

## Acceptance of Transfer – Postpaid (Part B)

### Acceptance Authority

This form is Part B of the transfer of title process. This form is to be completed by the Mobile Service Number holder (new and existing customers) who would like to accept responsibility over the Mobile Service Number(s) released in Part A. The Existing Customer must have completed Part A.

#### Instructions:

1. Please complete all the relevant sections of this form.
2. Please submit the below acceptable combination of ID together with this form. All information entered on this form must match the ID submitted and will be used to carry out a credit check. All IDs must be valid and not expired.

Primary ID	Secondary ID
Passport (Australia or International)	Not required
Driver's License (NSW without Q condition)	Not Required
Driver's License (NSW with Q condition)	One of the below: <ul style="list-style-type: none"> <li>• Passport (Australia or International)</li> <li>• Green Medicare</li> <li>• Defence Force ID</li> </ul>
Driver's License (All other States)	One of the below: <ul style="list-style-type: none"> <li>• Passport (Australia or International)</li> <li>• Green Medicare Card</li> <li>• Gold DVA</li> <li>• Defence Force ID</li> <li>• DVA Health Care Card</li> </ul>
Government Issued Proof of Age Card (All States)	One of the below: <ul style="list-style-type: none"> <li>• Passport (Australia or International)</li> <li>• Driver's License (NSW <u>without</u> Q Condition)</li> <li>• Green Medicare Card</li> </ul>

**Note:** Additional IDs such as Student ID or Pension cards will be required if you are a Student or a Pensioner.

3. A confirmation text message will be sent to the mobile number being transferred, on completion of the request.

## Acceptance of Transfer – Postpaid (Part B)

### Section A - New Customer Authorisation (To be completed by the New Holder)

#### **A1: Transfer Information**

Service to be transferred (Mobile # or nbn™ service address and nbn™ identifying number):

.....

Transfer Authorisation Code: .....

Mobile number or email address for notification: .....

Existing customer proceed to **Section B**

New Consumer and Sole Trader (ABN Only) proceed to **Section C**

New Business (ACN) holder proceed to **Section E**

### Section B - Existing Vodafone Customer (All fields within this section are mandatory)

#### **B1: Existing Customer Account details**

Name on Account: ..... Account PIN: .....

Billing Account Number: ..... Enter plan name: ..... (If the service is not already on one of our new plans, you will need to choose a new plan. They are stated on [www.vodafone.com.au](http://www.vodafone.com.au)).

Agree to Plan Ts & Cs and Standard Form of Agreement as on [www.vodafone.com.au](http://www.vodafone.com.au)

Consumer and Sole Trader (ABN) Proceed to **Section D**

Business (ACN) proceed to **Section F**

## Acceptance of Transfer – Postpaid (Part B)

**Section C - New Consumer and Sole Trader (ABN Only) Vodafone Customer (All fields within this section are mandatory)**

### **C1: Customer Personal Information**

First Name\*\* : ..... Middle Name\*\* : .....

Surname\*\* ..... \*\*Name must be as shown on your Primary ID

Email address: .....

Date of Birth: ..... Account Pin\*: .....

\*This PIN will be used as a measure of identification by us when you access and make changes to your Account. Please remember this PIN and keep secure. The following number combinations are not secure and therefore cannot be selected as a PIN:

- Consecutive numbers in either an upward or downward order. E.g. 1234, 2345, 9876, 4321.
- Repeated numbers. E.g. 0000, 1111, 2222 through to 9999.
- Any combination of your birthdate. E.g. if your birthday is 10 February 1966, you cannot use 1002 or 1966.
- The postcode of your listed home or billing addresses.
- Phone keypad patterns e.g. 1379, 2468, 1397, 2684, 1793, 2580.

### **C2: ID Requirements** (Refer to the table on page 1)

#### **Primary ID:**

Type: ..... State/Country of Issue: .....

ID Number: ..... Expiry Date: .....

Driver's Licence Card Number<sup>^</sup>: .....

#### **Secondary ID:**

Type: ..... State/Country of Issue: .....

ID Number: ..... Expiry Date: .....

Driver's Licence Card Number<sup>^</sup>: .....

<sup>^</sup> Driver's Licence Card Number to be provided when Driver's Licence is used as an ID type.

#### **Additional ID: (For Student ID or Pension card)**

Type: .....

ID Number: ..... Expiry Date: .....

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### C3: Customer Address

Current Home Address: .....

Time at current address: MM...../YY..... Mobile Phone #: .....

Previous address (if less than 3 years and in Australia):

.....

