## Vodafone Mobile Broadband Products Apple® iPad

1. What Terms and Conditions Apply to my Vodafone Apple® iPad 2 (WiFi + 3G), iPad mini (WiFi + Cellular) \& iPad with Retina display $4^{\text {th }}$ generation (Wi-Fi + Cellular) Prepaid or Postpaid Product?
(a) The terms and conditions that will apply to your Product or Products are:
(i) all the terms and conditions provided to you when you agree to purchase a Product, including all the terms and conditions contained in this document and any terms and conditions contained in any application form you complete when purchasing a Product; and
(ii) all the terms and conditions contained in the Vodafone Standard Form of Agreement (SFOA), which is available at vodafone.com.au,
(collectively, the "Terms").
(b) When you agree to purchase a Product you accept the Terms. For the purposes of this document the:
(i) iPad $2(\mathrm{WiFi}+3 G)$, iPad mini (WiFi + Cellular) \& iPad with Retina display $4^{\text {th }}$ Generation (Wi-Fi + Cellular) and Vodafone Mobile Broadband Products will collectively be referred to as "MBB Products"
(ii) $\mathrm{iPad} 2(\mathrm{WiFi}+3 \mathrm{G})$, iPad mini (WiFi + Cellular) \& iPad with Retina display $4^{\text {th }}$ Generation (Wi-Fi + Cellular) will be collectively referred to as "Devices")
(c) Your contract commences on your acceptance of the Terms, however, for the Month to Month MBB Product, the minimum contract term which applies does not commence until your service is activated and for the Prepaid MBB Product, any credit expiry period does not start until you have recharged and activated your Prepaid account.
(d) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.
For more information, call Vodafone on 1300650410 or visit vodafone.com.au.

## 2. Postpaid and Prepaid Products, and the Terms

(a) Vodafone customers can purchase both "Prepaid Products" and "Postpaid Products" from Vodafone. These Product types are explained in this section.
(b) "Prepaid Products" are purchased entirely in advance, and provide you with a specified amount of credit that you can use on Vodafone Products and services.
(c) "Postpaid Products" are purchased by issuing you with a bill for Vodafone Products and services that you have already used, or that you have agreed to pay a specified regular amount for. Postpaid Products are usually (although not always) wholly or partly paid in arrears.
(d) The Terms that apply to you vary depending on whether you purchase a Prepaid Product or a Postpaid Product.

## 3. Important Things You Need to Know

## Availability (Prepaid Products and Postpaid Products)

(a) The Vodafone contracts and products referred to in the Terms (Products) must be used for personal use only, and are not available to medium to large business/corporate and commercial customers. Medium to large business/corporate and commercial customers should contact Vodafone for information about Vodafone's business products.
(b) The Products are available to eligible customers and, for Postpaid Products, credit approved customers, only.
(c) Unless otherwise stated, only one MBB Product can be used per connection to our network.
(d) Vodafone's fair use policy applies to all Vodafone Prepaid Products.
(e) Devices may be locked to the Vodafone network. A fee may apply to unlock.

## Factors affecting availability and performance (Prepaid Products and Postpaid Products)

(a) You must have a compatible Device and a valid Vodafone Micro/Nano-SIM inserted in your Device to use your MBB Product.
(b) Network coverage and many other factors may affect the availability and performance of certain Products.
(c) Certain Products, services and functions are only available in compatible coverage areas.
(d) All Vodafone services are subject to device capabilities \& network limitations \& availability. A compatible 3G+ device is required to access Vodafone 3G+ services. Vodafone 3G+ only available in selected metropolitan areas. Outside of Vodafone 3G+ coverage areas, Broadband Speeds can be achieved in Vodafone 3G coverage areas. A compatible 3G device is required to access 3G services. Vodafone 3G works on three different 3G network zones: U2100MHz, U850MHz and U900MHz. You can reach Broadband Speeds within these areas when you have a handset which is compatible to that particular zone/s. Broadband Speeds not available in any 2G area. Actual speed achieved varies depending on factors such as device capabilities, location \& network congestion. See vodafone.com.au/coverage for coverage.
All Vodafone services subject to device capabilities, customer location and network limitations, usage and availability. See www.vodafone.com.au/coverage. See www.vodafone.com.au/coverage for details.
(e) The Terms and brochures describing Products contain details regarding device compatibility, network capability and availability relating to the "Vodafone" network. However, notwithstanding anything else in our contract with you, we may provide services to you using any telecommunications network we consider appropriate and that network will constitute "our network" for the purpose of the Terms, including (but not limited to) the "Vodafone" network operated by, for or on behalf of Vodafone Network Pty Limited. For more information about the network, see the coverage map available at www.vodafone.com.au/coverage

