TERMS AND CONDITIONS

For Vodafone ReadyApps

You agree to be bound by the following terms and conditions when you purchase a Vodafone ReadyApp ('ReadyApp'):

Eligibility

- 1. ReadyApps are available to approved new and existing customers with a valid ABN/ACN and Vodafone postpaid plan.
- 2. Rate plan changes or upgrades to your Vodafone postpaid plan will not affect your eligibility to purchase ReadyApps. However, Add-ons and Subscriptions (defined at <u>5</u> below) will cease and trigger early exit fees (where applicable) if you no longer have a Vodafone postpaid plan.

Purchases

- 3. ReadyApps are hosted at the Marketplace operated by AppDirect, Inc. ('Marketplace').
- You must create a Marketplace account to purchase ReadyApps. By creating and using your Marketplace account, you agree to the AppDirect, Inc. terms of service (<u>https://www.appdirect.com/about/terms-of-service</u>) and Privacy Policy (<u>https://www.appdirect.com/about/privacy-policy</u>).
- 5. ReadyApps are available to purchase as a monthly add-on ('Add-on') or on a 12 month contract paying an upfront lump sum ('Upfront Subscription') or on a 12 month contract paying equal monthly fee instalments ('Monthly Subscription'). These payment periods are set by each application developer and cannot be changed.
- 6. ReadyApps purchases will appear on your monthly Vodafone bill as an aggregated total. A detailed breakdown of purchases and tax invoices are available via your Marketplace account.

Charges

- 7. For Add-ons, minimum connection is 1 month and a recurring monthly fee is charged until the end of the month in which you notify Vodafone that you wish to cancel.
- 8. For Subscriptions, minimum connection is 12 months after which the contract will automatically rollover for a further 12 months unless you notify Vodafone that you wish to cancel before the end of month 12 of any Subscription year.
- 9. If you cancel your Upfront Subscription prior to the end of any 12 month period, there is no early exit fee however you will forfeit your upfront lump sum payment for that Subscription year. This clause does not limit any rights or remedies you may have under Australian consumer law.
- 10. If you cancel your Monthly Subscription prior to the end of any 12 month period, you will need to pay the applicable early exit fee, which for Microsoft apps and Google G-Suite is 10% of monthly fee x months left on contract; and for Dropbox Business is 75% of monthly fee x months left on contract. The early exit fee will be applied to your next bill.

- 11. If your account's combined total monthly spend on ReadyApps exceeds \$300, you will not be allowed to purchase more ReadyApps until the combined total monthly spend is \$300 or less.
- 12. Schedule A: ReadyApps Pricing Matrix sets out pricing as at 5 December 2017. All prices include GST and exclude any offers. Visit the Marketplace to see the most current pricing information.
- 13. Postpaid plan costs, including data charges, are additional. Using your ReadyApp over the Vodafone mobile network will use your plan's data allowance. You are responsible for monitoring your data usage.

ReadyApps not owned by Vodafone

- 14. Each application in the ReadyApps suite is not owned or developed by Vodafone and is subject to individual terms of use. See the application developer websites for more information, terms and conditions.
- 15. Each respective developer is the supplier of the application and will be liable for any loss, damage or personal injury suffered or sustained in connection with the use of each application.
- 16. Each developer may collect, disclose and use your personal information, which may include location based data, in connection with providing this service.

General

- 17. A compatible device is required and some applications are subject to network limitations and availability.
- 18. ReadyApps offered in the Marketplace are subject to change.
- Vodafone may handle your personal information when you purchase ReadyApps, and this will occur in accordance with Vodafone's Privacy Policy (<u>https://www.vodafone.com.au/about/legal/privacy</u>)

Schedule A: ReadyApps Pricing Matrix

Upfront Sub	Upfront Subscription										
ReadyApp	SKU	RRP (\$)	Contract term (months)	Automatic contract rollover?	Payment Term	Total min cost	EEF (%)	EEF per subscription (\$)	Conditions		
Dropbox	Standard	210.00	12	Yes	Upfront recurring	630.00 (for 3 users)	N/A	N/A	Min 3 users		
for Business	Advanced	330.00	12	Yes	Upfront recurring	990.00 (for 3 users)	N/A	N/A	Min 3 users		
GoDaddy	.com	23.69	12	Yes	Upfront recurring	23.69	N/A	N/A			
	.biz	27.11	12	Yes	Upfront recurring	27.11	N/A	N/A			
	.info	27.11	12	Yes	Upfront recurring	27.11	N/A	N/A			
	.net	25.69	12	Yes	Upfront recurring	25.69	N/A	N/A			
	.org	27.11	12	Yes	Upfront recurring	27.11	N/A	N/A			
Weebly	Starter	120.00	12	Yes	Upfront recurring	120.00	N/A	N/A			
	Pro	168.00	12	Yes	Upfront recurring	168.00	N/A	N/A			
	Business	360.00	12	Yes	Upfront recurring	360.00	N/A	N/A			