<b>Residential Status</b>	<input type="checkbox"/> Owner <input type="checkbox"/> Renting <input type="checkbox"/> Boarding <input type="checkbox"/> Living with Parents <input type="checkbox"/> Buyer <input type="checkbox"/> Supplied by Employer
<b>Occupation</b>	<input type="checkbox"/> Beneficiary <input type="checkbox"/> Carer's Pension <input type="checkbox"/> Clerical/Sales/Service <input type="checkbox"/> Home Duties <input type="checkbox"/> Labourer/Cleaner <input type="checkbox"/> Tradesperson <input type="checkbox"/> Pensioner – Age * <input type="checkbox"/> Pensioner – DSP* <input type="checkbox"/> Pensioner – Sole Parent* <input type="checkbox"/> Retired <input type="checkbox"/> Professional <input type="checkbox"/> Student* <input type="checkbox"/> Unemployed <small>*Student and Pensioner ID is mandatory as a part of ID requirements.</small>
<b>Employment Status</b>	<input type="checkbox"/> Full Time <input type="checkbox"/> Part Time <input type="checkbox"/> Casual <input type="checkbox"/> Contractor <input type="checkbox"/> Self-Employed <input type="checkbox"/> Unemployed

Current Employer: ..... Employer contact number: .....

Time at current employer: MM...../YY.....

ABN # (Applicable only for Sole Trader customers): .....

Enter plan name: ..... (If the service is not already on one of our new plans, you will need to choose a new plan. They are stated on [www.vodafone.com.au](http://www.vodafone.com.au)).

Contract Term (If applicable): .....

Agree to Plan Ts & Cs Standard Form of Agreement as on [www.vodafone.com.au](http://www.vodafone.com.au)

### C4: Payment Method

Direct Debit – Bank Account

BSB:

Account number: .....

Bank Account Name: .....

**Note:** If you wish to pay by Credit Card, you can change your payment method on My Vodafone once the service(s) has been transferred into your name.

**Proceed to Section D**

## Acceptance of Transfer – Postpaid (Part B)

**Section D - New & Existing Consumer and Sole Trader (ABN Only) Vodafone Customer (All fields within this section are mandatory)**

### **D1: Credit Assessment**

To be considered for a new Postpaid service or to apply for extra services, a credit check will need to be carried out.

- I consent to Vodafone performing a credit check on my personal credit history.
- I consent to my personal details being used for identity verification. I'm authorised to provide these details and acknowledge that they will be matched to information held by the ID issuer, official Government record holder or Vodafone's identification partners.

### **D2: Declaration**

I authorise Vodafone to release title to the Mobile Service Number(s) listed in Part A to the above Vodafone Account.

I acknowledge and understand that by submitting this request to Vodafone:

1. I accept responsibility for all costs and obligations relating to the Mobile Service Number(s) listed in Part A from the date the transfer takes place.
2. I understand that my application for Vodafone Mobile Telecommunications Service is subject to a credit check and verification of my personal details. I understand that a credit check involved Vodafone disclosing personal information about me to a credit reporting agency in order to obtain and use credit and other reports and information about me to assess my application. By continuing with my application, I agree that Vodafone can conduct a credit check and verify my personal details.
3. I understand that if I do not meet Vodafone's credit assessment or the transfer is not completed within 30 days of the Release Authority being given by the Existing Customer, the Mobile Service Number(s) listed in Part A will remain the property of the Existing Customer.
4. I also understand that if the transfer is not completed within the 30 days, the Existing Customer may request the Mobile Service Number(s) be barred (no data use or no outgoing calls) or may cancel the transfer of title request.
5. I have read, understood, and agree to Vodafone's standard Terms and Conditions for the supply of Mobile Telecommunications Service ("Agreement"). This Agreement is binding on me when I complete this form, and this Agreement continues until my service is cancelled in accordance with the terms of the Agreement or when Vodafone notifies me that my application for the service has been declined.
6. I have checked the Vodafone Network Coverage checker and understand and agree to the estimate coverage I can expect to receive at the nominated locations.
7. I have also checked the device frequency page on Vodafone's website and confirm that my chosen device is compatible with the Vodafone Network.

## Acceptance of Transfer – Postpaid (Part B)

8. I understand that if my application has been approved, I can register for My Vodafone, which is a tool which allows me to manage my account and device settings, view my usage and check my balance.

PG Telecom Limited  
ABN 76 096 304 620

Vodafone Pty Limited  
ABN 76 062 954 554

Vodafone Network Pty Limited  
ABN 31 081 918 461

### Customer Signature:

Sign here: .....

Print name of signatory: ..... Date: .....

### Section E - New Business (ACN) Vodafone Customer (All fields within this section are mandatory)

#### E1: Company Information

Company Name: ..... ACN#: .....

Authorised Representative Name: ..... Account PIN\*: .....

