within Australia	Credit Expiry Period	
\$9.95	250 MB	30 days	
\$14.95	1 GB	30 days	
\$29	4 GB	30 days	
\$49	10 GB	30 days	
\$75	8GB	90 days	
\$125	15GB	365 days	
\$200	18 GB	365 days	

6. Further terms and conditions which apply if you purchase a Vodafone Prepaid Mobile Broadband Product (including Vodafone Prepaid Mobile Broadband Products for Apple® iPad)

- You must meet the minimum system requirements as specified by Vodafone to use Prepaid Mobile Broadband Products.
- Included Data Credit is only for use within Australia.
- Included Data Credit can only be accessed through a compatible device.
- Usage is charged in per kB increments for all Vodafone Prepaid Mobile Broadband Products, except Vodafone Prepaid Mobile Broadband Products for Apple® iPad, where usage is charged in per kb increments.
- If accessible by you, the Vodafone Mobile Broadband dashboard, or your Tablet device statistics, will only show approximate Data Credit used.
- Unless otherwise stated, credit provided with Prepaid Mobile Broadband Products (including Vodafone Prepaid Mobile Broadband Products for Apple® iPad) can only be used for data services, and cannot be used for any other services such as calls (including VPN calls), TXT/PXT®, Vodafone Central, national and international roaming, STK, IVR and online content purchases.

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- g) Credit contained in the Starter Packs ("Starter Data") expires within 30 days and does not rollover. Data rollover starts from first successful recharge.
- h) If you recharge your Prepaid Mobile Broadband Product before the end of the applicable Credit Expiry Period, any unused Data credit (excluding starter data contained in the Starter Packs) will be rolled over to a maximum of 25GB. You can accumulate Data to over the maximum of 25GB, however once your balance is greater than 25GB you won't be able to recharge further until your Data Credit falls below 25GB. See paragraph (h) below for further terms regarding your applicable Credit Expiry Period.
- i) Your applicable Credit Expiry Period with any successful recharge (excluding starter data contained in the Starter Packs) will be equivalent to the longest of either:
 - i. the current recharge you have purchased or;
 - ii. the recharge period you are still within (for example, if you purchase and successfully activate a recharge which has 365 days expiry and then, 30 days later, you purchase and successfully activate a Recharge with 30 days expiry, your entire remaining data balance will expire in 335 days.