## Data services (Prepaid Products and Postpaid Products)

(a) A data session starts when you first connect to data services and ends when you disconnect from data services.
(b) Included Data must only be accessed through a Device when using a Vodafone Micro/Nano-SIM. Included Data must not be used on any other device.
(c) For a Prepaid MBB Product, a minimum balance is required to start a browsing session.
(d) When using data Products, some internet services, including web sites and email, may not be accessible.
(e) Must not be used on illegal Peer-to-Peer file sharing services.
(f) Subject to your rights under the Competition and Consumer Act 2010 or other relevant legislation (including the Australian Consumer Law), Vodafone does not make any warranty regarding any software or data provided to you, including with respect to how that software or data operates on your computer or interacts with your other applications.
(g) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download) over our network.

## Rates and charges (Postpaid Products only)

(a) Some Products have a minimum contract term. If your contract is terminated before the end of this term, you may be required to pay fees, such as an Early Exit Fee.
Depending on the Product this may be in addition to any applicable handset or device payments and additional or excluded call, data or service costs. Early Exit Fees are set out in the pricing table for your Product.
(b) Details of the rates and charges, including any minimum spends which apply to the Products, are contained in the Terms. The minimum total cost over contract term is calculated by multiplying the minimum monthly spend by the contract term.
(c) If your usage of a Product exceeds your included value, or you use a Product that is not payable from your included value, you will be charged an amount additional to your minimum monthly spend.
(d) Unless otherwise stated, if you do not use all your included value in the relevant month, that included value is forfeited, is not refundable, and will not carry over into any other month.
(e) Each charge is rounded up to the nearest cent before GST is included.
(f) All rates and charges are subject to change. We will comply with relevant regulations and industry codes with respect to such changes.

## Rates and types of credit and credit expiry (Prepaid Products only)

(a) Details of the rates and charges which apply to the Products are contained in the Terms.
(b) Credit may be expressed in any manner, including as a monetary value or as a quantity of a specified Product.
(c) Prepaid MBB Products have a credit expiry period. Credit expiry periods are specified for each Prepaid MBB Product in section 4 below.
(d) Unless otherwise stated, if you change from a Prepaid MBB Product to any Vodafone "Postpay" Product, any unused credit from your Prepaid MBB Product is forfeited, is not refundable, and cannot be carried over to your new Vodafone Product.
(e) If you have $\$ 9.95, \$ 14.95, \$ 29, \$ 49, \$ 75$ or $\$ 125$ or $\$ 200$, Prepaid MBB Product and you recharge your Prepaid MBB Product before the end of the Credit Expiry Period, unused Included Data will be rolled over to a maximum balance of 25GB (excludes data included in any Prepaid Starter Pack). Any credit in excess of the maximum balance is
forfeited, is not refundable, and cannot be carried over to any other Product. See paragraph (h) below for further terms regarding your applicable Credit Expiry Period.
(f) Starter Data Credit contained in Prepaid Micro/Nano-SIM Starter Packs expires after 30 days and does not rollover. Data rollover starts from first successful recharge.
(h) Your applicable Credit Expiry Period with any successful recharge (excluding starter data contained in the Starter Packs) will be equivalent to the longest of either:
(a) the current recharge you have purchased or;
(b) the recharge period you are still within (for example, if you purchase and successfully activate a recharge which has 365 days expiry and then, 30 days later, you purchase and successfully activate a Recharge with 30 days expiry, your entire remaining data balance will expire in 335 days