\*This PIN will be used as a measure of identification by us when you access and make changes to your Account. Please remember this PIN and keep secure. The following number combinations are not secure and therefore cannot be selected as a PIN:

- Consecutive numbers in either an upward or downward order. E.g. 1234, 2345, 9876, 4321.
- Repeated numbers. E.g. 0000, 1111, 2222 through to 9999.
- Any combination of your birthdate. E.g. if your birthday is 10 February 1966, you cannot use 1002 or 1966.
- The postcode of your listed home or billing addresses.
- Phone keypad patterns e.g. 1379, 2468, 1397, 2684, 1793, 2580.

Authorised Representative Date of Birth: ..... No. of Employees: .....

Mobile Phone #: ..... Email address: .....

Industry Type: .....

Trading Address: .....

Time at current address: MM...../YY.....

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Previous Address (if less than 3 years and in Australia):

.....

If Previous Trading address is not available, please provide Director's residential address:

.....

Time in Previous Address (if in Australia): .....

Billing Address (if different to trading address) :

.....

### **E2: ID Requirements** (Refer to the table on page 1)

#### **Primary ID:**

Type: ..... State/Country of Issue: .....

ID Number: ..... Expiry Date: .....

Driver's Licence Card Number^: .....

#### **Secondary ID:**

Type: ..... State/Country of Issue: .....

ID Number: ..... Expiry Date: .....

Driver's Licence Card Number^: .....

^ Driver's Licence Card Number to be provided when Driver's Licence is used as an ID type.

Enter plan name: ..... (If the service is not already on one of our new plans, you will need to choose a new plan. They are stated on [www.vodafone.com.au](http://www.vodafone.com.au)).

Contract Term (If applicable): .....

Agree to Plan Ts & Cs Standard Form of Agreement as on [www.vodafone.com.au](http://www.vodafone.com.au)

### **E3: Payment Method**

Direct Debit – Bank Account

BSB:

Account number: .....

Bank Account Name: .....

Note: If you wish to pay by Credit Card, you can change your payment method on My Vodafone once the service(s) has been transferred into the Company's name.

## Acceptance of Transfer – Postpaid (Part B)

Section F - New & Existing Business (ACN) Vodafone Customer (All fields within this section are mandatory)

### F1: Credit Assessment

To be considered for a new Postpaid service or to apply for extra services, a credit check will need to be carried out.

- I consent to Vodafone performing a credit check on the Company's credit history.
- I consent to my personal details being used for identity verification. I'm authorised to provide these details and acknowledge that they will be matched to information held by the ID issuer, official Government record holder or Vodafone's identification partners.

### F2: Declaration

I authorise Vodafone to release title to the Mobile Service Number(s) listed in Part A to the above Vodafone Account.

I acknowledge and understand that by submitting this request to Vodafone:

1. I warrant and represent that I am an authorised representative of the Company and I am able to enter into this Agreement on behalf of the Company.
2. I accept responsibility for all cost and obligation relating to the Service(s) listed in Part A from the date the transfer takes place.
3. I understand that this application for Vodafone Service is subject to a credit check and verification of Company details I understand that a credit check involves Vodafone disclosing information about the Company to a credit reporting agency in order to obtain and use credit and other reports and information about the Company to assess this application. By continuing with this application, I agree that Vodafone can conduct a credit check and verify Company details.
4. I understand that if the Company does not meet Vodafone's credit assessment or the transfer is not completed within 30 days of the Release Authority being given by the Existing Customer, the Service(s) listed in Part A will remain the property of the Existing Customer.
5. I also understand that if the transfer is not completed within the 30 days, the Existing Customer may request the Service to be barred (no data use or outgoing calls) or may cancelled the transfer of title request.
6. I have read, understood, and agree to Vodafone's Standard Form of Agreement ("Agreement") for the supply of the Service. This Agreement is binding on the Company when I complete this form, and this Agreement continues until Service is cancelled in accordance with the terms of the Agreement or when Vodafone notifies me that my application for the Service has been declined.
7. I have checked the Vodafone Network Coverage checked on Vodafone's website and understand and agree to that estimate coverage that can be expected at the nominated locations.



## Acceptance of Transfer – Postpaid (Part B)

8. I have also checked Vodafone's website and confirmed that the chosen device/s is/are compatible with the Vodafone Network.
9. I understand that if this application has been approved, I can register for My Vodafone, which is a tool which allows the Company to manage account and device settings, view usage details and check account balance.

TPG Telecom Limited  
ABN 76 096 304 620

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Vodafone Network Pty Limited  
ABN 31 081 918 461

### Customer Signature:

Sign here: .....

Print name of signatory: ..... Date: .....