

Critical Information Summary

This Critical Information Summary contains some important information for your plan. It's a good idea to read it through.

Vodafone Infinite Data SIM Only Plans (Month to Month)

This is a SIM Only Postpaid Mobile Broadband service.

| Plan name | Small Data SIM Only Plan | Large Data SIM Only Plan |
|--|--|--------------------------|
| Min monthly charge | \$20 | \$40 |
| Included data | 30GB | 70GB |
| Speed experience once included data is exhausted | No excess data charges in Australia. Continue to access data at speeds of up to 2Mbps. At 2Mbps , you can check your socials, browse the web and stream music but is not suitable for HD video. For more info see our Speed Guide . | |
| Minimum term | 1 month | |
| Minimum cost | \$20 | \$40 |
| Cost of 1MB data | \$0.0007 | \$0.0006 |
| Early exit fees | There are no Early Exit Fees on this Plan | |
| International roaming | International Roaming is automatically active on this Plan. You will be charged as per our \$5 Roaming rates in Eligible Countries – this will allow you to use your normal Plan inclusions for an extra \$5 per day per Plan on account. While roaming on our \$5 Roaming rates, once your included data is exhausted (excludes your data capped at speeds up to 2Mbps), you'll be automatically charged \$5 for each additional 1GB data (Additional Data), which equals \$0.005/MB. Any unused Additional Data will rollover for one billing month, while included data doesn't rollover. If you use your service in a country which is not an Eligible Country, you will be charged our Pay As You Go Rates. Roaming costs are in addition to your min monthly spend. Full rates and a list of our Eligible Countries can be found at vodafone.com.au/roaming . You can deactivate \$5 Roaming (or Roaming altogether) by calling 1555 . | |
| Your unused allowances will expire each month at the end of your billing cycle. All inclusions are for use in Australia. | | |

Information about the service

No Excess Data charges in Australia

Once you exceed your included data allowance, you will receive data at speeds of up to 2Mbps. Heavy data users may experience slower speeds than other users during busy periods. Actual speeds you reach will continually vary depending on many factors such as device capabilities, location, network congestion, network coverage, if you are roaming, and the type of content you are accessing on your service.

Offers and promotions

Special promotional offers relating to your plan (if any) are not shown in this Critical Information Summary. To check your plan details including any applicable offers, please call 1555 from your Vodafone mobile, or call 1300 650 410 from any phone.

Device

You must bring your own compatible Tablet or Modem to use this plan.

Data use only

This plan is for data use in a compatible Tablet or Modem only. If you use this plan in a mobile device for services other than data, additional charges will apply. See the full terms and conditions for this plan for more information:

vodafone.com.au/terms.

Sharing

If you have more than one Vodafone Plus Plan, Vodafone Infinite Plan (excluding Ultra+ Plan), Vodafone BYOD Plan, Vodafone Team Plan or Vodafone Infinite Data Plan on your billing account, the included data allowances on those services will automatically combine into one pool which will be shared between eligible users. Excludes data capped at speeds of up to 1.5, 2, 10 or 25Mbps. Data sharing is only available on up to 10 services. The data included in any other Plan on your account which is not a Vodafone Plus Plan, Vodafone Infinite Plan (excluding Ultra+ Plan), Vodafone BYOD Plan, Vodafone Team Plan or Vodafone Infinite Data Plan is not shareable with this Plan and vice versa. You can opt-out of sharing by calling 1555.

Bundling

You don't have to bundle this service.

Other information

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|--------------------------------|--|
| My Vodafone | You can keep track of your call and data usage and make changes to your account through My Vodafone. You can access My Vodafone by downloading the app, or head to vodafone.com.au/myvodafone to set up your username and password to access My Vodafone through a web browser. |
| Tracking usage overseas | You can check your Roaming usage via My Vodafone, or call customer care free from your Vodafone phone on +61 426 320 000 . |
| Premium services | As a default, Premium Services including Pay with Vodafone (e.g. purchasing third party content) are enabled on your account, and will incur an additional cost on top of your monthly plan charge. Before using a Premium Service, always check the costs associated with this service. To opt-out or make a complaint, please call 1555 . There is no charge to opt-out. For more info visit vodafone.com.au/support/device/premium-services . |
| We're here to help | Check out our online support section at vodafone.com.au/support . Otherwise, call us on 1300 650 410 , or 1555 from your Vodafone phone. If, after speaking with us, you aren't happy with the outcome you may also contact the Telecommunications Industry Ombudsman on 1800 062 058 , or head to tio.com.au |
| Bill | You will receive your bill free via email, and you can access it at any time through My Vodafone. If you'd like a paper bill posted, we can send you one for a fee of \$2.20. For customers on shared plans, only the account holder will receive a bill. This bill will show the total for all the shared plans, and the individual plan summary. |
| Coverage | The quality and availability of some services and the speeds you reach will continually vary depending on many factors such as your location, your device capabilities, network congestion, network coverage, if you are roaming or if you are a heavy data user. For more info, head to vodafone.com.au/coverage |

For information on other plans, head to vodafone.com.au/cis. To view the full terms and conditions for this plan, head to vodafone.com.au/terms. Personal (and Small Business) use only. Vodafone's Fair Use Policy applies to any unreasonable use of plan inclusions. This includes use of any 'Unlimited' or 'Infinite' offerings. Head to vodafone.com.au/sfoa.

Broadband education package

To better understand broadband technologies and the factors that can influence the performance of your broadband service, you can visit the Communications Alliance Broadband Education Package website at <https://www.commsalliance.com.au/BEP>