

## **Critical Information Summary**

This Critical Information Summary contains some important information for your plan. It's a good idea to read it through.

### Vodafone Infinite Data Plans (Month to Month)

This is a Postpaid Mobile Broadband service.

Small Data Plan	Large Data Plan
\$20 + monthly device repayment	\$40 + monthly device repayment
30GB	70GB
No excess data charges in Australia. Continue to access data at speeds of up to 2Mbps. At <b>2Mbps</b> , you can check your socials, browse the web and stream music but is not suitable for HD video. For more info see our <u>Speed Guide</u> .	
1 month	
\$20 + total cost of eligible device (Tablet or Modem)	\$40 + total cost of eligible device (Tablet or Modem)
\$0.0007	\$0.0006
There are no Early Exit Fees on this Plan If you choose to cancel, 100% of any remaining device instalments will be applied to your next bill	
International Roaming is automatically active on this Plan. You will be charged as per our \$5 Roaming rates in Eligible Countries – this will allow you to use your normal Plan inclusions for an extra \$5 per day per Plan on account. While roaming on our \$5 Roaming rates, once your included data is exhausted (excludes your data capped at speeds up to 2Mbps), you'll be automatically charged \$5 for each additional 1GB data (Additional Data), which equals \$0.005/MB. Any unused Additional Data will rollover for one billing month, while included data doesn't rollover. If you use your service in a country which is not an Eligible Country, you will be charged our Pay As You Go Rates. Roaming costs are in addition to your min monthly spend. Full rates and a list of our Eligible Countries can be found at vodafone.com.au/roaming. You can deactivate \$5 Roaming (or Roaming altogether) by calling <b>1555</b> .	
	\$20 + monthly device repayment 30GB No excess data charges in Australia. Continue to acce can check your socials, browse the web and stream info see our Sp 1 month \$20 + total cost of eligible device (Tablet or Modem) \$0.0007 There are no Early Exit Fe If you choose to cancel, 100% of any remaining device International Roaming is automatically active on this Plan rates in Eligible Countries – this will allow you to use you day per Plan on account. While roaming on our \$5 Roam exhausted (excludes your data capped at speeds up to 2M each additional 1GB data (Additional Data), which equals rollover for one billing month, while included data doesn' which is not an Eligible Country, you will be charged our F

## Information about the service

#### No Excess Data charges in Australia

Once you exceed your included data allowance, you will receive data at speeds of up to 2Mbps. Heavy data users may experience slower speeds than other users during busy periods. Actual speeds you reach will continually vary depending on many factors such as device capabilities, location, network congestion, network coverage, if you are roaming, and the type of content you are accessing on your service.

#### **Offers and promotions**

Special promotional offers relating to your plan (if any) are not shown in this Critical Information Summary. To check your plan details including any applicable offers, please call 1555 from your Vodafone mobile, or call 1300 650 410 from any phone.

#### For use with eligible device

You must purchase an eligible device (Tablet or Modem) from Vodafone to use with this Plan and pay it off over 12, 24 or 36 interest-free monthly instalments (**MPP**). If you cancel this plan, your MPP will also automatically cancel and 100% of remaining MPP instalments will be applied to your next bill. Speak to us or check out our website to find out which devices you can get from Vodafone.



#### Data use only

This plan is for data use in a compatible Tablet or Modem only. If you use this plan in a mobile device for services other than data, additional charges will apply. See the full terms and conditions for this plan for more information: **vodafone.com.au/terms.** 

#### Sharing

If you have more than one Vodafone Plus Plan, Vodafone Infinite Plan (excluding Ultra+ Plan), Vodafone BYOD Plan, Vodafone Team Plan or Vodafone Infinite Data Plan on your billing account, the included data allowances on those services will automatically combine into one pool which will be shared between eligible users. Excludes data capped at speeds of up to 1.5, 2, 10 or 25Mbps. Data sharing is only available on up to 10 services. The data included in any other Plan on your account which is not a Vodafone Plus Plan, Vodafone Infinite Plan (excluding Ultra+ Plan), Vodafone BYOD Plan Vodafone Team Plan or Vodafone Infinite Data Plan is not shareable with this Plan and vice versa. You can opt-out of sharing by calling 1555.

#### Bundling

You don't have to bundle this service.

**Other information** 

My Vodafone	You can keep track of your call and data usage and make changes to your account through My Vodafone. You can access My Vodafone by downloading the app, or head to <b>vodafone.com.au/myvodafone</b> to set up your username and password to access My Vodafone through a web browser.
Tracking usage overseas	You can check your Roaming usage via My Vodafone, or call customer care free from your Vodafone phone on <b>+61 426 320 000.</b>
Premium services	As a default, Premium Services including Pay with Vodafone (e.g. purchasing third party content) are enabled on your account, and will incur an additional cost on top of your monthly plan charge. Before using a Premium Service, always check the costs associated with this service. To opt-out or make a complaint, please call <b>1555</b> . There is no charge to opt-out. For more info visit <b>vodafone.com.au/support/device/premium-services.</b>
We're here to help	Check out our online support section at <b>vodafone.com.au/support</b> . Otherwise, call us on <b>1300 650 410</b> , or <b>1555</b> from your Vodafone phone. If, after speaking with us, you aren't happy with the outcome you may also contact the Telecommunications Industry Ombudsman on <b>1800 062 058</b> , or head to <b>tio.com.au</b>
Bill	You will receive your bill free via email, and you can access it at any time through My Vodafone. If you'd like a paper bill posted, we can send you one for a fee of \$2.20. For customers on shared plans, only the account holder will receive a bill. This bill will show the total for all the shared plans, and the individual plan summary.
Coverage	The quality and availability of some services and the speeds you reach will continually vary depending on many factors such as your location, your device capabilities, network congestion, network coverage, if you are a heavy data user. For more info, head to <b>vodafone.com.au/coverage</b>

For information on other plans, head to **vodafone.com.au/cis**. To view the full terms and conditions for this plan, head to **vodafone.com.au/terms**. Personal (and Small Business) use only. Vodafone's Fair Use Policy applies to any unreasonable use of plan inclusions. This includes use of any 'Unlimited' or 'Infinite' offerings. Head to **vodafone.com.au/sfoa**.

# **Broadband Education Package**

To better understand broadband technologies and the factors that can influence the performance of your broadband service, you can visit the Communications Alliance Broadband Education Package website at https://www.commsalliance.com.au/BEP