Monthly Subscription										
ReadyApp	yApp SKU		Contract term (months)	Automatic contract rollover?	Payment Term	Total min cost	EEF (%)	EEF per subscription (\$)	Conditions	
Dropbox	Standard	17.50	12	Yes	Monthly recurring	630.00 (for 3 users)	75	13.125 x months left	Min 3 users	
for Business	Advanced	27.50	12	Yes	Monthly recurring	990.00 (for 3 users)	75	20.625 x months left	Min 3 users	
Microsoft	Office 365 Business Essentials	6.9	12		Monthly recurring	82.8	10	0.69 x months left		
	Office 365 Business	12	12		Monthly recurring	144	10	1.2 x months left		
	Office 365 Business Premium	17.2	12		Monthly recurring	206.4	10	1.72 x months left		
	Office 365 Enterprise E1	11	12		Monthly recurring	132	10	1.1 x months left		
	Office 365 Enterprise E3	29	12		Monthly recurring	348	10	2.9 x months left		
	Office 365 Enterprise E5	50.7	12		Monthly recurring	608.4	10	6.08 x months left		
	365 Enterprise E3	46.4	12		Monthly recurring	556.8	10	5.57 x months left		
	365 Enterprise E5	79	12		Monthly recurring	948	10	9.48 x months left		
	Visio	20.6	12		Monthly recurring	247.2	10	2.06 x months left		
	Intune	8.2	12		Monthly recurring	98.4	10	0.82 x months left		
	Dynamics 365 for Sales, Enterprise Edition	130.4	12		Monthly recurring	1,564.8	10	13.04 x months left		
	Skype for Business (Plan 1)	2.6	12		Monthly recurring	31.2	10	0.26 x months left		
	Skype for Business (Plan 2)	7.6	12		Monthly recurring	91.2	10	0.76 x months left		

	Project Online Essentials	9.6	12		Monthly recurring	115.2	10	0.96 x months left
	Project Online Professional	41.2	12		Monthly recurring	494.4	10	4.12 x months left
	Project Online Premium	75.5	12		Monthly recurring	906	10	7.55 x months left
	OneDrive for Business (Plan 1)	6.9	12		Monthly recurring	82.8	10	0.69 x months left
	OneDrive for Business (Plan 2)	13.7	12		Monthly recurring	164.4	10	1.37 x months left
	SharePoint Online (Plan 1)	6.9	12		Monthly recurring	82.8	10	0.69 x months left
	SharePoint Online (Plan 2)	13.7	12		Monthly recurring	164.4	10	1.37 x months left
	Yammer	3.8	12		Monthly recurring	45.6	10	0.38 x months left
Google	G-Suite Basic	5.00	12	Yes	Monthly recurring	60.00	10	0.50 x months left
	G-Suite Business	10.00	12	Yes	Monthly recurring	120.00	10	1.00 x months left
Symantec	Endpoint Protection (per licence per machine)	5.85	12	Yes	Monthly recurring	70.20	10	0.585 x months left

Add-ons									
ReadyApp	SKU	RRP (\$)	Contract term (months)	Automatic contract rollover?	Payment Term	Total min cost	EEF (%)	EEF per subscripti on (\$)	Conditions
Deputy	Starter	2.00	1	No	Monthly	2.00	N/A	N/A	plus (+) \$0.01 / sms text message / month
	Premium	5.00	1		Monthly	5.00	N/A	N/A	For 1 Employee and Above
									per / employee / month
									plus (+) \$0.01 / sms text message / month
	Enterprise	8.00	1		Monthly	8.00	N/A	N/A	per / employee / month
									plus (+) \$0.01 / sms text message / month
	Flexible Weekly	2.00	2		Monthly	2.00	N/A	N/A	For 1 Employee per week and Above
									per / employee per week / month
									plus (+) \$0.01 / sms text message / month
Microsoft	Enterprise Mobility + Security	12	1	No	Monthly	12	N/A	N/A	Needs E3
Cakemail	500 contacts	9.00	1	No	Monthly	9.00	N/A	N/A	
	1,000 contacts	14.00	1	No	Monthly	14.00	N/A	N/A	
	2,500 contacts	28.00	1	No	Monthly	28.00	N/A	N/A	
	5,000 contacts	46.00	1	No	Monthly	46.00	N/A	N/A	
	10,000 contacts	70.00	1	No	Monthly	70.00	N/A	N/A	
	25,000 contacts	140.00	1	No	Monthly	140.00	N/A	N/A	
	50,000 contacts	223.00	1	No	Monthly	223.00	N/A	N/A	
	100,000 contacts	459.00	1	No	Monthly	459.00	N/A	N/A	
Mozy	Backup Desktop 10GB	14.00	1	No	Monthly	14.00	N/A	N/A	
	Backup Desktop 50GB	30.00	1	No	Monthly	30.00	N/A	N/A	

Add-ons									
ReadyApp	SKU	RRP (\$)	Contract term (months)	Automatic contract rollover?	Payment Term	Total min cost	EEF (%)	EEF per subscripti on (\$)	Conditions
	Backup Desktop 100GB	55.00	1	No	Monthly	55.00	N/A	N/A	
	Backup Desktop 250GB	130.00	1	No	Monthly	130.00	N/A	N/A	
	Backup Desktop 500GB	260.00	1	No	Monthly	260.00	N/A	N/A	
	Backup Desktop 1TB	520.00	1	No	Monthly	520.00	N/A	N/A	
ServiceM8	Starter	25.00	1	No	Monthly	25.00	N/A	N/A	plus (+) \$0.10 / sms text message / month
	Growing	69.00	1	No	Monthly	69.00	N/A	N/A	plus (+) \$0.10 / sms text message / month
	Premium	129.00	1	No	Monthly	129.00	N/A	N/A	plus (+) \$0.10 / sms text message / month
	Premium Plus	299.00	1	No	Monthly	299.00	N/A	N/A	plus (+) \$0.10 / sms text message / month plus (+) \$0.20 / credit / month for 1 Credit and above
Symantec	Norton Security for Professionals	10.00	1	No	Monthly	10.00	N/A	N/A	Max 5 devices
Weebly	Starter	12.00	1	No	Monthly	12.00	N/A	N/A	
	Pro	18.00	1	No	Monthly	18.00	N/A	N/A	
	Business	40.00	1	No	Monthly	40.00	N/A	N/A	