## Billing (Postpay Products only)

(a) In your first bill, you will be charged your minimum monthly spend for the following month. Your first bill may also include a prorated amount from the date you connected to your first bill.
(b) You may choose to purchase additional Products from time to time. These charges will be applied to your bill.
(c) Paperless billing is the default bill delivery method for Vodafone customers. Vodafone will provide paper bills without charge to disabled or disadvantaged customers. Otherwise, Vodafone will not provide paper bills except in special circumstances, in which case, at its discretion, Vodafone may charge $\$ 2.20$ per paper bill.
(d) Your Included Data may appear on your bill as two separate entries (for example, for the $\$ 15$ Month to Month MBB Product, the 2GB of included data may appear on your bill as one entry of 1 GB and a second entry of 1 GB ).

## 4. Vodafone Prepaid Mobile Broadband for Apple ${ }^{\circledR}$ iPad

These tables specify types of credit that are provided if you purchase a Prepaid MBB Product:

| Micro-SIM Starter <br> Pack* $^{*}$ | Included Data | Credit Expiry <br> Period |
| :--- | :--- | :--- |
| $\$ 30$ | 4 GB | 30 days |

* Micro-SIM Starter Pack includes a Vodafone Micro-SIM

| Nano-SIM Starter <br> Pack* | Included Data | Credit Expiry |
| :--- | :--- | :--- |
| $\$ 30$ | 4 GB | 30 days |
|  |  |  |
| * Nano-SIM Starter Pack includes a Vodafone Nano-SIM |  |  |

* Nano-SIM Starter Pack includes a Vodafone Nano-SIM

|  | iPad 2 <br> Starter <br> Pack $^{*}$ | Data Credit | Standard <br> SMS Credit | Credit <br> Expiry <br> Period |
| :--- | :--- | :--- | :--- | :--- |
| 16 GB | $\$ 579$ | 4 GB | 15 messages | 30 days |


| 64 GB | $\$ 947$ | 4 GB | 15 messages | 30 days |
| :--- | :--- | :--- | :--- | :--- |

* Starter Pack includes a Apple® iPad 2 WiFi + 3G and Vodafone Micro-SIM

| Recharge price | Included Data | Credit Expiry <br> Period |  |
| :--- | :--- | :--- | :--- |
| $\$ 9.95$ | 250 MB | 30 days |  |
| $\$ 14.95$ | 1 GB | 30 days |  |
| $\$ 29$ | 4 GB | 30 days |  |
| $\$ 49$ | 10 GB | 30 days |  |
| $\$ 75$ | 8 GB | 90 days |  |
| $\$ 125$ | 15 GB | 365 days |  |
| $\$ 200$ | 18 GB | 365 days |  |

(a) You must meet the minimum system requirements as specified by Vodafone to use Prepaid MBB Products.
(b) Included Data is for use in Australia only.
(c) The $\$ 9.95$ and $\$ 14.95$ Prepaid MBB Products can only be purchased using an eligible Australian credit card via www.vodafone.com.au/ipad.
(d) Usage is calculated in per MB increments.
(e) The Vodafone Mobile Broadband dashboard will only show approximate Included Data used.
(f) Unless otherwise stated, credit provided with Prepaid MBB Products can only be used for data services, and cannot be used for other services such as online content purchases.
5. Vodafone 12 and 24 Month Standard Mobile Broadband Products (Postpaid Products) for Apple® iPad 2 (WiFi + 3G), iPad mini (WiFi + Cellular) \& iPad with Retina display $4^{\text {th }}$ Generation (Wi-Fi + Cellular)

