

Acceptance of Transfer – Prepaid (Part B)

Acceptance Authority

This form is Part B of the transfer of title process. This form is to be completed by the new Mobile Service Number holder (new and existing customers) who would like to accept responsibility over the Mobile Service Number(s) released in Part A. The Existing Customer must have completed Part A.

By law, Vodafone is required to collect and verify identity information before your prepaid mobile number account can be activated. Knowingly giving false or misleading information may be a serious offence under the Commonwealth Criminal Code, punishable by imprisonment for up to 12 months. The information that is provided in this form will be held by Vodafone or its agent and will not be disclosed unless required or authorised by or under law.

Instructions:

1. Please complete all the relevant sections of this form
2. Please submit the following ID together with this form:
 - a. If you have less than five prepaid mobile services, including the service(s) that you are transferring, please provide **1 current ID from List A or 2 current IDs from List B**; or
 - b. If you have **five or more active prepaid mobile services**, including this service, please provide **2 current IDs from List A or a current ID from List A and 2 current IDs from list B**.

List A	List B
Australian Passport	Credit/Debit Card
International Passport	Medicare Card
Australian Driver's License	
Government Issued Proof of Age Card	
Defence Force ID	

All IDs must be in the name of the customer who is taking over the service(s).

3. A confirmation text message will be sent to the mobile number being transferred, on completion of the request.

Acceptance of Transfer – Prepaid (Part B)

Section A - New Customer Authorisation (To be completed by the New Holder)

A1: Transfer Information

Mobile Number (s) to be transferred:

Transfer Authorisation Code:

Existing customers proceed to **Section B**

New Consumer and Sole Trade Customer proceed to **Section C**

New Business, Government or Charity customer proceed to **Section D**

Section B - Existing Vodafone Customer (All fields within this section are mandatory)

B1: Existing Account Information

Name on Account:

Billing Account Number/Mobile Number on account:

Account PIN:

Proceed to Section E

Acceptance of Transfer – Prepaid (Part B)

Section C - New Consumer Vodafone Customer (All fields within this section are mandatory)

C1: Customer Personal Information

Name on Account: Account Pin*:

*This PIN will be used as a measure of identification by us when you access and make changes to your Account. Please remember this PIN and keep secure. The following number combinations are not secure and therefore cannot be selected as a PIN:

- Consecutive numbers in either an upward or downward order. E.g. 1234, 2345, 9876, 4321.
- Repeated numbers. E.g. 0000, 1111, 2222 through to 9999.
- Any combination of your birthdate. E.g. if your birthday is 10 February 1966, you cannot use 1002 or 1966.
- The postcode of your listed home or billing addresses.
- Phone keypad patterns e.g. 1379, 2468, 1397, 2684, 1793, 2580.

Alternate Contact number: Date of Birth: ...DD.../...MM .../...YYYY.....

Email address:

Residential Address:

C2: ID Requirements (Refer to the table on page 1)

List A ID:

Type: State/Country of Issue:

ID Number: Expiry Date:

Type: State/Country of Issue:

ID Number: Expiry Date:

List B ID:

Type: State/Country of Issue:

ID Number: Expiry Date:

Type: State/Country of Issue:

ID Number: Expiry Date:

Proceed to Section E

Acceptance of Transfer – Prepaid (Part B)

Section D - New Business, Government or Charity Vodafone Customer (All fields within this section are mandatory)

D1: Organisation Information

Organisation Name:

Organisation Type: Business (ACN) Business (ABN) Government Charity

Organisation Address:

ABN #: ACN #:

Number of employees:

Name of Authorised Representative: Account Pin*:

*This PIN will be used as a measure of identification by us when you access and make changes to your Account. Please remember this PIN and keep secure. The following number combinations are not secure and therefore cannot be selected as a PIN:

- Consecutive numbers in either an upward or downward order. E.g. 1234, 2345, 9876, 4321.
- Repeated numbers. E.g. 0000, 1111, 2222 through to 9999.
- Any combination of your birthdate. E.g. if your birthday is 10 February 1966, you cannot use 1002 or 1966.
- The postcode of your listed home or billing addresses.
- Phone keypad patterns e.g. 1379, 2468, 1397, 2684, 1793, 2580.

Alternate Contact #: Date of Birth: ...DD.../...MM .../...YYYY.....

Email address:

D2: ID Requirements (Refer to the table on page 1)

List A ID:

Type: State/Country of Issue:

ID Number: Expiry Date:

Type: State/Country of Issue:

ID Number: Expiry Date:

List B ID:

Type: State/Country of Issue:

ID Number: Expiry Date:

Type: State/Country of Issue:

ID Number: Expiry Date:

Proceed to Section E

Acceptance of Transfer – Prepaid (Part B)

Section E - Declaration

I authorised Vodafone to release title to the Mobile Service Number(s) listed in Part A to the above Vodafone account.

I acknowledge and understand that by submitting this request to Vodafone:

1. I declare that all information in this application is true and correct.
2. I accept responsibility for all costs and obligations relating to the Mobile Service Number(s) listed in Part A from the date the transfer takes place.
3. I understand that if the transfer does not complete within 30 days of the Release Authority being given by the Existing Customer, the Mobile Service Number(s) listed in Part A will remain the property of the Existing Customer and the Existing Customer may request the Mobile Service Number(s) to be barred (no outgoing calls) or may cancel the transfer of title request.
4. I have read, understood, and agree to Vodafone's standard Terms and Conditions for the supply of Mobile Telecommunications Service ("Agreement"). This Agreement is binding on me when I complete this form, and this Agreement continues until my service is cancelled in accordance with the terms of the Agreement or when Vodafone notifies me that my application for the service has been declined.
5. I have checked the Vodafone Network Coverage checker and understand and agree to the estimated coverage I can expect to receive at the nominated locations.
6. I have also checked the device frequency page on Vodafone's website and confirm that my chosen device is compatible with the Vodafone Network.
7. I understand that if my application has been approved, I can register for My Vodafone, which is a tool that allows me to manage my account and device settings, view my usage and check my balance.

Vodafone Australia Pty Limited
ABN 86 056 161 043

Vodafone Pty Limited
ABN 76 062 954 554

Vodafone Network Pty Limited
ABN 31 081 918 461

Customer Signature:

Sign here:

Print name of signatory: Date: