

Terms & Conditions

Vodafone Prepaid Mobile Broadband Products

1. What Terms and Conditions apply to my Vodafone Prepaid Standard Mobile Broadband Product?

- a) This document sets out the terms and conditions which apply to specific Vodafone Prepaid Mobile Broadband products (including Vodafone Prepaid Mobile Broadband products for Apple® iPad) (collectively, the **"Products"**).
- b) The terms and conditions that will apply to your Product or Products are:
 - i. all the terms and conditions provided to you when you agree to purchase a Product, including all the terms and conditions contained in this document and any terms and conditions contained in any application form you complete when purchasing a Product; and
 - ii. all the terms and conditions contained in the Vodafone Standard Form of Agreement (SFOA), which is available at vodafone.com.au (collectively, the **"Terms"**).
- c) When you agree to purchase a Product you accept the Terms.
- d) Your contract commences on your acceptance of the Terms, however, for Prepaid Products, any credit expiry period does not start until you have recharged and activated your Prepaid account.
- e) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.
- f) For more information, call Vodafone on 1300 650 410 or visit vodafone.com.au

2. Prepaid Products and the Terms

- a) Vodafone customers can purchase both "Prepaid Products" and "Postpaid Products" from Vodafone. The Prepaid Product types are explained in this section. For details on Postpaid Products, please see the Vodafone Postpaid Mobile Broadband terms and conditions at www.vodafone.com.au/mbbterms
- b) "Prepaid Products" are purchased entirely in advance, and provide you with a specified amount of credit that you can use on Vodafone Products and services.

3. Important Things You Need to Know

Availability

- a) The Vodafone products referred to in the Terms (Products) are for personal use only, and are not available to medium to large business/corporate and commercial customers. Medium to large business/corporate and commercial customers should contact Vodafone for information about Vodafone's business products.
- b) The Products referred to in the terms are only available on selected devices nominated by Vodafone.
- c) The Products are available to eligible customers only.
- d) Unless otherwise stated, only one Vodafone Product can be used per connection to our network.
- e) Vodafone's Fair Use Policy applies to all Vodafone Products.
- f) Devices may be locked to our network. A fee may apply to unlock.

Terms & Conditions

Vodafone Prepaid Mobile Broadband Products

Factors affecting availability and performance

- a) Network coverage and many other factors may affect the availability and performance of certain Products.
- b) You must have a valid Vodafone Multi, Micro/Nano-SIM inserted in your Apple® iPad Device to use the Vodafone Prepaid Mobile Broadband products for Apple® iPad.
- c) Certain Products, services and functions are only available if used in conjunction with a compatible device and if in a compatible coverage area. Not all devices are compatible with our network.
- d) Broadband service: Some Vodafone 4G, 3G+ and 3G services are mobile broadband, internet, email, apps, downloading, video streaming and video calling. You can use Vodafone 4G if you have an eligible mobile broadband plan and have been switched over to the 4G network. To use 4G and 3G+ you'll also need a compatible device and be in a selected major metropolitan area. Outside these areas, you can still get Broadband Speeds in our 3G areas with the right device. To check this, make sure your device is compatible to the network zone you are in (U2100MHz, U850MHz or U900MHz). Remember that actual speeds you reach will vary depending on things like device capabilities, location & network congestion. Broadband Speeds not available in any 2G area. Actual speed achieved varies depending on factors such as device capabilities, location & network congestion. See vodafone.com.au/coverage for coverage. You agree to refer to vodafone.com.au/coverage for coverage details and vodafone.com.au/devicefrequency for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located. .
- e) The Terms and brochures describing Products contain details regarding device compatibility, network capability and availability relating to the "Vodafone" network. Notwithstanding anything else in our contract with you, we may provide services to you using any telecommunications network we consider appropriate and that network will constitute "our network" for the purpose of the Terms, including (but not limited to) the "Vodafone" networks operated by, for or on behalf of Vodafone Network Pty Limited and Vodafone Australia Pty Limited. For more information about this network, see the coverage map available at www.vodafone.com.au/coverage

Data services

- a) A data session starts when you first connect to data services and ends when you disconnect from data services.
- b) A minimum balance equal to the charging increment is required to start a browsing session.
- c) When using data products, some internet services, including web sites and email, may not be accessible.
- d) Must not be used on illegal Peer-to-Peer file sharing services.
- e) Included Data cannot be used on any other device.
- f) Subject to your rights under the Competition and Consumer Act 2010 or other relevant legislation (including the Australian Consumer Law), Vodafone does not make any warranty regarding any software or data provided to you, including with respect to how that software or data operates on your computer or interacts with your other applications.
- g) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download) over our network.

Data service access devices

- a) It is your responsibility to confirm that data service access hardware (including any USB or Pocket WiFi Modem device) is compatible with each PC, laptop or other computing device that you will use your Product with (if appropriate).
- b) Non-Vodafone supplied USB Modems or Tablet devices can only work on our network if they are compatible, unlocked, and have not been reported as lost or stolen devices.

Terms & Conditions

Vodafone Prepaid Mobile Broadband Products

- c) Vodafone is not required to provide you with technical support if you use non-Vodafone supplied data service access hardware (such as your own USB Modem or Tablet device), although Vodafone may do so at its discretion.
- d) .The Pocket Wifi Extreme can operate with a maximum of 10 devices at any one time.
- e) The Pocket Wifi ® 4G can operate with a maximum of 10 devices at any one time.

Rates, Types of Credit and Credit Expiry

- a) Details of the rates and charges which apply to the Products are contained in the Terms. Credit may be expressed in any manner, including as a monetary value or as a quantity of a specified Product.
- b) Products have a credit expiry period. Credit expiry periods are specified for each Vodafone Prepaid Product in Section 4 and 5 below and are further discussed at paragraphs (g) to (i) of Section 6 below.
- c) Unless otherwise stated in the Terms, when the applicable credit expiry period elapses, or when your Prepaid Mobile Broadband account is recharged, any unused credit for that account is forfeited, is not refundable, and cannot be carried over to any other Product.
- d) Unless otherwise stated, if you change from a Vodafone Mobile Broadband Prepaid Product to any Vodafone Mobile Broadband Postpaid Product, any unused credit from your Vodafone Mobile Broadband Prepaid Product is forfeited, is not refundable, and cannot be carried over to your new Vodafone Product.

4. Vodafone Prepaid Mobile Broadband Products

These tables specify types of credit that are provided if you purchase a Prepaid Mobile Broadband Product (excluding Vodafone Prepaid Mobile Broadband products for Apple® iPad).

Prepaid MBB SIM only Starter Pack

| Prepaid MBB SIM only Starter Pack* | Data Credit | Standard SMS Credit | Credit Expiry Period |
|------------------------------------|-------------|---------------------|----------------------|
| \$29 | 3GB | None | 30 days |

* The Prepaid MBB SIM only contains a Nano SIM for an Apple® iPad mini or a multi fit SIM which is suitable for all devices (other than an Apple® iPad mini, or other device which takes a nano SIM) – No device included. You must have a compatible Vodafone (or unlocked) USB Modem, WiFi Modem, or Tablet device or 3G/4G compatible device to use a Prepaid SIM only Broadband Product.

USB Extreme Starter Pack

| USB Extreme* | Data Credit | Credit Expiry Period |
|--------------|-------------|----------------------|
| \$39 | 3GB | 30 days |

* USB Extreme Starter pack includes a USB Extreme Modem and SIM card

Terms & Conditions

Vodafone Prepaid Mobile Broadband Products

Pocket Wifi Extreme Starter Pack

| Pocket Wifi Extreme* | Data Credit | Credit Expiry Period |
|----------------------|-------------|----------------------|
| \$59 | 3GB | 30 days |

* Pocket Wifi Extreme Starter pack includes a Pocket Wifi Extreme Modem and SIM card.

USB 4G Starter Pack

| USB 4G* | Data Credit | Credit Expiry Period |
|---------|-------------|----------------------|
| \$79 | 3GB | 30 days |

* USB 4G Starter pack includes a USB 4G modem and SIM card

Pocket Wifi ® 4G Starter Pack

| Pocket Wifi ® 4G* | Data Credit | Credit Expiry Period |
|-------------------|-------------|----------------------|
| \$109 | 3GB | 30days |

* Pocket Wifi ® 4G Starter pack includes a Pocket Wifi ® 4G Modem and SIM card.

Recharges

| Recharge Price | Data Credit | Standard SMS Credit | Credit Expiry Period |
|----------------|-------------|---------------------|----------------------|
| \$10 | 300MB | 0 | 30 |
| \$20 | 1Gb | 15 | 30 |
| \$30 | 3Gb | 30 | 30 |
| \$45 | 5Gb | 30 | 45 |
| \$60 | 8Gb | 30 | 60 |
| \$90 | 10Gb | 40 | 90 |
| \$125 | 15Gb | 50 | 365 |
| \$200 | 22Gb | 50 | 365 |

Terms & Conditions

Vodafone Prepaid Mobile Broadband Products

5. Vodafone Prepaid Mobile Broadband for Apple® iPad Products— Closed to new customers from 18 July 2013

These tables specify types of credit that are provided if you purchase a Vodafone Prepaid Mobile Broadband product for Apple® iPad.