This table specifies minimum monthly spend pricing and monthly data allowance plus minimum contract terms for 12 and 24 Month Standard MBB Products:

| Product | Contract Term | Minimum Monthly Spend | Contract Minimum Spend | Monthly Included Data | Early Exit Fee |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \$19 Mobile Broadband Plan | 12 Months | iPad $2 \mathrm{WiFi}+3 \mathrm{G}$ (16GB): \$61 (\$19 for Plan and \$42 for iPad) + \$0 upfront <br> iPad $2 \mathrm{WiFi}+3 \mathrm{G}$ (64GB): \$84 (\$19 for Plan and \$65 for iPad) + \$0 upfront | \$732 <br> \$1008 | 2GB | 100\% of min monthly spend x remaining months on contract |
| \$29 Mobile Broadband Plan | 12 Months | iPad 2 WiFi + 3G (16GB): \$71 (\$29 for Plan and \$42 for iPad) + \$0 upfront <br> iPad $2 \mathrm{WiFi}+3 \mathrm{G}$ (64GB): \$94 (\$29 for Plan and \$65 for iPad) + \$0 upfront | \$852 <br> \$1,128 | 6GB | \$68 (\$20 for Plan and $\$ 48$ for iPad) x remaining months on contract <br> \$97 (\$20 for Plan and $\$ 77$ for iPad) $x$ remaining months on contract |
| \$39 Mobile Broadband Plan | 12 Months | iPad 2 WiFi + 3G (16GB): \$81 (\$39 for Plan and \$42 for iPad) + \$0 upfront <br> iPad 2 WiFi + 3G (64GB): \$104 (\$39 for Plan and \$65 for iPad) + \$0 upfront | $\$ 972$ <br> \$1248 | 12GB | \$68 (\$20 for Plan and $\$ 48$ for iPad) x remaining months on contract <br> \$97 (\$20 for Plan and $\$ 77$ for iPad) x remaining months on contract |
| \$49 Mobile Broadband Plan | 12 Months | iPad $2 \mathrm{WiFi}+3 \mathrm{G}$ (16GB): \$91 (\$49 for Plan and \$42 for iPad) + \$0 upfront <br> iPad $2 \mathrm{WiFi}+3 \mathrm{G}$ (64GB): \$114 (\$49 for Plan and \$65 for iPad) + \$0 upfront | \$1,092 \$1,368 | 14GB | \$68 (\$20 for Plan and $\$ 48$ for iPad) $x$ remaining months on contract <br> \$97 (\$20 for Plan and $\$ 77$ for iPad) $x$ remaining months on contract |


| \$59 Mobile Broadband Plan | 12 Months | iPad 2 WiFi + 3G (16GB): \$101 (\$59 for Plan and \$42 for iPad) + \$0 upfront <br> iPad 2 WiFi + 3G (64GB): \$124 (\$59 for Plan and \$65 for iPad) + \$0 upfront | $\begin{aligned} & \$ 1,212 \\ & \$ 1,488 \end{aligned}$ | 18GB | \$68 (\$20 for Plan and $\$ 48$ for iPad ) x remaining months on contract <br> \$97 (\$20 for Plan and $\$ 77$ for iPad) x remaining months on contract |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \$19 Mobile Broadband Plan | 24 Months | iPad 2 WiFi + 3G (16GB): \$43 (\$19 for Plan and \$24 for iPad) + \$0 upfront <br> iPad $2 \mathrm{WiFi}+3 \mathrm{G}$ (64GB): \$45 (\$19 for Plan and $\$ 26$ for iPad) $+\$ 0$ upfront | $\$ 1,032$ <br> \$1,080 | 2GB | $100 \%$ of min monthly spend x remaining months on contract |
|  |  | iPad with Retina Display Wi-Fi + Cellular (16GB): \$47(\$19 for Plan and \$28 for iPad) + \$0 upfront. <br> iPad with Retina Display Wi-Fi + Cellular (32GB): \$51 (\$19 for Plan and \$32 for iPad) + \$0 upfront. <br> iPad with Retina Display Wi-Fi + Cellular (64GB): \$55 (\$19 for Plan and \$36 for iPad) + \$0 upfront. | $\begin{aligned} & \hline \$ 1128 \\ & \$ 1224 \\ & \$ 1320 \end{aligned}$ |  | 100\% of min monthly spend x remaining months on contract |
|  |  | iPad mini Wi-Fi + Cellular (16GB): \$40 (\$19 for Plan and \$21 for iPad) + \$0 upfront. <br> iPad mini Wi-Fi + Cellular (32GB): \$45 (\$19 for Plan and \$26 for iPad) + \$0 upfront. <br> iPad mini Wi-Fi + Cellular (64GB): \$50 (\$19 for Plan and \$31 for iPad) + \$0 upfront. | $\begin{gathered} \hline \$ 960 \\ \$ 1,080 \\ \$ 1,200 \end{gathered}$ |  | 100\% of min monthly spend x remaining months on contract |
| \$29 Mobile Broadband Plan | 24 Months | iPad 2 WiFi + 3G (16GB): \$48 (\$29 for Plan and \$19 for iPad) + \$0 upfront <br> iPad 2 WiFi + 3G (64GB): \$50 (\$29 for Plan and \$21 for iPad) + \$0 upfront | \$1,152 <br> \$1,200 | 6GB | \$44 (\$20 for Plan and \$24 for iPad) x remaining months on contract <br> \$58 (\$20 for Plan and $\$ 38$ for iPad) x remaining months on contract |
|  |  | iPad with Retina Display Wi-Fi + Cellular (16GB): \$53 (\$29 for Plan and \$24 for iPad) + \$0 upfront. | \$1272 |  | \$44 (\$20 for Plan and $\$ 24$ for iPad) x remaining months on contract |