Vodafone Prepaid Mobile Broadband for Apple iPad Starter Packs:

Vodafone Prepaid Mobile Broadband for Apple iPad Starter Packs will no longer be available for purchase after 18 July 2013.

| Micro-SIM Starter Pack* | Included Data within Australia | Credit Expiry Period |
|-------------------------|--------------------------------|----------------------|
| \$30 | 4GB | 30 days |

* Micro-SIM Starter Pack includes a Vodafone Micro-SIM.

| Nano-SIM Starter Pack* | Included Data within Australia | Credit Expiry |
|------------------------|--------------------------------|---------------|
| \$30 | 4GB | 30 days |

* Nano-SIM Starter Pack includes a Vodafone Nano-SIM.

| | iPad 2 Starter Pack* | Data Credit within Australia | Standard SMS Credit | Credit Expiry Period |
|-------|----------------------|------------------------------|---------------------|----------------------|
| 16 GB | \$579 | 4 GB | 15 messages | 30 days |
| 64 GB | \$947 | 4 GB | 15 messages | 30 days |

* Starter Pack includes a Apple® iPad 2 WiFi + 3G and Vodafone Micro-SIM.

Vodafone Prepaid Mobile Broadband for Apple® iPad Recharge Products

From 18 July 2013, The Vodafone Prepaid Mobile Broadband for Apple iPad Recharges listed below will only be available to you if your last recharge before that date was on a Vodafone Prepaid Mobile Broadband for Apple iPad Recharge Product. If this applies to you, you will be able to continue to recharge on these Vodafone Prepaid Mobile Broadband for Apple iPad Recharge Products after 18 July 2013, provided a) Vodafone has not removed these Products and b) you do not recharge on a different Vodafone Prepaid Mobile Broadband Recharge Product which is not one of the below Vodafone Prepaid Mobile Broadband for Apple iPad Recharge Products (once you do this, you will not be able to return to the Vodafone Prepaid Mobile Broadband for Apple iPad Recharge Products and any unused data will be forfeited, will not refundable and will not carry over to the next Vodafone Prepaid Mobile Broadband Recharge Product which you elect to purchase).

Terms & Conditions

Vodafone Prepaid Mobile Broadband Products

| Recharge price | Included Data within Australia | Credit Expiry Period | |
|----------------|--------------------------------|----------------------|--|
| \$9.95 | 250 MB | 30 days | |
| \$14.95 | 1 GB | 30 days | |
| \$29 | 4 GB | 30 days | |
| \$49 | 10 GB | 30 days | |
| \$75 | 8GB | 90 days | |
| \$125 | 15GB | 365 days | |
| \$200 | 18 GB | 365 days | |

6. Further terms and conditions which apply if you purchase a Vodafone Prepaid Mobile Broadband Product (including Vodafone Prepaid Mobile Broadband Products for Apple® iPad)

- a) You must meet the minimum system requirements as specified by Vodafone to use Prepaid Mobile Broadband Products.
- b) Included Data Credit can only be accessed through a compatible device.
- c) Usage is charged in per kb increments for all Vodafone Prepaid Mobile Broadband Products, except Vodafone Prepaid Mobile Broadband Products for Apple® iPad, where usage is charged in per kb increments.
- d) If accessible by you, the Vodafone Mobile Broadband dashboard, or your Tablet device statistics, will only show approximate Data Credit used.
- e) Unless otherwise stated, credit provided with Prepaid Mobile Broadband Products (including Vodafone Prepaid Mobile Broadband Products for Apple® iPad) can only be used for data services, and cannot be used for any other services such as calls (including VPN calls), TXT/PXT®, Vodafone Central, national and international roaming, STK, IVR and online content purchases.
- f) Credit contained in the Starter Packs ("Starter Data") expires within 30 days and does not rollover. Data rollover starts from first successful recharge.
- g) If you recharge your Prepaid Mobile Broadband Product before the end of the applicable Credit Expiry Period, any unused Data credit (excluding starter data contained in the Starter Packs) will be rolled over to a maximum of 25GB. You can accumulate Data to over the maximum of 25GB, however once your balance is greater than 25GB you won't be able to recharge further until your Data Credit falls below 25GB. See paragraph (h) below for further terms regarding your applicable Credit Expiry Period.
- h) Your applicable Credit Expiry Period with any successful recharge (excluding starter data contained in the Starter Packs) will be equivalent to the longest of either:
 - i. the current recharge you have purchased or;
 - ii. the recharge period you are still within (for example, if you purchase and successfully activate a recharge which has 365 days expiry and then, 30 days later, you purchase and successfully activate a Recharge with 30 days expiry, your entire remaining data balance will expire in 335 days.