|  |  | iPad with Retina Display Wi-Fi + Cellular (32GB): \$57 ((\$29 for Plan and \$28 for iPad) + \$0 upfront. <br> iPad with Retina Display Wi-Fi + Cellular (64GB): \$61 ((\$29 for Plan and \$32 for iPad) + \$0 upfront. | \$1368 \$1464 |  | \$44 (\$20 for Plan and $\$ 28$ for iPad) x remaining months on contract <br> \$44 (\$20 for Plan and \$32 for iPad) x remaining months on contract |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | iPad mini Wi-Fi + Cellular (16GB): \$47 (\$29 for Plan and \$18 for iPad) + \$0 upfront. <br> iPad mini Wi-Fi + Cellular (32GB): \$52 (\$29 for Plan and \$23 for iPad) + \$0 upfront. <br> iPad mini Wi-Fi + Cellular (64GB): \$57 (\$29 for Plan and \$28 for iPad) + \$0 upfront. | \$1128 <br> \$1248 <br> \$1368 |  | \$38 (\$20 for Plan and $\$ 18$ for iPad) $x$ remaining months on contract <br> \$43 (\$20 for Plan and $\$ 23$ for iPad) x remaining months on contract <br> \$48 (\$20 for Plan and $\$ 28$ for iPad) x remaining months on contract |
| \$39 Mobile Broadband Plan | 24 Months | iPad 2 WiFi + 3G (16GB): \$58 (\$39 for Plan and \$19 for iPad) + \$0 upfront <br> iPad 2 WiFi + 3G (64GB): \$60 (\$39 for Plan and \$21 for iPad) + \$0 upfront | $\$ 1,392$ $\$ 1,440$ | 12GB | \$44 (\$20 for Plan and $\$ 24$ for iPad) x remaining months on contract <br> \$58 (\$20 for Plan and $\$ 38$ for iPad) x remaining months on contract |
|  |  | iPad with Retina Display Wi-Fi + Cellular (16GB): \$63 (\$39 for Plan and \$24 for iPad) + \$0 upfront. <br> iPad with Retina Display Wi-Fi + Cellular (32GB): \$67 (\$39 for Plan and \$28 for iPad) + \$0 upfront. <br> iPad with Retina Display Wi-Fi + Cellular (64GB): \$71 (\$39 for Plan and \$32 for iPad) + \$0 upfront. | \$1512 <br> \$1608 <br> \$1704 |  | \$44 (\$20 for Plan and \$24 for iPad) x remaining months on contract <br> \$44 (\$20 for Plan and $\$ 28$ for iPad) x remaining months on contract <br> \$44 (\$20 for Plan and $\$ 32$ for iPad) x remaining months on |


|  |  |  |  |
| :--- | :--- | :--- | :--- |



|  | iPad mini Wi-Fi + Cellular (64GB): \$87 (\$59 for Plan and \$28 for iPad) $+\$ 0$ upfront. | $\$ 2088$ <br> remaining months on <br> contract |
| :--- | :--- | :--- | :--- | :--- | :--- |

Additional Data Price - Australia: 2c per MB, charged per KB.
Additional Data Price - International: 1c per KB (minimum session of 10KB)
The following terms and conditions apply to you if you purchase a Vodafone $\mathbf{1 2}$ or $\mathbf{2 4}$ Month Standard Mobile Broadband Product:
(a) Your Included Data allowance can only be used in Australia, on Vodafone networks. Data usage outside Australia is charged at the Additional Data Price - International rate.
(b) If you exhaust your Included Data allowance, additional data usage will be charged at the Additional Data Price - Australia rate.
(c) All non-data use (eg voice calls, SMS/MMS and content) is charged in addition to your data plan.
(d) Unless otherwise stated, charges for your Vodafone 12 or 24 Month Standard Mobile Broadband Product are in addition to any handset/device repayments (if applicable) and any costs for excluded data usage.
(e) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance and is non-refundable. All other charges are billed at the end of the monthly billing cycle in arrears.
(f) You may suspend your contract for between 1 and 3 consecutive calendar months once during the Contract Term. You will be charged a fee for each month your contract is suspended. Your Contract Term will be extended by the period of any suspension.
5. Vodafone Month to Month Mobile Broadband Products (Postpaid Product) for Apple® iPad 2 (WiFi + 3G), iPad mini (WiFi + Cellular) \& iPad with Retina display $4^{\text {th }}$ Generation (Wi-Fi + Cellular)

This table specifies minimum monthly spend pricing and monthly data allowance for Month to Month MBB Products:

| Contract Term | Minimum <br> Monthly <br> Spend | Contract Minimum <br> Spend | Included Data | Early Exit <br> Fee |
| :--- | :--- | :--- | :--- | :--- |
| Monthly | $\$ 19$ | $\$ 19$ | $2 G B$ | N/A |
| Monthly | $\$ 29$ | $\$ 29$ | 4 GB | N/A |
| Monthly | $\$ 39$ | $\$ 39$ | 10 GB | $\mathrm{~N} / \mathrm{A}$ |
| Monthly | $\$ 49$ | $\$ 49$ | 12 GB | $\mathrm{~N} / \mathrm{A}$ |
| Monthly | $\$ 59$ | $\$ 59$ | 16GB | N/A |

Additional Data Price - Australia: 2c per MB, charged per KB.
Additional Data Price - International: 1c per KB (minimum session of 10KB)
The following terms and conditions apply to you if you purchase a Month to Month MBB Product:
(a) Data allowances can only be used in Australia on Vodafone networks. Data usage outside Australia is charged at the Additional Data Price - International rate.
(c) If you exhaust your Included Data allowance, additional data usage will be charged at the Additional Data Price - Australia rate.
(d) Any non-data use (eg content) is charged in addition to your data plan.
(e) Unless otherwise stated, charges for your Month to Month MBB Product are in addition to any handset/device repayments (if applicable) and any costs for excluded data usage.
(f) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance and is non-refundable. All other charges are billed at the end of the monthly billing cycle in arrears.
(g) If you add the Month to Month MBB Product mid billing cycle, the Minimum Monthly Spend and any applicable bundle discount will be pro-rated.
(h) Once connected to a Month to Month MBB Product, you must remain connected for at least one full billing cycle. You will remain connected, and you will be charged at least the Minimum Monthly Spend, until you tell Vodafone to stop your Month to Month MBB Product, in which case you will be charged until the end of the then-current month.

